COMPUTER MATCHING AGREEMENT
BETWEEN
DEFENSE MANPOWER DATA CENTER, DEPARTMENT OF DEFENSE
AND
VETERANS BENEFITS ADMINISTRATION
DEPARTMENT OF VETERANS AFFAIRS
FOR RESERVE PAY RECONCILIATION

I. INTRODUCTION AND BACKGROUND

A. Supersedes

This computer matching agreement supersedes all existing data exchange agreements or memoranda of understanding between the Department of Defense (DoD) and the Department of Veterans Affairs (VA) concerning reserve pay reconciliation.

B. Guidance

This agreement between the Defense Manpower Data Center (DMDC), Department of Defense and the Veterans Benefits Administration (VBA), Department of Veterans Affairs is executed to comply with the Privacy Act of 1974, as amended (5 U.S.C. § 552a), Office of Management and Budget Guidelines (OMB) pertaining to computer matching (54 FR 25818, June 19, 1989), OMB Circular No. A-108 (81 FR 94424, December 23, 2016

C. Abbreviations and Definitions

1. **Disclose and Disclosure**: The release outside the agency (department) of information or data, with or without consent of the individual to whom the data pertains, either by DoD or VA.

2. **DMDC**: Defense Manpower Data Center, DoD Center Monterey Bay, 400 Gigling Road, Seaside, CA 93955-6771.

3. **DoD**: Department of Defense.

4. **FR**: **Federal Register**, when used for citation purposes with the volume number and page number. Example: 58 FR 12345.

5. **Matching Program:** As defined in subsection (a)(8) of the Privacy Act, will also mean that this particular matching program meets the criteria of a computer match of two automated systems of records where the purpose is to verify the eligibility of, or continued compliance with statutory and regulatory requirements by, recipients of payments under a Federal benefit program.

6. **OMB**: Office of Management and Budget.

7. **Privacy Act**: The Privacy Act of 1974, as amended, 5 U.S.C. § 552a.

8. **Recipient Agency**: As defined in subsection (a)(9) of the Privacy Act, the agency receiving the records and actually performing the computer match i.e., the matching agency, For the initial match using FY17 data, DoD-DMDC will be the recipient agency; for subsequent matches, the Department of Veterans Affairs, Veterans Benefits Administration will be the recipient agency.

9. **Source Agency**: As defined in subsection (a)(11) of the Privacy Act, the agency initially disclosing the records for the purpose of a computer match. For the initial match using FY17 data, the Department of Veterans Affairs, Veterans Benefits Administration, will be the source agency. For subsequent matches, DoD-DMDC will be the source agency.

10. **SSN**: Social Security Number.

11. **U.S.C.**: United States Code.

12. **USCG**: United States Coast Guard

13. **VA**: Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420

14. **VA Benefits Delivery Center, Ill.**

D. Background

This computer matching program will identify individuals who are receiving VA disability compensation or pension based upon his or her previous military service and DoD or Coast Guard active service pay.

II. PURPOSE AND LEGAL AUTHORITY

A. Purpose of the Matching Program

1. The purpose of this agreement is to verify eligibility for DoD/USCG members of the Reserve forces who receive VA disability compensation or pension to receive, in lieu and upon election, military pay and allowances when performing reserve duty.

For the FY17 match, VA will provide to DMDC identifying information on all VA recipients receiving a VA disability compensation or pension. DMDC will match the information with its Reserve military pay data and provide for each

match (hit) the number of training days and the number of active duty days for which the veteran was paid in FY17. The VA will use this information to make, where appropriate, necessary VA payment adjustments. For subsequent matches, VA will use the Reserve military pay data in the VA-DoD Identity Repository (VADIR to match against VA recipients of VA disability compensation or pension. DMDC sends Reserve military pay data to VADIR monthly; the data provided by DMDC include all data elements required for the match.

B. Legal Authority

38 U.S.C. § 5304(c), Prohibition Against Duplication of Benefits, provides that VA disability compensation or pension based upon his or her previous military service shall not be paid to a person for any period for which such person receives active service pay. 10 U.S.C. § 12316, Payment of Certain Reserves While on Duty, further provides that a Reservist who is entitled to disability payments due to his or her earlier military service and who performs duty for which he or she is entitled to DoD/USCG compensation may elect to receive for that duty either the disability payments, or if he or she waives such payments, the DoD/USCG compensation for the duty performed.

III. JUSTIFICATION AND ANTICIPATED RESULTS

A. Justification

The parties to this agreement have determined that a computer matching program is the most efficient, expeditious, and effective means of obtaining and processing the information needed by the VA to identify those individuals who are receiving both VA compensation, or pension and DoD/USCG payments for those periods when they are performing Reserve duty. By law, the individual must waive his or her entitlement to VA disability compensation or pension if he or she desires to receive DoD/USCG pay and allowances for the period of duty performed. This matching agreement will result in an accurate reconciliation of such payments by permitting the VA to determine which individuals are being paid by DoD/USCG for duty performed and are being paid VA disability compensation or pension benefit for the same period of time without a waiver on file with the VA. If this reconciliation is not done by computer matching, but is done manually, the cost would be prohibitive and most dual payments would not be detected.

B. Anticipated Results

As a result of an internal cost/benefit analysis (Attachment 1), VA expects net savings of approximately $62,205,000 per year from running this match. The cost and savings impact of this match on DoD operations is also provided in Attachment 1.

IV. DESCRIPTION OF THE MATCH AND RECORDS INVOLVED

A. Description of the Match

FY17 Match: VA will submit to DMDC an electronic file of all VA pension and disability compensation

beneficiaries as of the end of September 2017. Upon receipt of the data, DMDC will perform a one-time match by SSN with Reserve pay data as submitted to DMDC by the military services and the USCG. For each SSN match, or "hit," of both data sets, DMDC will provide VA the individual's name and other identifying data, to include the number of training days and paid active duty days, by Fiscal Year, for each matched record. Training days and paid active duty days will be reported as separate totals. The hits will be furnished to VA, which will be responsible for verifying and determining that the data in the DMDC electronic files is consistent with the VA files.

Subsequent Matches: DMDC updates VADIR monthly. VA will use the Reserve military pay data in VADIR to match against VA recipients of VA disability compensation or pension and to resolve any discrepancies or inconsistencies on an individual basis. VA will initiate actions to obtain an election by the individual of which pay he or she wishes to receive and will be responsible for making final determinations as to positive identification, eligibility for, or amounts of pension or disability compensation benefits, adjustments thereto, or any recovery of overpayments, or such other action as authorized by law.

B. Number of Records and Data Elements Involved

1. The electronic data provided by the VA will contain information on approximately 4.2 million pension and disability compensation recipients.

2. The DMDC reserve pay data contains information on approximately 800,000 DoD and 6,000 USCG Reservists who received pay and allowances for performing authorized duty in FY17.

3. FY17 Match: VA will furnish DMDC the name and SSN of all VA pension and disability compensation recipients. DMDC will supply VA with the name, SSN, date of birth, and the number of training days and paid active duty days for each Reservist who is identified as a result of the match. Subsequent Matches: DoD will provide to VADIR the name, SSN, date of birth, training days and paid active duty days. VA will use data from VADIR provided by DoD to match against VA recipients of VA disability compensation or pension.

C. Privacy Act Systems of Records

1. The DMDC will use the system of records identified as DMDC 01, entitled "Defense Manpower Data Center Data Base," last published in the Federal Register at November 23, 2011, 76 FR 72391. A copy of the published system notice is at Attachment 2 with the appropriate routine use, i.e., e.(2).

2. VA will use the system of records identified as "Compensation, Pension, Education and Vocational Rehabilitation and Employment Records–VA" (58 VA 21/22/28), republished in its entirety at 77 FR 42593, July 19, 2012. Attachment 3 is a copy of the system notice with the appropriate routine use, i.e., RU 39.

Both record systems contain an appropriate routine use provision permitting the disclosure and exchange of information pursuant to subsection (b)(3) of the Privacy Act. The routine use provisions are compatible with the purpose for which the information was collected and also reflect that the disclosures are made for computer matching purposes.

V. RECORDS ACCURACY ASSESSMENT

A. Department of Defense/DMDC

As described above in Section I.C., for the initial match, DoD serves as the recipient agency; for all subsequent matches, it is the source agency. DMDC records are from the reserve pay data provided by the Defense Finance and Accounting Service and the Coast Guard Human Resources Service and Information Center. Experience with matching programs and analyses by DMDC show these records to be at least 99% accurate.

B. Department of Veterans Affairs

As described above in Section I.C., for the initial match, VA serves as the source agency; for all subsequent matches, it is the recipient agency. VA records are from information provided for VA pension and disability compensation recipients. Previous matches with the same data indicate that these records are 99% accurate.

VI. STARTING AND COMPLETION DATES

A. Transmittal Letter Begins Review Time

When this agreement is approved and signed by the Chairpersons of the respective Data Integrity Boards, DoD, as the recipient agency for the FY 2017 match data, will submit this agreement and the proposed public notice of the match as attachments in duplicate via a transmittal letter to OMB and Congress for review.

B. Matching Notice Publication

DoD will submit to OMB and Congress at least 30 days before publication of the notice in the Federal Register in accordance to OMB Circular A-108. The matching notice will clearly identify the record systems and categories of records being used and state that the program is subject to review by OMB and Congress. A copy of the published notice shall be provided to the VA.

C. Effective Date of Agreement

DoD will forward the public notice of the proposed matching program for publication in the **Federal Register**, as required by subsection (e)(12) of the Privacy Act. The effective date of the matching agreement and date when matching may actually begin shall be at the expiration of the 30-day review period after publication of the matching notice in the *Federal Register;* or the end of a subsequent 30-day review period should significant changes in response to public comments and republication of the matching notice in the *Federal Register* be necessary. The mandatory 30-day public comment period for the *Federal Register* publication will be after the 30-day OMB and Congressional review period.

D. Duration of the Agreement

This agreement shall be valid for 18 months after the effective date and may be renewed by the parties for a period of time not to exceed one additional year, if each agency's program manager certifies to its respective Data Integrity Board that:

1. The matching program will be conducted without change; and

2. The matching program has been conducted in compliance with the original agreement.

It shall be the responsibility of the recipient agency to draft the extension. If either party wishes not to renew this agreement, it should notify the other of its intentions not to renew at least 90 days before the expiration of the agreement. This agreement may be modified at any time with the consent of both parties. The modification must be in writing, satisfy the requirements of the Privacy Act, and be approved by the Data Integrity Board of each agency.

E. Frequency of Matching

DMDC will perform a single match for FY2017 data. Going forward, VA will have the capability to perform more frequent matching because Reserve Drill Pay data are updated monthly in VADIR. The goal of both agencies is to increase the frequency of matching so that members who are receiving dual compensation are notified promptly and provided an opportunity to elect military pay and allowances in lieu of VA disability compensation.

F. Termination

This agreement may be terminated at any time with the consent of both parties. Either party may unilaterally terminate this agreement upon written notice to the other party, in which case the termination shall be effective 90 days after the date of the notice, or at a later date specified in the notice so long as either date does not exceed either the original or the extended completion date of the match.

VII. NOTICE PROCEDURES

A. Individual Notice

Subsection (o)(1)(D) of the Privacy Act requires an agency to implement procedures for providing individualized notice at the time of application, and notice periodically thereafter, to applicants for and recipients of payments under Federal benefits program. VA provides individualized (direct) notice to all individuals who apply for disability compensation or pension benefits that the information provided on the application (VA Form 21-526 at Attachment 4) is subject to computer matching with other agencies. VA will provide beneficiaries subsequent notice on an annual basis. VA also furnishes such notice on separate handouts. The application or handout informs all applicants that information obtained through computer matching may be used to determine eligibility for benefits and may be used by VA to verify any information provided.

B. Constructive Notice

Any deficiencies as to direct, and periodic, notice procedures to the individual for the matching program in paragraph A., above are cured by the indirect or constructive notice that will be accorded record subjects by DoD's publication in the **Federal Register** of the public notice of the proposed match as required by (e)(12) of the Privacy Act.

Constructive notice also has been furnished to DoD/USCG Reservists and VA beneficiaries by publication in the **Federal Register** of the DMDC and VA system notices (Attachments 2 and 3) that information may be disclosed for computer matching for purposes of reconciling what payments are due the individual.

VIII. VERIFICATION PROCEDURES AND OPPORTUNITY TO CONTEST

A. Verification Procedures

1. VA is responsible for verifying and determining if the data on the DMDC electronic data match are consistent with the data in the VA pension and disability compensation data and for resolving any discrepancies or inconsistencies as to positive identification on an individual basis.

2. VA will screen the initial data to verify that the matched individual is in fact a recipient of VA pension or disability compensation. VA will do this by manually comparing the "hit" data with VA's case files to verify the identity of the individual and will conduct independent inquiries when necessary to resolve questionable identities.

3. Any discrepancies or inconsistencies furnished by DoD, or developed as a result of the match, will be independently investigated and verified by VA prior to any adverse action being taken against the individual.

B. Initial Actions by VA

1. After verification, the VA Benefits Delivery Center at Hines, Illinois, will mail the veteran VA Form 21-8951-2 (Notice of Waiver of VA Compensation or Pension to Receive Military Pay and Allowances) (Attachment 5). The form advises the veteran that active or inactive duty training pay cannot legally be paid concurrently with VA disability compensation or pension benefits. The form mailed to the veteran will give the individual the following options: 1) "I elect to waive VA benefits for the days indicated in order to retain my training pay." 2) "I elect to waive military pay and allowances for the days indicated in order to retain my VA compensation or pension. NOTE: Checking this option will give most veterans LESS money." Or 3) "I received no military pay and allowances during the fiscal year(s) indicated on the front of this form."

2. If the veteran indicates he or she wishes to waive training days pay in order to receive VA compensation or pension benefits, VA will retain a copy of the waiver form and send the original to the appropriate DoD or United States Coast Guard office, at the following address, for appropriate action.

Mark Rudolph, (216) 522-5885
Defense Finance and Accounting Service
ATTN: Aaron Williams
Military Pay Operations Army Reserve
8899 East 56th Street
Indianapolis, IN 49249
(317) 212-1138

Defense Finance and Accounting Service Military Pay Operations
Navy Reserve Code JFLACD
1240 E. Ninth Street
Cleveland, OH 44199

Air Force Accounting and Finance Office (AFAFO) SAF/FMFC
Attn: Reserve Pay Analyst
6162 S. Willow Drive, Suite 300A
Greenwood Village, CO 80111
(720) 847-2200

Coast Guard: Mr. Terry Fritz
Chief Operations Division
Pay and Personnel Center (PPC)
444 SE Quincy Street
Topeka, KS 66683-3591
(785) 339-3599

VA will not adjust the veteran's award. If the veteran indicates he or she wishes to waive VA disability compensation or pension benefits in order to receive training days pay, VA will take action to withhold the number of days of compensation or pension printed on the form. The withholding will be at the appropriate rate for the fiscal year in question but all withholdings will be made from future benefits. For example, an adjustment in FY 2018 to withhold for FY 2017 training days pay would withhold at the compensation or pension rate in effect at the end of FY 2017. The veteran would be paid the difference between the 2017 compensation or pension rate and the current compensation or pension rate.

3. If the veteran waives VA disability compensation or pension benefits payments but indicates that the number of days printed on the form is incorrect, VA will adjust the withholding based on the number of days provided by the veteran and certified by

the unit commander or designee. When the veteran returns the VA Form 21-8951-2, the receiving VA regional office will code the master record to show that the form was received.

4. The veteran will be asked to complete and return the form to the VA within 60 days. If the form is not returned, no adjustment will be made until the actions, as set forth in VIII.C. below, have been accomplished.

C. Subsequent Actions by VA

1. When 90 days have elapsed from the date of the original VA Form 21-8951-2, the VA Benefits Delivery Center will generate a duplicate VA 21-8951 for those records where an initial VA Form 21-8951 was generated but where the master record has not been coded to show that the veteran returned the original form to a VA regional office. The duplicate forms will be shipped to the VA regional office of record. After comparing the identifying data printed on the form, which was furnished by DMDC, with information in VA records, and confirming that the correct individual has been identified, regional offices will give the individual predetermination notice of an adjustment to withhold future compensation benefits for the number of training days pay reported by DMDC.

2. If the veteran responds within 60 days, VA will either adjust the disability compensation or pension award or forward the veteran's waiver of training days pay as indicated in Section VIII.B.2. above, depending on which block the veteran checked on VA Form 21-8951-2. If the veteran does not respond within 60 days, VA will adjust the veteran's award prospectively to withhold the number of training days pay reported by DMDC.

D. Opportunity to Contest Findings

Before taking any adverse action based solely on the information received from the match and where the veteran has failed to return the VA Form 21-8951-2, VA agrees to provide written notice, as part of the predetermination notice, which will inform the individual:

1. That the VA has received information from DMDC which indicates the number of training days when the veteran was paid for military service, indicating that the individual received DoD/USCG pay and allowances for such service, that he or she also received VA disability compensation or pension benefits payments based on his or her previous military service as well for the same period of time, that receipt of both payments is not authorized by law, that the individual must make an election as to which payment he or she wishes to receive, and that failure to make an election or to respond will result in a withholding from future VA benefits. VA also will advise the individual that he or she has the right to present new evidence and the right to a hearing.

2. That the individual has 60 days in which to contest and respond to the information provided by the VA.

3. That, unless the individual notifies the VA that the information is not accurate within 60 days from the date of the notice, VA will conclude that the data provided by DMDC is correct and will take appropriate action to prospectively withhold the individual's benefits for the same number of days for which he or she received DoD pay.

E. Final Authority

After verification and notice under subsection (p) of the Privacy Act, VA will make all determinations regarding whether an individual's benefits are to be withheld. The veteran will be provided notice of his or her appellate rights whenever an adjustment is made.

IX. . SECURITY PROCEDURES

A. DoD and VA will comply with all Federal requirements relating to information security, information systems security, and privacy, including the Federal Information Security Modernization Act of 2014 (FISMA), the E-Government Act of 2002, OMB memoranda related to privacy, the National Institute of Standards and Technology (NIST) directives in the special publications (SP) 800 series (e.g., NIST SP 800-53, Rev 4, and NIST SP 800-37, Rev 1). Specific security requirement include, but are not limited to, the following:

B.

1. Each party shall establish appropriate administrative, technical, and physical safeguards to assure the security and confidentiality of records and to protect against any anticipated threats or hazards to their security or integrity which could result in substantial harm, embarrassment, inconvenience, or unfairness to any individual on whom information is maintained.

2. The data will be transmitted through secure means, e.g., secure file transfer protocols, virtual private networks, secure socket layers, symmetric key encryption or other generally recognized means of securing data transmissions.

3. Access to the records matched and to any records created by the match will be restricted only to those authorized employees and officials who need it to perform their official duties in connection with the uses of the information authorized in this agreement.

4. The records matched and any records created by the match will be stored in an area that is physically safe from access by unauthorized persons during duty hours as well as non-duty hours or when not in use, to include ensuring that the removal of any data from the work site for official purposes (e.g., telework, working from a residence, etc.) is only accomplished in accordance with agency procedures that shall

protect the data (e.g., password protocols, encryption, etc.) if the portable devices on which the data is stored (e.g., laptop hard drives, CDs, disks, etc.) are lost, stolen, or otherwise compromised.

5. The records matched and any records created by the match will be processed under the immediate supervision and control of authorized personnel in a manner that will protect the confidentiality of the records, and in such a manner that unauthorized persons cannot retrieve any such records by means of computer, remote terminal, or other means.

6. All personnel who will have access to the records matched and to any records created by this exchange will be advised of the confidential nature of the information and the civil and criminal sanctions for noncompliance contained in applicable Federal Laws.

7. DoD and VA will also comply with the personally identifiable information breach reporting and security requirements as required by M-17-12, "Preparing for and Responding to a Breach of Personally Identifiable Information (PII)." DoD and VA also agree to report information security incidents, where the confidentiality, integrity or availability of a federal information system of the Executive Branch is potentially compromised, to the NCCIC/UC-CERT with the required data elements, as well as any other available information, within one hour of being identified by the agency' top-level Computer Security Incident Response Team (CSIRT), Security Operations Center (SOC), or information technology department.

   The agency experiencing the loss of PII will notify the other agency's Systems Security Contact named in Section XIII of this CMA. If DoD is unable to speak with the VA Systems Security Contact within one hour, or if for some other reason notifying the VA Systems Security Contact is not practicable (e.g., it is outside of the normal business hours), DoD will contact VA at: National Data Center ISO at VAVBAHIN/ISO@va.gov. If VA is unable to speak with DoD System Security Operations System within one hour, VA will contact DMDC at: dodhra.dodc-mb.dmdc.list.ir-team@mail.mil.

8. If the agency that experienced the breach of PII determines that the risk of harm to affected individuals or to the agency requires notification to affected individuals and/or other remedies, that agency will carry out the remedies and assume all costs of the remediation.

C. DoD and VA may make onsite inspections or make other provisions to ensure that adequate safeguards are being maintained under this agreement by both agencies.

D. DoD and VA also will adopt policies and procedures to ensure that information contained in their respective records and obtained from each other shall be used solely as provided under this agreement and any applicable laws.

X. RECORDS USAGE, DUPLICATION AND REDISCLOSURE RESTRICTIONS

A. Each party agrees to the following limitations on the access to, and disclosure and use of, the data and information provided by the other agency:

1. That the data provided as part of the matching program will remain the property of the providing agency and will be returned or destroyed as soon as action on the data is completed.

2. That the data supplied by each agency and the records created by the match will be used only for the purposes of, and to the extent necessary in, the administration of the matching program covered by this agreement.

3. That the data provided by each agency will not be used to extract information concerning individuals therein for any purpose not specified in this agreement, unless required by law.

4. That the data provided by each agency will not be duplicated or disseminated within or outside the recipient agency without the written authority of the source agency. No agency shall give such permission unless the redisclosure is required by law or essential to the conduct of the matching program.

5. That information resulting from the matching program may be disclosed for follow-up and verification or for civil or criminal law enforcement or prosecution if the match uncovers activity that warrants such action.

B. Both agencies will keep an accurate accounting of disclosures from an individual's record as required by subsection (c) of the Privacy Act so as to permit record subjects to know how their personal information is being used; to enable the agency to inform past recipients of disputed or corrected information; and to provide an audit trail for any subsequent reviews of agency compliance with subsection (b) of the Privacy Act pertaining to conditions of disclosure.

C. DMDC will not create a separate permanent data set consisting of information regarding those individuals involved in the matching program covered by this agreement except as necessary to monitor the results of the matching program. The VA will retain the identifiable data received from DMDC for the period of time required for any processing related to the matching program and then will destroy the data unless the information has to be retained in individual file folders in order to meet evidentiary requirements. In the latter instance, identifiable records will be retired in accordance with Federal Records retention schedules (44 U.S.C. 3303A).

XI. COMPTROLLER GENERAL ACCESS

The Comptroller General of the United Sates may have access to all DoD and VA records as necessary in order to monitor and verify compliance with this agreement.

XII. REIMBURSEMENT

Expenses incurred by this data exchange will not involve any payments or reimbursements between DoD and VA. Cost adjustments, however, may be made in the future between the agencies. DoD and VA may make such adjustments by means of a reimbursable agreement between the two Departments.

XIII. POINTS OF CONTACT

A. The DoD contact for program issues is:

Cindy L. Allard
Chief,
Defense Privacy, Civil Liberties, and Transparency Division (DPCLTD)
4800 Mark Center Drive, Box 24
Alexandria, VA 22350-1700
Telephone: (703) 571-0070
Email: cindy.l.allard.civ@mail.mil

Zachary A. Parker
Management Analyst
DPCLTD
4800 Mark Center Drive, Box 24
Alexandria, VA 22350-1700
Telephone: (703) 571-0070
Email: zachary.a.parker2.civ@mail.mil

DMDC

Privacy Issues:
Samuel Peterson
Privacy Chief
Defense Manpower Data Center
Telephone: (831) 583-2400x4457
Email: Samuel.m.peterson2.civ@mail.mil

Project Manager:
Christina Morris
IT Specialist
Defense Manpower Data Center
Telephone: (831) 583-2400
Email: christina.d.morris2.civ@mail.mil

Security Issues:
Victoria J. Galante
Information System Security Officer
Defense Manpower Data Center
Telephone: 831-583-2400x5447
Email: victoria.j.galante.civ@mail.mil

B. The VA point of contact for program issues is:

Eric Robinson
Program Analyst, Procedures Staff (212C)
Compensation Service
Veterans Benefits Administration
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420
(202) 443-6016

C. The VA point of contact for system issues is:

Rachelle Neely
Chief, Operation Support
IO Platform Support-Hines Operations Service Line
VA OI&T ITOPS
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420
(708) 483-5128

DEPARTMENT OF DEFENSE

XIV. APPROVALS

A. DoD Program Official

The authorized program official, whose signature appears below, accepts and expressly agrees to all the terms and conditions, included herein, confirms that no verbal agreements of any kind shall be binding or recognized, and hereby commits DMDC to the terms of this agreement.

SORRENTO.MICHAEL.V.1399639162 Digitally signed by SORRENTO.MICHAEL.V.1399639162 Date: 2018.06.05 12:14:02 -07'00'

DATE_____

Michael V. Sorrento
Director, Defense Manpower Data Center
4800 Mark Center Drive
Suite 04E25
Alexandria, VA 22350

DEPARTMENT OF DEFENSE

XIV. APPROVALS

B. Defense Data Integrity Board

The respective Data Integrity Board, having reviewed this agreement and finding that it complies with applicable statutory and regulatory guidelines, signifies its collective approval thereof by the signature of the below official.

CHUNG.JOO.Y.1512306507 Digitally signed by CHUNG.JOO.Y.1512306507 Date: 2018.08.07 13:24:49 -04'00'

Date_____

Joo Y. Chung
Chairperson
Defense Data Integrity Board
Department of Defense

VETERAN BENEFITS ADMINISTRATION

A. **VA Program Officials**

The authorized program officials, whose signatures appear below, accept and expressly agree to all the terms and conditions included herein, confirm that no verbal agreements of any kind shall be binding or recognized, and hereby commit their respective organizations to the terms of this agreement.

BETH A. MCCOY 302388 Digitally signed by BETH A. MCCOY 302388 Date: 2018.04.05 12:19:46 -04'00'

04/05/2018

Beth Murphy
Director
Compensation Service
Veterans Benefits Administration
810 Vermont Ave, NW
Washington, D. C. 20420

Date

Cheryl J Rawls 195502 Digitally signed by Cheryl J Rawls 195502 Date: 2018.04.13 15:10:13 -04'00'

Cheryl Rawls
Director
Pension and Fiduciary Service
Veterans Benefits Administration
810 Vermont Ave, NW
Washington D.C. 20420

Date

B. VA Data Integrity Board

The respective Data Integrity Board, having reviewed this agreement and finding that it complies with applicable statutory and regulatory guidelines, signifies its collective approval thereof by the signature of the below official.

LaShaunne G. david 567193 Digitally signed by LaShaunne G. david 567193 Date: 2018.06.04 12:53:27 -04'00'

Camilo J. Sandoval
Chairperson, Data Integrity Board
U.S. Department of Veterans Affairs

_____
Date

Attachments:

1. Cost Benefit Analysis
2. DoD System of Records Notice DMDC 01
3. VA Record System Notice 58 VA 21/22/28
4. VA Form 21-526
5 VA Form 21-8951-2

ATTACHMENT 1

COST-BENEFIT ANALYSIS

VA COST BENEFIT ANALYSIS

BENEFITS:

A. Number of cases reviewed:	96,000
B. Overpayments created:	$95,700,000
Recovery rate (65% recovery rate)	
Savings by Recovery:	$62,205,000
C. Amounts saved as a result of this match (Cost Avoidance):	$0
D. Other savings.	$0
Total Savings	$62,205,000

COSTS:

A. VA salaries, fringe benefits, and other personnel costs in administering the matching program including costs associated with the verification process:	$4,902,384
B. Computer costs:	$14,400
Total	$5,075,184

SUMMARY

The benefit realized by the match, $57,129,816 exceeds the costs by a ratio of 11 to 1, demonstrating that this match is worthwhile.

1. DoD COST BENEFIT ANALYSIS

- DoD currently provides Reserve Drill Pay data to VA monthly as part of the DoD-VA Data Share. Data were put into replication several years ago for use by VA Compensation and Pension to identify Reservists who are drilling or in an active duty pay status and could also be receiving a VA disability benefit without being offset correctly. The data are provided so that VA can assume responsibility for conducting the match that is required for administration of VA benefits. VA has not previously had a process in place to use the Reserve Drill Pay data in the Data Share and conduct matching; therefore, DoD has continued to conduct the match and provide an annual match file to VA. This is redundant provision of data. DoD will save the labor costs involved in creating the annual match file for VA.

- DMDC presently provides the match file to VA annually. Therefore, a Reserve member can be in receipt of both Reserve drill pay and VA disability compensation for up to 12 months before being notified by VA of his/her responsibility to return the compensation payment amount. By that time, the member's repayment obligation could total several thousands of dollars. This presents a serious

hardship for Reserve members, and can be damaging to their credit rating, since VA disability pay is recouped from future drill pay. By using the monthly data provided in the DoD-VA Data Share, VA will have the capability to run monthly matches and inform members immediately if they are in dual compensation status. This is a real and important benefit to Service members to ensure that processes do not undermine their economic stability or impact their financial and emotional well-being by creating an untenable debt situation.

A. Estimated cost for the FY2017 match:

(1) Creation of annual Reserve Drill Pay match file GS 13-3 for 16 hrs @ $47.36/hr = $758
(2) Program maintenance GS 13-3 for 40 hrs @ $47.36/hr = $1,894
(3) DMDC Coordination GS 13-3 for 4 hrs @ 47.36/hr = $189
(4) DMDC Coordination GS 12-4 for 4 hrs @ $45.68/hr = $183

Total DMDC FY2017 Cost: $3,024

B. FY2018 and beyond matches: VA will take over the match beginning with FY18, therefore DoD will not incur any costs for the FY2018 and future matches.

SUMMARY
The benefit realized by having VA perform the match using data in the Data Share is primarily realized in increased efficiency and vastly improved service to Reserve members.

2. DoD ADMINISTRATIVE COSTS

(1) Action Officer GS-14-5 @ $48.53 for 48 hrs = $2,329.44
(2) Office of General Counsel/Legal Counsel GS-15-5 @ $57.09 for 5 hrs = $285.45
(3) Data Integrity Board Executive Secretary GS-15-5 @ 57.09 for 5 hrs = $285.45
(4) Data Integrity Board Members (9) GS-15-5 @ 57.09 for 0.5 hrs = $256.90

Total for DoD Administrative Costs: $3,157.25

ATTACHMENT 2

DoD System of Records Notice DMDC 01

System name:

Defense Manpower Data Center Data Base (November 23, 2011, 76 FR 72391)

System location:

Naval Postgraduate School Computer Center, Naval Postgraduate School, Monterey, CA 93943-5000.

Categories of individuals covered by the system:

All Army, Navy, Air Force, Marine Corps, and Coast Guard officer and enlisted personnel who served on active duty from July 1, 1968, and after or who have been a member of a reserve component since July 1975 (hereafter the "Armed Forces"); retired Armed Forces personnel; active and retired members of the commissioned corps of the National Oceanic and Atmospheric Administration (NOAA) and the Public Health Service (PHS) (with Armed Forces above, hereafter referred to as the "Uniformed Services"). All individuals examined to determine eligibility for military service at an Armed Forces Entrance and Examining Station from July 1, 1970, and later.

Current and former DoD civilian employees since January 1, 1972. Veterans who used the Veterans Education Assistance Program (VEAP) from January 1977 through June 1985.

Participants in the Department of Health and Human Services National Longitudinal Survey.

Survivors of retired Armed Forces personnel who are eligible for or currently receiving disability payments or disability income compensation from the Department of Veteran Affairs; surviving spouses of active or retired deceased Armed Forces personnel; 100% disabled veterans and their survivors; and survivors of retired officers of NOAA and PHS who are eligible for, or are currently receiving, Federal payments due to the death of the retiree.

Individuals receiving disability compensation from the Department of Veteran Affairs or who are covered by a Department of Veteran Affairs' insurance or benefit program; dependents of active and retired members of the Uniformed Services, selective service registrants.

All Federal civilian retirees.

All non-appropriated funded individuals who are employed by the Department of Defense.

Individuals who were or may have been the subject of tests involving chemical or biological human subject testing; and individuals who have inquired or provided information to the Department of Defense concerning such testing.

Individuals who are authorized web access to DMDC computer systems and databases.

Categories of records in the system:

Computerized personnel/employment/pay records consisting of name, Service Number, Selective Service Number, Social Security Number (SSN), DoD Identification Number, citizenship data, compensation data, demographic information such as home town, age, sex, race, and educational level; civilian occupational information; performance ratings of DoD civilian employees and military members; reasons given for leaving military service or DoD civilian service; civilian and military acquisition work force warrant location, training and job specialty information; military personnel information such as rank, assignment/deployment, length of service, military occupation, aptitude scores, post-service education, training, and employment information for veterans; participation in various in-service education and training programs; date of award of certification of military experience and training; military hospitalization and medical treatment, immunization, and pharmaceutical dosage records; home and work addresses; and identities of individuals involved in incidents of child and spouse abuse, and information about the nature of the abuse and services provided.

CHAMPUS claim records containing enrollee, patient and health care facility, provided data such as cause of treatment, amount of payment, name and Social Security or tax identification number of providers or potential providers of care.

Selective Service System registration data.

Primary and secondary fingerprints of Military Entrance Processing Command (MEPCOM) applicants.

Department of Veteran Affairs disability payment records. Credit or financial data as required for security background investigations.

Criminal history information on individuals who subsequently enter the military.

Extract from Office of Personnel Management (OPM) OPM/CENTRAL-1, Civil Service Retirement and Insurance Records, including postal workers covered by Civil Service Retirement, containing Civil Service Claim number, date of birth, name, provision of law retired under, gross annuity, length of service, annuity commencing date, former employing agency and home address. These records provided by OPM for approved computer matching.

Non appropriated fund employment/personnel records consist of Social Security Number (SSN), name, and work address.

Military drug test records containing the Social Security Number (SSN), date of specimen collection, date test results reported, reason for test, test results, base/area code, unit, service, status (active/reserve), and location code of testing laboratory.

Names of individuals, as well as DMDC assigned identification numbers, and other user-identifying data, such as organization, Social Security Number (SSN), email address, phone number, of those having web access to DMDC computer systems and databases, to include dates and times of access.

Authority for maintenance of the system:

5 U.S.C. App. 3 (Pub.L. 95-452, as amended (Inspector General Act of 1978)); 10 U.S.C. 136, Under Secretary of Defense for Personnel and Readiness; 10 U.S.C. 1562, Database on Domestic Violence Incidents; 20 U.S.C. 1070(f)(4), Higher Education Opportunity Act; Pub.L. 106-265, Federal Long-Term Care Insurance; 10 U.S.C. 2358, Research and Development Projects; and E.O. 9397 (SSN), as amended.

Purpose(s):

The purpose of the system of records is to provide a single central facility within the Department of Defense to assess manpower trends, support personnel and readiness functions, to perform longitudinal statistical analyses, identify current and former DoD civilian and Armed Forces personnel for purposes of detecting fraud and abuse of pay and benefit programs, to register current and former DoD civilian and Armed Forces personnel and their authorized dependents for purposes of obtaining medical examination, treatment or other benefits to which they are qualified.

To collect debts owed to the United States Government and state and local governments.

Information will be used by agency officials and employees, or authorized contractors, and other DoD Components in the preparation of studies and policy as related to the health and well-being of current and past Armed Forces and DoD-affiliated personnel; to respond to Congressional and Executive branch inquiries; and to provide data or documentation relevant to the testing or exposure of individuals.

Armed Forces drug test records will be maintained and used to conduct longitudinal, statistical, and analytical studies and computing demographic reports. No personal identifiers will be included in the demographic data reports. All requests for Service specific drug testing demographic data will be approved by the Service designated drug testing program office. All requests for DoD wide drug testing demographic data will be approved by the DoD Coordinator for Drug Enforcement Policy and Support, 1510 Defense Pentagon, Washington, DC 20301-1510.

DMDC web usage data will be used to validate continued need for user access to DMDC computer systems and databases, to address problems associated with web access, and to ensure that access is only for official purposes.

Routine uses of records maintained in the system, including categories of users and the purposes of such uses:

In addition to those disclosures generally permitted under 5 U.S.C. 552a(b) of the Privacy Act of 1974, these records may specifically be disclosed outside the DoD as a routine use pursuant to 5 U.S.C. 552a(b)(3) as follows:

1. To the Department of Veteran Affairs (DVA):

a. To provide Uniformed Service personnel and pay data for present and former Uniformed Service personnel for the purpose of evaluating use of veterans' benefits, validating benefit eligibility and maintaining the health and well being of veterans and their family members.

b. To provide identifying Armed Service personnel data to the DVA and its insurance program contractor for the purpose of notifying separating eligible Reservists of their right to apply for Veteran's Group Life Insurance coverage under the Veterans Benefits Improvement Act of 1996 (38 U.S.C. 1968).

c. To register eligible veterans and their dependents for DVA programs.

d. Providing identification of former Uniformed Service personnel and survivor's financial benefit data to DVA for the purpose of identifying military retired pay and survivor benefit payments for use in the administration of the DVA's Compensation and Pension program (38 U.S.C. 5106). The information is to be used to process all DVA award actions more efficiently, reduce subsequent overpayment collection actions, and minimize erroneous payments.

e. To conduct computer matching programs regulated by the Privacy Act of 1974, as amended (5 U.S.C. 552a), for the purpose of:

(1) Providing full identification of active duty Uniformed Service personnel, including full time National Guard/Reserve support personnel, for use in the administration of DVA's Compensation and Pension benefit program. The information is used to determine continued eligibility for DVA disability compensation to recipients who have returned to active duty so that benefits can be adjusted or terminated as required and steps taken by DVA to collect any resulting over payment (38 U.S.C. 5304(c)).

(2) Providing identification of reserve duty, including full time support National Guard/Reserve Armed Forces personnel, to the DVA, for the purpose of deducting reserve time served from any DVA disability compensation paid or waiver of VA benefit. The law (10 U.S.C. 12316) prohibits receipt of reserve pay and DVA compensation for the same time period, however, it does permit waiver of DVA compensation to draw reserve pay

f. To provide identifying Uniformed Service personnel data to the DVA for the purpose of notifying such personnel of information relating to educational assistance as required by the Veterans Programs Enhancement Act of 1998 (38 U.S.C. 3011 and 3034).

2. To the Office of Personnel Management (OPM):

a. Consisting of personnel/employment/financial data for the purpose of carrying out OPM's management functions. Records disclosed concern pay, benefits, retirement deductions and any other information necessary for those management functions required by law (Pub.L. 83-598, 84-356, 86-724, 94-455 and 5 U.S.C. 1302, 2951, 3301, 3372, 4118, 8347).

b. To conduct computer matching programs regulated by the Privacy Act of 1974, as amended (5 U.S.C. 552a) for the purpose of:

(1) Exchanging civil service and Reserve personnel data to identify those individuals of the Reserve forces who are employed by the Federal government in a civilian position. The purpose of the match is to identify those particular individuals occupying critical positions as civilians and cannot be released for extended active duty in the event of mobilization. Employing Federal agencies are informed of the reserve status of those affected personnel so that a choice of terminating the position or the reserve assignment can be made by the individual concerned. The authority for conducting the computer match is contained in E.O. 11190, Providing for the Screening of the Ready Reserve of the Armed Forces.

c. Matching for administrative purposes to include updated employer addresses of Federal civil service employees who are reservists and demographic data on civil service employees who are reservists.

3. To the Internal Revenue Service (IRS) for the purpose of obtaining home addresses to contact Reserve component members for mobilization purposes and for tax administration. For the purpose of conducting aggregate statistical analyses on the impact of Armed Forces personnel of actual changes in the tax laws and to conduct aggregate statistical analyses to lifestream earnings of current and former military personnel to be used in studying the comparability of civilian and military pay benefits. To aid in administration of Federal Income Tax laws and regulations, to identify non compliance and delinquent filers.

4. To the Department of Health and Human Services (DHHS):

a. To the Office of the Inspector General, DHHS, for the purpose of identification and investigation of DoD civilian employees and Armed Forces members who may be improperly receiving funds under the Temporary Assistance to Needy Families (TANF).

a. To the Office of Child Support Enforcement, Federal Parent Locator Service, DHHS, pursuant to 42 U.S.C. 653 and 653a; to assist in locating individuals for the purpose of establishing parentage; establishing, setting the amount of, modifying, or enforcing child support obligations; or enforcing child custody or visitation orders; and for conducting computer matching as

authorized by E.O. 12953 to facilitate the enforcement of child support owed by delinquent obligors within the entire civilian Federal government and the Uniformed Services (active and retired). Identifying delinquent obligors will allow State Child Support Enforcement agencies to commence wage withholding or other enforcement actions against the obligors.

NOTE 1: Information requested by DHHS is not disclosed when it would contravene U.S. national policy or security interests (42 U.S.C. 653(e)).

NOTE 2: Quarterly wage information is not disclosed for those individuals performing intelligence or counter intelligence functions and a determination is made that disclosure could endanger the safety of the individual or compromise an ongoing investigation or intelligence mission (42 U.S.C. 653(n)).

c. To the Health Care Financing Administration (HCFA), DHHS for the purpose of monitoring HCFA reimbursement to civilian hospitals for Medicare patient treatment. The data will ensure no Department of Defense physicians, interns, or residents are counted for HCFA reimbursement to hospitals.

d. To the Center for Disease Control and the National Institutes of Mental Health, DHHS, for the purpose of conducting studies concerned with the health and well being of Uniformed Services personnel or veterans, to include family members.

e. To conduct computer matching programs regulated by the Privacy Act of 1974, as amended (5 U.S.C. 552a), for the Public Assistance Reporting Information System (PARIS) for the purpose of determining continued eligibility and help eliminate fraud and abuse in benefit programs by identifying individuals who are receiving Federal compensation or pension payments and also are receiving payments pursuant to Federal benefit programs being administered by the States.

5. To the Social Security Administration (SSA):

a. To the Office of Research and Statistics for the purpose of:

(1) Conducting statistical analyses of impact of military service and use of GI Bill benefits on long term earnings.

(2) Obtaining current earnings data on individuals who have voluntarily left military service or DoD civil employment so that analytical personnel studies regarding pay, retention and benefits may be conducted.

NOTE 3: Earnings data obtained from the SSA and used by DoD does not contain any information that identifies the individual about whom the earnings data pertains.

b. To conduct computer matching programs regulated by the Privacy Act of 1974, as amended (5 U.S.C. 552a) to the Bureau of Supplemental Security Income for the purpose of verifying information provided to the SSA by applicants and recipients/beneficiaries, who are retired

members of the Uniformed Services or their survivors, for Supplemental Security Income (SSI) or Special Veterans' Benefits (SVB). By law (42 U.S.C. 1006 and 1383), the SSA is required to verify eligibility factors and other relevant information provided by the SSI or SVB applicant from independent or collateral sources and obtain additional information as necessary before making SSI or SVB determinations of eligibility, payment amounts, or adjustments thereto.

c. To the Client Identification Branch for the purpose of validating the assigned Social Security Number for individuals in DoD personnel and pay files, using the SSA Enumeration Verification System (EVS).

d. To the Office of Disability and Insurance Security Programs, for the purpose of expediting disability processing of wounded military service members and veterans.

6. To the Selective Service System (SSS) for the purpose of facilitating compliance of members and former members of the Armed Forces, both active and reserve, with the provisions of the Selective Service registration regulations (50 U.S.C. App. 451 and E.O. 11623).

7. To the Department of Labor (DOL) to reconcile the accuracy of unemployment compensation payments made to former DoD civilian employees and members of the Uniformed Services by the states. To the Department of Labor to survey Armed Forces separations to determine the effectiveness of programs assisting veterans to obtain employment.

8. To Federal and Quasi Federal agencies, territorial, state, and local governments to support personnel functions requiring data on prior Armed Forces service credit for their employees or for job applicants. Information released includes name, Social Security Number, and military or civilian address of individuals. To detect fraud, waste and abuse pursuant to the authority contained in the Inspector General Act of 1978, as amended (Pub.L. 95-452) for the purpose of determining eligibility for, and/or continued compliance with, any Federal benefit program requirements.

9. To state and local law enforcement investigative agencies to obtain military history information for the purpose of ongoing investigations.

10. To Federal and Quasi Federal agencies, territorial, state and local governments, and contractors and grantees for the purpose of supporting research studies concerned with the health and well being of Uniformed Service and retired personnel or veterans, to include family members. DMDC will disclose information from this system of records for research purposes when DMDC:

a. has determined that the use or disclosure does not violate legal or policy limitations under which the record was provided, collected, or obtained;

b. has determined that the research purpose (1) cannot be reasonably accomplished unless the record is provided in individually identifiable form, and (2) warrants the risk to the privacy of the individual that additional exposure of the record might bring;

c. has required the recipient to (1) establish reasonable administrative, technical, and physical safeguards to prevent unauthorized use or disclosure of the record, and (2) remove or destroy the information that identifies the individual at the earliest time at which removal or destruction can be accomplished consistent with the purpose of the research project, unless the recipient has presented adequate justification of a research or health nature for retaining such information, and (3) make no further use or disclosure of the record except (A) in emergency circumstances affecting the health or safety of any individual, (B) for use in another research project, under these same conditions, and with written authorization of the Department, (C) for disclosure to a properly identified person for the purpose of an audit related to the research project, if information that would enable research subjects to be identified is removed or destroyed at the earliest opportunity consistent with the purpose of the audit, or (D) when required by law;

d. has secured a written statement attesting to the recipient's understanding of, and willingness to abide by these provisions.

11. To Federal and State agencies for purposes of obtaining socioeconomic information on Armed Forces personnel so that analytical studies can be conducted with a view to assessing the present needs and future requirements of such personnel.

12. To Federal and state agencies for purposes of validating demographic data (e.g., Social Security Number, citizenship status, date and place of birth, etc.) for individuals in Uniformed Service personnel and pay files so that accurate information is available in support of Uniformed Service requirements.

13. To the Bureau of Citizenship and Immigration Services, Department of Homeland Security, for purposes of facilitating the verification of individuals who may be eligible for expedited naturalization (Pub.L. 108-136, Section 1701, and E.O. 13269, Expedited Naturalization).

14. To Federal and State agencies, as well as their contractors and grantees, for purposes of providing military wage, training, and educational information so that Federal-reporting requirements, as mandated by statute, such as the Workforce Investment Act (29 U.S.C. 2801, et. seq.) and the Carl D. Perkins Vocational and Applied Technology Act (20 U.S.C. 2301, et. seq.) can be satisfied.

15. To Federal Agencies, including the Department of Education, to conduct computer matching programs regulated by the Privacy Act of 1974, as amended (5 U.S.C. 552a), for the purpose of identifying dependent children of those Armed Forces members killed in Operation Iraq Freedom and Operation Enduring Freedom (OIF/OEF) Afghanistan Only for possible benefits.

The DoD 'Blanket Routine Uses' set forth at the beginning of the Office of the Secretary of Defense (OSD) compilation of systems of records notices apply to this system.

NOTE 5: Military drug test information involving individuals participating in a drug abuse rehabilitation program shall be confidential and be disclosed only for the purposes and under

the circumstances expressly authorized in 42 U.S.C. 290dd-2. This statute takes precedence over the Privacy Act of 1974, in regard to accessibility of such records except to the individual to whom the record pertains. The DoD 'Blanket Routine Uses' do not apply to these types of records.

Policies and practices for storing, retrieving, accessing, retaining, and disposing of records in the system:

Storage:

Electronic storage media.

Retrievability:

Retrieved by name, Social Security Number (SSN), DoD ID number, occupation, or any other data element contained in system.

Safeguards:

Access to personal information is restricted to those who require the records in the performance of their official duties. Access to personal information is further restricted by the use of Common Access Cards (CAC). Physical entry is restricted by the use of locks, guards, and administrative procedures. All individuals granted access to this system of records are to have taken Information Assurance and Privacy Act training; all have been through the vetting process and have ADP ratings.

Retention and disposal:

The records are used to provide a centralized system within the Department of Defense to assess manpower trends, support personnel functions, perform longitudinal statistical analyses, and conduct scientific studies or medical follow-up programs and other related studies/analyses. Records are retained as follows:

(1) Input/source records are deleted or destroyed after data have been entered into the master file or when no longer needed for operational purposes, whichever is later. Exception: Apply NARA-approved disposition instructions to the data files residing in other DMDC data bases.

(2) The Master File is retained permanently. At the end of the fiscal year, a snapshot is taken and transferred to the National Archives in accordance with 36 CFR part 1228.270 and 36 CFR part 1234.

(3) Outputs records (electronic or paper summary reports) are deleted or destroyed when no longer needed for operational purposes. Note: This disposition instruction applies only to record keeping copies of the reports retained by DMDC. The DoD office requiring creation of the report

should maintain its record keeping copy in accordance with NARA approved disposition instructions for such reports.

(4) System documentation (codebooks, record layouts, and other system documentation) are retained permanently and transferred to the National Archives along with the master file in accordance with 36 CFR part 1228.270 and 36 CFR part 1234.

System manager(s) and address:

Deputy Director, Defense Manpower Data Center, DoD Center Monterey Bay, 400 Gigling Road, Seaside, CA 93955-6771.

Notification procedure:

Individuals seeking to determine whether information about themselves is contained in this system should address written inquiries to the Privacy Act Officer, Office of Freedom of Information, Washington Headquarters Services, 1155 Defense Pentagon, Washington, DC 20301-1155.

Written requests should contain the full name, Social Security Number (SSN), date of birth, current address, and telephone number of the individual.

In addition, the requester must provide a notarized statement or an unsworn declaration made in accordance with 28 U.S.C. 1746, in the following format:

If executed within the United States, its territories, possessions, or commonwealths: 'I declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct. Executed on (date). (Signature).'

If executed outside the United States: 'I declare (or certify, verify, or state) under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on (date). (Signature).'

Attorneys or other persons acting on behalf of an individual must provide written authorization from that individual for their representative to act on their behalf.

Record access procedures:

Individuals seeking access to information about themselves contained in this system should address written inquiries to the Office of the Secretary of Defense/Joint Staff Freedom of Information Act Requester Service Center, 1155 Defense Pentagon, Washington, DC 20301-1155.

Written requests should contain the name and number of this system of records notice along with the full name, Social Security Number(SSN), date of birth, current address, and telephone number of the individual and be signed.

In addition, the requester must provide a notarized statement or an unsworn declaration made in accordance with 28 U.S.C. 1746, in the following format:

If executed within the United States, its territories, possessions, or commonwealths: 'I declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct. Executed on (date). (Signature).'

If executed outside the United States: 'I declare (or certify, verify, or state) under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on (date). (Signature).'

Attorneys or other persons acting on behalf of an individual must provide written authorization from that individual for their representative to act on their behalf.

Contesting record procedures:

The Office of the Secretary of Defense rules for accessing records, for contesting contents and appealing initial agency determinations are published in Office of the Secretary of Defense Administrative Instruction 81; 32 CFR part 311; or may be obtained from the system manager.

Record source categories:
Record sources are individuals via survey questionnaires, the Uniformed Services, the Department of Veteran Affairs, the Office of Personnel Management, Environmental Protection Agency, Department of Health and Human Services, Department of Energy, Executive Office of the President, and the Selective Service System.

Exemptions claimed for the system:

None.

ATTACHMENT 3

VA Privacy Act System of Records Notice, Record System Notice 58 VA 21/22/28 (77 FR 42593, July 19, 2012)

System Name:

Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records-VA.

System Location:

Records are maintained at VA regional offices, VA centers, the VA Records Management Center (RMC), St. Louis, Missouri, the Data Processing Center at Hines, Illinois, the Corporate Franchise Data Center in Austin, Texas, the Information Technology Center at Philadelphia, PA., and Terremark Worldwide, Inc., Federal Hosting Facilities in Culpepper, VA, and Miami FL. Active records are generally maintained by the regional offices having jurisdiction over the domicile of the claimant. Active educational assistance records are generally maintained at the regional processing office having jurisdiction over the educational institution, training establishment, or other entity where the claimant pursues or intends to pursue training.

The automated individual employee productivity records are temporarily maintained at the VA data processing facility serving the office in which the employee is located. The paper record is maintained at the VA regional office having jurisdiction over the employee who processed the claim. Records provided to the Department of Housing and Urban Development (HUD) for inclusion on its Credit Alert Interactive Voice Response System (CAIVRS) are located at a data processing center under contract to HUD at Lanham, Maryland. Address locations of VA facilities are listed in the VA Appendix I and are also listed at http://www2.va.gov/directory/guide/home.asp?isFlash=1.

Categories of Individuals Covered by the System:

The following categories of individuals will be covered by this system.

1. Veterans who have applied for compensation for service-connected disability under 38 U.S.C. chapter 11.

2. Veterans who have applied for nonservice-connected disability under 38 U.S.C. chapter 15.

3. Veterans entitled to burial benefits under 38 U.S.C. chapter 23.

4. Surviving spouses and children who have claimed pension based on nonservice-connected death of a Veteran under 38 U.S.C. chapter 15.

5. Surviving spouses and children who have claimed death compensation based on service-connected death of a Veteran under 38 U.S.C. chapter 11.

6. Surviving spouses and children who have claimed dependency and indemnity compensation for service-connected death of a Veteran under 38 U.S.C. chapter 13.

7. Parents who have applied for death compensation based on service-connected death of a Veteran under 38 U.S.C. chapter 11.

8. Parents who have applied for dependency and indemnity compensation for service-connected death of a Veteran under 38 U.S.C. chapter 13.

9. Individuals who applied for educational assistance benefits administered by VA under title 38 U.S.C.

10. Individuals who applied for educational assistance benefits maintained by the Department of Defense (DoD) under 10 U.S.C. that are administered by VA.

11. Veterans who apply for training and employers who apply for approval of their programs under the provisions of the Emergency Veterans' Job Training Act of 1983, Public Law 98-77.

12. Any VA employee who generates or finalizes adjudicative actions using the Benefits Delivery Network (BDN) or the Veterans Service Network (VETSNET) computer processing systems.

13. Veterans who apply for training and employers who apply for approval of their programs under the provisions of the Service Members Occupational Conversion and Training Act of 1992, Public Law 102-484.

14. Representatives of individuals covered by the system.

Categories of Records in the System:

The record, or information contained in the record, may include identifying information (e.g., name, address, social security number); military service and active duty separation information (e.g., name, service number, date of birth, rank, sex, total amount of active service, branch of service, character of service, pay grade, assigned separation reason, service period, whether Veteran was discharged with a disability, reenlisted, received a Purple Heart or other military decoration); payment information (e.g., Veteran payee name, address, dollar amount of readjustment service pay, amount of disability or pension payments, number of nonpay days, any amount of indebtedness (accounts receivable) arising from title 38 U.S.C. benefits and which are owed to the VA); medical information (e.g., medical and dental treatment in the Armed Forces including type of service-connected disability, medical facilities, or medical or dental treatment by VA health care personnel or received from private hospitals and health care personnel relating to a claim for VA disability benefits or medical or dental treatment); personal information (e.g., marital status, name and address of dependents, occupation, amount of education of a Veteran or a dependent, dependent's relationship to Veteran); education benefit information (e.g., information arising from utilization of training benefits such as a Veteran trainee's induction, reentrance or dismissal from a program or progress and attendance in an education or training program); applications for compensation, pension, education and vocational rehabilitation benefits and training which may contain identifying information, military service and active duty separation information, payment information, medical and dental information, personal and education benefit information relating to a Veteran or beneficiary's incarceration in a penal institution (e.g., name of incarcerated Veteran or beneficiary, claims file number, name and address of penal institution, date of commitment, type of offense, scheduled release date, Veteran's date of birth, beneficiary relationship to Veteran and whether Veteran or beneficiary is in a work release or half-way house program, on parole or has been released from incarceration). The VA employee's BDN, VETSNET or VBMS identification numbers, the number and kind of actions generated and/or finalized by each such employee, the compilation of cases returned for each employee.

Authority for Maintenance of the System:

Title 10 U.S.C. chapters 106a, 510, 1606 and 1607 and Title 38, U.S.C., section 501(a) and Chapters 11, 13, 15, 18, 23, 30, 31, 32, 33, 34, 35, 36, 39, 51, 53, and 55.

Purpose(s):

VA gathers or creates these records in order to enable it to administer statutory benefits programs to Veterans, Servicemembers, reservists, and their spouses, surviving spouses, and dependents, who file claims for a wide variety of Federal Veteran's benefits administered by VA. See the statutory provisions cited in ``Authority for maintenance of the system."

Routine Uses of Records Maintained in the System, Including Categories of Users and the Purposes of Such Uses:

1. The record of an individual who is covered by this system or records may be disclosed to a Member of Congress, or staff person acting for the member when, the member or staff person requests the record on behalf of and at the written request of that individual.

2. Any information in this system may be disclosed to a Federal agency, upon its official request, to the extent that it is relevant and necessary to that agency's decision regarding: The hiring, retention or transfer of an employee; the issuance of a security clearance, the letting of a contract, or the issuance or continuance of a license, grant or other benefit given by that agency. However, in accordance with an agreement with the U.S. Postal Service, disclosures to the U.S. Postal Service for decisions concerning the employment of Veterans will only be made with the Veteran's prior written consent.

3. Any information in this system may be disclosed to a State or local agency, upon official request, to the extent that it is relevant and necessary to that agency's decision on: The hiring, retention or transfer of an employee, the issuance of a security clearance, the letting of a contract, or the issuance or continuance of a license, grant or other benefit by that agency including eligibility for unemployment compensation; provided, that if the information pertains to a Veteran, the name and address of the Veteran will not be disclosed unless the name and address is provided first by the requesting State or local agency.

4. VA may disclose on its own initiative any information in this system, except the names and home addresses of individuals, that are relevant to a suspected violation or reasonably imminent violation of law, whether civil, criminal or regulatory in nature and whether arising by general or program statute or by regulation, rule or order issued pursuant thereto, to a Federal, State, local, tribal, or foreign agency charged with the responsibility of investigating or prosecuting such violation, or charged with enforcing or implementing the statute, rule, regulation or order.

5. VA may disclose on its own initiative the names and addresses of individuals, that are relevant to a suspected violation or reasonably imminent violation of law, whether civil, criminal or regulatory in nature and whether arising by general or program statute or by regulation, rule or order issued pursuant thereto, to a Federal agency charged with the responsibility of investigating or prosecuting such violation or charged with enforcing or implementing the statute, regulation, rule or order.

6. The name and address of an individual, which is relevant to a suspected violation or reasonably imminent violation of law concerning public health or safety, whether civil, criminal or regulatory in nature and whether arising by general or program statute or by regulation, rule or order issued pursuant thereto, may be disclosed to any foreign, State or local governmental agency or instrumentality charged under applicable law with the protection of the public health or safety if a qualified representative of such organization, agency or instrumentality has made a written request that such name and address be provided for a purpose authorized by law.

7. The name, address, entitlement code (e.g., compensation or pension), period(s) of service, sex, and date(s) of discharge may be disclosed to any nonprofit organization if the release is directly connected with the conduct of programs and the utilization of benefits under title 38 U.S.C. Disclosures may be in the form of a computerized list.

8. Any information in this system, except for the name and address of an individual, may be disclosed to a Federal agency in order for VA to obtain information relevant to the issuance of a benefit under title 38 U.S.C. The name and address of an individual may be disclosed to a Federal agency under this routine use if they are required by the Federal agency to respond to the VA inquiry.)

9. Any information in this system may be disclosed in connection with any proceeding for the collection of an amount owed to the United States by virtue of a person's participation in any benefit program administered by VA when in the judgment of the Secretary, or official generally delegated such authority under standard agency delegation of authority rules (38 CFR 2.6), such disclosure is deemed necessary and proper, in accordance with 38 U.S.C. 5701(b)(6).

10. The name and address of an individual, and other information as is reasonably necessary to identify such individual, may be disclosed to a consumer reporting agency for the purpose of locating the individual, or obtaining a consumer report to determine the ability of the individual to repay an indebtedness to the United States arising by virtue of the individual's participation in a benefits program administered by the VA, provided that the requirements of 38 U.S.C. 5701(g)(2) have been met.

11. The name and address of an individual, and other information as is reasonably necessary to identify such individual, including personal information obtained from other Federal agencies through computer matching programs, and any information concerning the individual's indebtedness to the United States by virtue of the person's participation in a benefits program administered by VA, may be disclosed to a consumer reporting agency for purposes of assisting in the collection of such indebtedness, provided that the provisions of 38 U.S.C. 5701(g)(4) have been met.

12. Any information in this system, including available identifying information regarding the debtor, such as name of debtor, last known address of debtor, VA insurance number, VA loan number, VA claim number, place of birth, date of birth of debtor, name and address of debtor's employer or firm and dates of employment may be disclosed, under this routine use, except to consumer reporting agencies, to a third party in order to obtain current name, address, locator, and credit report in connection with any proceeding for the collection of an amount owed to the United States by virtue of a person's participation in any VA benefit program when in the judgment of the Secretary such disclosure is deemed necessary and proper. This purpose is consistent with the Federal Claims Collection Act of 1966 (Pub. L. 89-508, 31 U.S.C. 951-953 and 4 CFR parts 101-105 and 38 U.S.C. 5701(b)(6)).

13. Any information in this system, including the nature and amount of a financial obligation, may be disclosed to a debtor's employing agency or commanding officer so that the debtor-employee may be

counseled by his or her Federal employer or commanding officer and to assist in the collection of unpaid financial obligations owed VA.

14. Payment information may be disclosed to the Department of the Treasury, in accordance with its official request, to permit delivery of benefit payments to Veterans or other beneficiaries.

15. Medical information may be disclosed in response to a request from the superintendent of a State hospital for psychotic patients, a commissioner or head of a State department of mental hygiene, or a head of a State, county or city health department or any fee basis physician or sharing institution in direct connection with authorized treatment for a Veteran, provided the name of the individual to whom the record pertains is given and the information will be treated as confidential, as is customary in civilian professional medical practice.

16. The name, address, VA file number, effective date of compensation or pension, current and historical benefit pay amounts for compensation or pension, service information, date of birth, competency payment status, incarceration status, and social security number of Veterans and their surviving spouses may be disclosed to the following agencies upon their official request: DoD; Defense Manpower Data Center; Marine Corps; Department of Homeland Security; Coast Guard; Public Health Service; National Oceanic and Atmospheric Administration and Commissioned Officer Corps in order for these departments and agencies and VA to reconcile the amount and/or waiver of service, department and retired pay. These records may also be disclosed as a part of an ongoing computer-matching program to accomplish these purposes. This purpose is consistent with 10 U.S.C. 12316, 38 U.S.C. 5304 and 38 U.S.C. 5701.

17. The amount of pension, compensation, dependency and indemnity compensation, educational assistance allowance, retirement pay and subsistence allowance of any individual identified to VA may be disclosed to any person who applies for such information.

18. Identifying, personal, payment and medical information may be disclosed to a Federal, State, or local government agency at the request of a Veteran in order to assist the Veteran and ensure that all of the title 38 U.S.C. or other benefits to which the Veteran is entitled are received. This information may also be disclosed upon the request from a Federal agency, or to a State or local agency, provided the name and address of the Veteran is given beforehand by the requesting agency, in order to assist the Veteran in obtaining a non-title 38 U.S.C. benefit to which the Veteran is entitled. These records may also be disclosed as part of an ongoing computer-matching program to accomplish this purpose.

19. Any information in this system, which directly affects payment or potential payment of benefits to contesting claimants, including parties claiming an apportioned share of benefits, may be coequally disclosed to each affected claimant upon request from that claimant in conjunction with the claim for benefits sought or received.

20. Any information in this system, such as identifying information, nature of a claim, amount of benefit payments, percentage of disability, income and medical expense information maintained by VA which is used to determine the amount payable to recipients of VA income-dependent benefits and personal information, may be disclosed to the Social Security Administration (SSA), upon its official request, in order for that agency to determine eligibility regarding amounts of social security benefits, or to verify other information with respect thereto. These records may also be disclosed as part of an ongoing computer-matching program to accomplish this purpose.

21. VA may disclose an individual's identifying information to an educational institution, training establishment, or other entity which administers programs approved for VA educational assistance in order to assist the individual in completing claims forms, to obtain information necessary to adjudicate the individual's claim, or to monitor the progress of the individual who is pursuing or intends to pursue training at the request of the appropriate institution, training establishment, or other entity administrating approved VA educational programs or at the request of the Veteran.

22. Medical data (excluding the name and address of a Veteran unless the name and address are furnished by the requestor) may be disclosed to epidemiological and other research facilities approved by the Under Secretary for Health to obtain data from those facilities necessary to assist in medical studies on Veterans for VA or for any research purposes determined to be necessary and proper by the Under Secretary for Health.

23. The name(s) and address(es) of a Veteran may be disclosed to another Federal agency or to a contractor of that agency, at the written request of the head of that agency or designee of the head of that agency for the purpose of conducting government research necessary to accomplish a statutory purpose of that agency.

24. Any information in this system relevant to a Veteran's claim such as the name, address, the basis and nature of a claim, amount of benefit payment information, medical information and military service and active duty separation information may be disclosed at the request of the Veteran to accredited service organizations, VA-approved claims agents and attorneys acting under a declaration of representation so that these individuals can aid Veterans in the preparation, presentation and prosecution of claims under the laws administered by VA.

25. Identifying and payment information may be disclosed, upon the request of a Federal agency, to a State or local government agency, to determine a beneficiary's eligibility under programs provided for under Federal legislation and for which the requesting Federal agency has responsibility. These records may also be disclosed as a part of an ongoing computer-matching program to accomplish these purposes. This purpose is consistent with 38 U.S.C. 5701.

26. Any information in this system such as the amount of benefit or disability payments and medical information may be disclosed in the course of presenting evidence to a court, magistrate, or administrative authority, in matters of guardianship, inquests, and commitments, to private attorneys representing Veterans rated incompetent in conjunction with issuance of Certificates of Incompetency, and to probation and parole officers in connection with court-required duties.

27. Any information in this system including medical information, the basis and nature of claim, the amount of benefits and personal information may be disclosed to a VA Federal fiduciary or a guardian ad litem in relation to his or her representation of a Veteran only to the extent necessary to fulfill the duties of the VA Federal fiduciary or the guardian ad litem.

28. Any relevant information (including changes in disability ratings) may be disclosed to the DOJ and United States Attorneys in the defense or prosecution of litigation involving the United States, and to Federal agencies upon their request in connection with review of administrative tort claims and potential tort claims filed under the Federal Tort Claims Act, 28 U.S.C. 2672, the Military Claims Act, 10 U.S.C. 2733, and other similar claims statutes.

29. Any information in this system including the name, social security number, date of birth, delimiting date and remaining entitlement of VA educational benefits, may be disclosed to the

Department of Education (ED) upon its official request, or contractor thereof, for specific use by the ED to validate information regarding entitlement to VA benefits which is submitted by applicants who request educational assistance grants from the ED. The ED or contractor thereof will not use such information for any other purpose. These records may also be disclosed as part of an ongoing computer-matching program to accomplish this purpose.

30. VA may, at the request of the individual, disclose identifying information of an individual who is pursuing or intends to pursue training at an educational institution, training establishment, or other entity which administers programs approved for VA educational assistance in order for the VA to obtain sufficient information necessary to pay that individual or the educational or training establishment the correct monetary amounts in an expeditious manner. However, information will not be provided under this routine use to an educational institution, training establishment, or other entity when the request is clearly an attempt by that establishment to seek assistance in collection attempts against the individual.

31. Identifying information and information regarding the induction, reentrance and dismissal of a disabled Veteran from a vocational rehabilitation program may be disclosed at the request of the Veteran to a VA-approved vocational rehabilitation training establishment to ensure that the trainee receives the maximum benefit from training.

32. Identifying information and information regarding the extent and nature of a Veteran's disabilities with respect to any limitations to be imposed on the Veteran's vocational programs may be disclosed at the request of the Veteran to a VA-approved vocational rehabilitation-training establishment to ensure that the trainee receives the maximum benefit from training.

33. Information regarding the type and amount of training/education received, and the name and address of a Veteran, may be disclosed at the request of a Veteran to local and State agencies and to prospective employers in order to assist the Veteran in obtaining employment or further training.

34. The name, claims file number and any other information relating to a Veteran's or beneficiary's incarceration in a penal institution and information regarding a dependent's right to a special apportionment of the incarcerated individual's VA benefit payment may be disclosed to those dependents who may be eligible for entitlement to such apportionment in accordance with 38 U.S.C. 5313, 5307.

35. The name, claims file number and any other information relating to an individual who may be incarcerated in a penal institution may, pursuant to an arrangement, be disclosed to penal institutions or to correctional authorities in order to verify information concerning the individual's incarceration status. The disclosure of this information is necessary to determine that individual's continuing eligibility as authorized under 38 U.S.C. 5313, 5307. These records may also be disclosed as part of an ongoing computer-matching program to accomplish this purpose.

36. Identifying information, except for the name and address of a Veteran, may be disclosed to a State agency for the purpose of conducting a computer match to determine if income and employment data are being properly reported to VA and to detect the unwarranted payment of benefits under title 38 U.S.C.

37. Identifying, disability, and award (type, amount and reasons for award) information may be released to the Department of Labor (DOL) in order for the DOL to conduct a computer matching program against the Office of Workers' Compensation Programs Federal Employees Compensation File, DOL/ESA-13, published in 46 FR 12357 on February 13, 1981. This match will permit the DOL to verify a person's eligibility for DOL payments as well as to detect situations where recipients may be erroneously receiving concurrent multiple payments from the DOL and VA, to identify areas where

legislative and regulatory amendments directed toward preventing overpayments are needed, and to collect debts owed to the United States Government. This matching program is performed pursuant to the DOL Inspector General's authority under Public Law 95-452, section 4(a) to detect and prevent fraud and abuse. This disclosure is consistent with 38 U.S.C. 5701(b)(3).

38. The beneficiary's name, address, social security number and the amount (excluding interest) of any indebtedness waived under 38 U.S.C. 5302, or compromised under 4 CFR part 103 may be disclosed to the Treasury Department, Internal Revenue Service (IRS), as a report of income under 26 U.S.C. 61(a)(12).

39. Identifying information, including social security number, except for the name and address, may be disclosed to a Federal, State, County or Municipal agency for the purpose of conducting computer matches to obtain information to validate the entitlement of an individual, who is receiving or has received Veterans' benefits under Title 10 or Title 38, U.S.C. The name and address of individuals may also be disclosed to a Federal agency under this routine use if required by the Federal agency in order to provide information.

40. Identifying information, including the initials and abbreviated surname, the social security number, the date of birth and coding indicating the category of the individual's records, the degree of disability, the benefit program under which benefits are being paid and the computed amount of VA benefits for a calendar year may be released to the Department of the Treasury, and IRS, in order for IRS to conduct a computer matching program against IRS Forms 1040, Schedule R, Credit for the Elderly and the Permanently and Totally Disabled. This match will permit IRS to determine the eligibility for and the proper amount of Elderly and Disabled Credits claimed on IRS Form 1040, Schedule R. This matching program is performed pursuant to the provisions of Internal Revenue Code Section 7602. This disclosure is consistent with 38 U.S.C. 5701(b)(3).

41. Identifying information, such as name, social security number, VA claim number, date and place of birth, etc., in this system may be disclosed to an employer or school having information relevant to a claim in order to obtain information from the employer or school to the extent necessary to determine that eligibility for VA compensation or pension benefits continues to exist or to verify that there has been an overpayment of VA compensation or pension benefits. Any information in this system also may be disclosed to any of the above-entitled individuals or entities as part of ongoing computer matching programs to accomplish these purposes.

42. The name of a Veteran, or other beneficiary, other information as is reasonably necessary to identify such individual, and any other information concerning the individual's indebtedness by virtue of a person's participation in a benefits program administered by VA, may be disclosed to the Treasury Department, IRS, for the collection of Title 38, U.S.C. benefit overpayments, overdue indebtedness, and/or costs of services provided to an individual not entitled to such services, by the withholding of all or a portion of the person's Federal income tax refund.

43. Veterans' addresses which are contained in this system of records may be disclosed to the Defense Manpower Data Center, upon its official request, for military recruiting command needs, DoD civilian personnel offices' mobilization studies and mobilization information, debt collection, and Individual Ready Reserve Units' locator services.

44. The name, address, VA file number, date of birth, date of death, social security number, and service information may be disclosed to the Defense Manpower Data Center. DoD will use this

information to identify retired Veterans and dependent members of their families who have entitlement to DoD benefits but who are not identified in the Defense Enrollment Eligibility Reporting System program and to assist in determining eligibility for Civilian Health and Medical Program of the Uniformed Services benefits. This purpose is consistent with 38 U.S.C. 5701. These records may also be disclosed as part of an ongoing computer-matching program to accomplish this purpose.

45. The name, address, VA file number, social security number, sex of Veteran, date(s) of birth of the Veteran and dependents, current benefit pay amounts for compensation or pension, pay status, check amount, aid and attendance status, Veteran and spouse annual income amounts and type and combined degree of disability will be disclosed to the Department of Health and Human Services. The SSA will use the data in the administration of the Supplemental Security Income payment system as prescribed by Public Law 92-603. These records may also be disclosed as part of an ongoing computer-matching program to accomplish these purposes. This purpose is consistent with 38 U.S.C. 5701.

46. The names and current addresses of VA beneficiaries who are identified by finance centers of individual uniformed services of DoD and the Department of Homeland Security (Coast Guard) as responsible for the payment of Survivor Benefit Plan (SBP) premium payments to be released from this system of records to them upon their official written request for such information for their use in attempting to recover amounts owed for SBP premium payments.

47. This routine use authorizes VA to compile lists of the social security numbers and loan account numbers of all persons with VA-guaranteed and portfolio loans in default, or VA loans on which there has been a foreclosure and the Department paid a claim and provide these records to HUD for inclusion in its CAIVRS. Information included in this system may be disclosed to all participating agencies and lenders who participate in the agencies' programs to enable them to verify information provided by new loan applicants and evaluate the creditworthiness of applicants. These records may also be disclosed as part of an ongoing computer-matching program to accomplish these purposes.

48. Identifying information including social security number, abbreviated surname, first and middle initial, date of birth, sex and claim number, and excluding the full name and address, may be disclosed to the SSA for the purpose of conducting a computer match to obtain information to validate the social security number maintained in VA records.

49. Any information contained in the files of Veterans whose claims were referred to VA Central Office for an advisory opinion concerning their claims that their disabilities were incurred secondary to occupational radiation exposure may be disclosed to the Department of the Navy. The information to be furnished to the Navy would include the medical opinions, dose estimates, advisory opinions, and rating decisions including Veterans' names, addresses, VA claim numbers, social security numbers and medical information. The requested information may be disclosed to the Department of the Navy upon receipt of its official written request for such information for its use in the review and assessment of its occupational radiation exposure controls and training.

50. A Veteran's claims file number and folder location may be disclosed to a court of proper jurisdiction that has issued a garnishment order for that Veteran under 42 U.S.C. 659 through 660.

51. An individual's identifying and payment information may be disclosed to the educational institution, training establishment, or other entity the individual attends (or attended) if that individual received educational assistance from VA based on training at that educational institution, training establishment, or entity. VA will disclose this information to assist the educational institution, training

establishment, or other entity in verifying the individual's receipt of VA educational assistance and to assist the individual in applying for additional financial aid (e.g. student loans).

52. The name and address of a prospective, present, or former accredited representative, claims agent or attorney and any information concerning such individual which is relevant to a refusal to grant access privileges to automated Veterans' claims records, or a potential or past suspension or termination of such access privileges may be disclosed to the entity employing the individual to represent Veterans on claims for Veterans benefits.

53. The name and address of a former accredited representative, claim agent or attorney, and any information concerning such individual, except a Veteran's name and home address, which is relevant to a revocation of such access privileges may be disclosed to an appropriate governmental licensing organization where VA determines that the individual's conduct that resulted in revocation merits reporting.

54. A record from this system (other than the address of the beneficiary) may be disclosed to a former representative of a beneficiary to the extent necessary to develop and adjudicate a claim for payment of attorney fees to such representative from past-due benefits under 38 U.S.C. 5904(d) and Public Law 109-461 or to review a fee agreement between such representative and the beneficiary for reasonableness under 38 U.S.C. 5904(c)(2) and Public Law 109-461.

55. Disclosure of tax returns and return information received from the IRS may be made only as provided by 26 U.S.C. 6103 (an IRS confidentiality statute) also covering any IRS tax return information provided as part of an ongoing computer matching program.

56. Where VA determines that there is good cause to question the legality or ethical propriety of the conduct of a person or organization representing a person in a matter before VA, a record from this system may be disclosed, on VA's initiative, to any or all of the following: (1) applicable civil or criminal law enforcement authorities and (2) a person or entity responsible for the licensing, supervision, or professional discipline of the person or organization acting as a representative. Name and home addresses of Veterans and their dependents will be released on VA's initiative under this routine use only to Federal entities.

57. The name and address of a VA beneficiary, and other information as is reasonably necessary to identify such a beneficiary, who has been adjudicated as incompetent under 38 CFR 3.353, may be provided to the Attorney General of the United States or his/her designee, for use by the DOJ in the National Instant Criminal Background Check System mandated by the Brady Handgun Violence Prevention Act, Public Law 103-159.

58. Disclosure may be made to the National Archives and Records Administration (NARA) and General Services Administration in record management inspections and such other activities conducted under Authority of Title 44 U.S.C.

59. VA may disclose information from this system of records to the DOJ, either on VA's initiative or in response to DOJ's request for the information, after either VA or DOJ determines that such information is relevant to DOJ's representation of the United States or any of its components in legal proceedings before a court or adjudicative body, provided that, in each case, the agency also determines prior to disclosure that release of the records to the DOJ is a use of the information contained in the records that is compatible with the purpose for which VA collected the records. VA, on its own initiative, may disclose records in this system of records in legal proceedings before a court or

administrative body after determining that the disclosure of records to the court or administrative body is a use of the information contained in the records that is compatible with the purpose for which VA collected the records.

60. Disclosure of relevant information may be made to individuals, organizations, public or private agencies, or other entities with whom VA has a contract or agreement or where there is a subcontract to perform such services as VA may deem practicable for the purposes of laws administered by VA, in order for the contractor or subcontractor to perform the services of the contract or agreement.

61. Disclosure to other Federal agencies may be made to assist such agencies in preventing and detecting possible fraud, waste, overpayment, or abuse by individuals in their operations and programs as well as identifying areas where legislative and regulatory amendments directed toward preventing overpayments. These records may also be disclosed as part of an ongoing computer-matching program to accomplish this purpose.

62. VA may on its own initiative, disclose any information or records to appropriate agencies, entities, and persons when (1) VA suspects or has confirmed that the integrity or confidentiality of information in the system of records has been compromised; (2) VA has determined that as a result of the suspected or confirmed compromise, there is a risk of embarrassment or harm to the reputations of the record subjects, harm to the economic or property interests, identity theft or fraud, or harm to the programs (whether maintained by VA or another agency or entity) that rely upon the potentially compromised information; and (3) the disclosure is to agencies, entities, or persons whom VA determines are reasonably necessary to assist or carry out the VA's efforts to respond to the suspected or confirmed compromise and prevent, minimize, or remedy such harm. This routine use permits disclosures by VA to respond to a suspected or confirmed data breach, including the conduct of any risk analysis or provision of credit protection services as provided in 38 U.S.C. 5724, as the terms are defined in 38 U.S.C. 5727.

63. VA may disclose information to other Federal Agencies including, but not limited to, identifying information, payment information, and vocational objectives about a Veteran or servicemember who is receiving or has received benefits under the Vocational Rehabilitation program to be used in data analysis and development of performance measures.

64. Any information contained in this system may be disclosed by VA, as deemed necessary, to DoD for use for determinations required by DoD. VA will routinely use the information to conduct medical evaluations needed to produce VA disability ratings and to promulgate subsequent claims for benefits under Title 38 U.S.C.

65. Information in this system (excluding date of birth, social security number, and address) relating to the use of transferred educational assistance benefits may be coequally disclosed to the transferor, i.e., the individual from whom eligibility was derived, and to each transferee, i.e., the individual receiving the transferred benefit. The information disclosed is limited to the two parties in each transferor-transferee relationship, as the transferor may have multiple transferred relationships.

Policies and Practices for Storing, Retrieving, Accessing, Retaining, and Disposing of Records in the System:

Storage:

The BDN, Virtual VA, Corporate WINRS, VETSNET, and the VBMS are data telecommunication terminal systems. Records (or information contained in records) are maintained on paper documents in claims folders (C-folders), vocational rehabilitation folders, electronic file folders (e.g., VBMS and TIMS Files), and on automated storage media (e.g., microfilm, microfiche, magnetic tape and disks). Such information may be accessed through BDN, Virtual VA, VBMS, Corporate WINRS, and VETSNET terminals. BDN, Virtual VA, Corporate WINRS, VETSNET, and VBMS terminal locations include VA Central Office, regional offices, VA health care facilities, Veterans Integrated Service Network offices, DoD Finance and Accounting Service Centers and the U.S. Coast Guard Pay and Personnel Center. Remote on-line access is also made available to authorized remote sites, representatives of claimants and to attorneys of record for claimants. A VA claimant must execute a prior written consent or a power of attorney authorizing access to his or her claims records before VA will allow the representative or attorney to have access to the claimant's automated claims records. Access by representatives and attorneys of record is to be used solely for the purpose of assisting an individual claimant whose records are accessed in a claim for benefits administered by VA. Information relating to receivable accounts owed to VA, designated the Centralized Accounts Receivable System (CARS), is maintained on magnetic tape, microfiche and microfilm. CARS is accessed through a data telecommunications terminal system at St. Paul, Minnesota.

Retrievability:

File folders, whether paper or electronic, are indexed by name of the individual and VA file number. Automated records are indexed by name, VA file number, payee name and type of benefit. Automated records of employee productivity cannot be accessed. At the conclusion of a monthly reporting period, the generated listing is indexed by employee BDN identification number. Records in CAIVRS may only be retrieved by social security number.

Safeguards:

1. Physical Security:

(a) Access to working spaces and claims folder file storage areas in VA regional offices and centers is restricted to VA employees on a need-to-know basis. Generally, file areas are locked after normal duty hours and the offices and centers are protected from outside access by the Federal Protective Service or other security personnel. Employee claims file records and claims file records of public figures are stored in separate locked files. Strict control measures are enforced to ensure that access to and disclosure from these claims file records are limited to a need-to-know basis.

(b) Access to BDN, Virtual VA, Corporate WINRS, VETSNET and VBMS data telecommunication networks are by authorization controlled by the site security officer who is responsible for authorizing access to the BDN, Virtual VA, VBMS and VETSNET by a claimant's representative or attorney approved for access in accordance with VA regulations. The site security officer is responsible for ensuring that the hardware, software and security practices of a representative or attorney satisfy VA security requirements before granting access. The security requirements applicable to the access of automated claims files by VA employees also apply to the access of automated claims files by claimants' representatives or attorneys. The security officer is assigned responsibility for privacy-security measures,

especially for review of violation logs, information logs and control of password distribution, including password distribution for claimants' representatives.

(c) Access to data processing centers is generally restricted to center employees, custodial personnel, Federal Protective Service and other security personnel. Access to computer rooms is restricted to authorized operational personnel through electronic locking devices. All other persons provided access to computer rooms are escorted.

(d) Employee production records are identified by the confidential BDN and VETSNET employee identification number, and are protected by management/supervisory personnel from unauthorized disclosure in the same manner as other confidential records maintained by supervisors.

2. BDN, Virtual VA, VETSNET, and VBMS System Security:

(a) Usage of the BDN, Virtual VA, Corporate WINRS, VETSNET, and VBMS systems is protected by the usage of ``login" identification passwords and authorized function passwords. The passwords are changed periodically. These same protections apply to remote access users.

(b) At the data processing centers, identification of magnetic tapes and disks containing data is rigidly enforced using labeling techniques. Automated storage media, which are not in use, are stored in tape libraries, which are secured in locked rooms. Access to programs is controlled at three levels: programming, auditing and operations. Access to the data processing centers where HUD maintains CAIVRS is generally restricted to center employees and authorized subcontractors. Access to computer rooms is restricted to center employees and authorized operational personnel through electronic locking devices. All other persons granted access to computer rooms are escorted. Files in CAIVRS use social security numbers as identifiers. Access to information files is restricted to authorized employees of participating agencies and authorized employees of lenders who participate in the agencies' programs. Access is controlled by agency distribution of passwords. Information in the system may be accessed by use of a touch-tone telephone by authorized agency and lender employees on a ``need-to-know" basis.

Retention and Disposal

Compensation, pension, and vocational rehabilitation claims file are retained at the servicing regional office until they are inactive for three years, after which they are transferred to the VA RMC in St. Louis, MO, for the life of the Veteran. At the death of the Veteran, these records are sent to a Federal Records Center (FRC), and maintained by the FRC for 60 years, and thereafter become the permanent possession of the NARA to be retained indefinitely as historical documents. Some claims files folders are electronically imaged, in which case the electronic file folder is maintained in the same manner as the claims file folder. Once a file is electronically imaged and established by VA as the official copy of record, its paper contents (with the exception of official legal documents, and service treatment records and other documents that are the property of DoD), are destroyed in accordance with Records Control Schedule VB-1 Part 1 Section XIII, as authorized by NARA.

Vocational Rehabilitation counseling records are maintained until the exhaustion of a Veteran's maximum entitlement or upon the exceeding of a Veteran's delimiting date of eligibility (generally, ten or twelve years from discharge or release from active duty), whichever occurs first, and then destroyed. Automated storage media containing temporary working information are retained until a claim is

decided, and then destroyed. All other automated storage media are retained and disposed of in accordance with disposition authorization approved by NARA.

Education electronic file folders are retained at the servicing Regional Processing Office. Education folders may be destroyed in accordance with the times set forth in the VBA Records Management, Records Control Schedule VB-1, Part 1, Section VII, as authorized by NARA.

Employee productivity records are maintained for two years after which they are destroyed by shredding or burning. File information for CAIVRS is provided to HUD by VA on magnetic tape. After information from the tapes has been read into the computer the tapes are returned to VA for updating. HUD does not keep separate copies of the tapes.

System Manager(s) and Address

Director, Compensation Service (21), 810 Vermont Avenue NW., VA Central Office, Washington, DC 20420.

Director, Pension and Fiduciary Service, 810 Vermont Avenue NW., VA Central Office, Washington, DC 20420.

Director, Education Service (22), 810 Vermont Avenue NW., VA Central Office, Washington, DC 20420.

Director, Vocational Rehabilitation and Employment Service (28), 810 Vermont Avenue NW., VA Central Office, Washington, DC 20420.

Notification Procedure

An individual, who wishes to determine whether a record is being maintained in this system under his or her name or other personal identifier, or wants to determine the contents of such record, should submit a written request or apply in person to the nearest VA regional office or center. Address locations are listed in VA Appendix 1 at the end of this document. VA employees wishing to inquire whether the system of records contains employee productivity information about themselves should contact their supervisor at the regional office or center of employment.

Record Access Procedures

Individuals seeking information regarding access to and contesting of VA records may write, call or visit the nearest VA regional office. Address locations are listed in VA Appendix 1.

Contesting Record Procedures

(See Record access procedures above.)

Record Source Categories:

Veterans, Servicemembers, reservists, spouses, surviving spouses, dependents and other beneficiaries of the Veteran, accredited service organizations, VA-supervised fiduciaries (i.e., VA Federal fiduciaries, court-appointed fiduciaries), military service departments, VA medical facilities and physicians, private medical facilities and physicians, education and rehabilitation training establishments, State and local agencies, other Federal agencies, State, local, and county courts and clerks, Federal, State, and local penal institutions and correctional facilities, other third parties and other VA records.

VA Appendix 1

VA Facilities

Patients should call the telephone numbers listed to obtain clinic hours of operation and services. For more information or to search for a facility near you by zip code, visit http://www1.va.gov/directory/guide/home.asp?isFlash=1. Please send address and telephone number corrections to: Department of Veterans Affairs, Federal Benefits for Veterans and Dependents (80D), 810 Vermont Ave. NW., Washington, DC 20420.

ALABAMA

VA Medical Centers

Birmingham 35233 (700 S. 19th St., 205-933-8101 or 800-872-0328)
Montgomery 36109-3798 (215 Perry Hill Rd., 334-272-4670 or 800-214-8387)
Tuscaloosa 35404 (3701 Loop Rd., East, 205-554-2000 or 888-269-3045)
Tuskegee 36083-5001 (2400 Hospital Rd., 334-727-0550 or 800-214-8387)

Clinics:

Bessemer 32055 (975 9th Ave., SW-Suite 400 at UAB West Medical Center West Bessemer, 205-428-3495)
Dothan 36301 (2020 Alexander Dr., 334-673-4166)
Dothan Mental Health Center 36301 (3753 Ross Clark Cir Ste 4, 334-678-1903)
Gadsden 35906 (206 Rescia Ave., 256-413-7154)
Huntsville 35801 (301 Governor's Dr., 256-535-3100)
Jasper 35501 (3400 Highway 78 East--Suite 215, 205-221-7384)
Madison 35758 (8075 Madison Blvd., Suite 101, 256-772-6220)
Mobile 36604 (1504 Springhill Ave., 251-219-3900)
Oxford 36203 (96 Ali Way Creekside South, 256-832-4141)
Sheffield 35660 (Florence Shoals Area Clinic: 422 DD Cox Blvd., 256-381-9055)

Regional Office

Montgomery 36109 (345 Perry Hill Rd., statewide 1-800-827-1000)

Vet Centers

Birmingham 35233 (1500 5th Ave. S., 205-731-0550)
Mobile 36606 (2577 Government Blvd., 251-478-5906)

National Cemeteries

Birmingham-Montevallo 35115 (731 Middle St., 205-665-9039)
Fort Mitchell 36856 (553 Hwy. 165, Fort Mitchell, 334-855-2184)
Mobile 36604 (1202 Virginia St., 850-453-4846)

ALASKA
VA Medical Center
Anchorage 99508-2989 (2925 DeBarr Rd., 888-353-7574/907-257-4700)
Clinics
Fort Wainwright 99703 (Bldg 4076, Neeley Rd., Room 1J-101, Mailing Address: P.O. Box 74570, Fairbanks, AK 99707, 907-361-6370)
Kenai 99669 (11312 Kenai Spur Highway, 39, 907-283-2231)
Regional Office
Anchorage 99508-2989 (2925 De Barr Rd., statewide 1-800-827-1000)
Benefits Office
Juneau 99802 (P.O. Box 20069, 907-586-7472)
Vet Centers
Anchorage 99508 (4201 Tudor Centre Dr., Suite 115, 907-563-6966)
Fairbanks 99701 (540 4th Ave., Suite 100, 907-456-4238)
Kenai 99669 (Red Diamond Ctr., Bldg. F, 4, 43335
Kalifornsky Beach Rd., 907-260-7640)
Wasilla 99654 (851 E. West Point Dr., Suite 111, 907-376-4318)
National Cemeteries
Fort Richardson 99505-5498 (Building 997, Davis Hwy., 907-384-7075)
Sitka 99835 (803 Sawmill Creek Rd., 907-384-7075)

AMERICAN SAMOA
Clinic
Pago Pago 96799 (Fiatele Teo Army Reserve Bldg, Mailing Address:
P.O. Box 1005, Pago Pago, AS 96799, 684-699-3730)
Benefits Office
Pago Pago 96799 (P.O. Box 1005, 684-633-5073)

ARIZONA
VA Medical Centers
Prescott 86313 (500 N. Hwy 89, 928-445-4860 or 800-949-1005)
Tucson 85723 (3601 South 6th Avenue, 520-792-1450 or 800-470-8262)
Phoenix 85012 (650 E. Indian School Rd., 602-277-5551 or 800-554-7174)
Clinics
Anthem 85086 (Anthem Medical Plaza, 3618 W. Anthem Way, Building D, 120, 623-551-6092)
Bellemont 86015-6196 (P.O. Box 16196, Camp Navajo Army Depot, 928-226-1056)
Buckeye 85326 (306 E. Monroe, 623-386-4814)
Casa Grande 85222 (900 E. Florence Blvd., Suites H & I, 520-629-4900)
Cottonwood 86326 (203 Candy Lane Building 5B, 928-649-1523 or 1532)
Globe 85501 (5860 S. Hospital Dr., Suite 11, 928-425-0027)
Green Valley 85614 (380 W. Hermosa Drive 140, 520-629-4900 or 800-470-8262)
Kingman 86401 (1726 Beverly Ave., 928-692-0080 or 928-445-4860x6830)
Lake Havasu City 86403 (2035 Mesquite, Suite E, 928-680-0090)
Mesa 85212-6033 (6950 E. Williams Field Road, Bldg. 23, 602-222-6568/3315)
Payson 85541 (1106 N. Beeline Highway, 928-472-3148)

Safford 85546 (711 South 14th Ave., 520-629-4900)
Show Low 85901 (2450 Show Low Lake Rd, Suite 1, 928-532-1069)
Sierra Vista 85635 (101 Coronado Dr., Suite A, 520-792-1450)
Sun City 85351 (10147 Grand Ave., Suite C1, 602-222-2630)
Tuscon 85741 (2945 W. Ina Rd., 520-629-4900)
Yuma 85365 (2555 E. Gila Ridge Rd., 520-629-4900)
Regional Office
Phoenix 85012 (3333 N. Central Ave., statewide 1-800-827-1000)
Vet Centers
Phoenix 85012 (77 E. Weldon Ave., Suite 100, 602-640-2981)
Phoenix-East Valley 85202 (1303 S. Longmore, Suite 5, Mesa, 480-610-6727)
Prescott 86303 (161 S. Granite St., Suite B, 928-778-3469)
Tucson 85719 (3055 N. 1st Ave., 520-882-0333)
National Cemeteries
Nat. Mem. Cem. of AZ 85024 (23029 N. Cave Creek Rd., Phoenix, 480-513-3600)
Prescott 86301 (500 Hwy. 89 N., 480-513-3600)

ARKANSAS
VA Medical Centers
Fayetteville 72703 (1100 N. College Ave., 479-443-4301 or 800-691-8387)Little Rock 72205-5484 (4300 West 7th St., 501-257-1000)
North Little Rock 72114-1706 (2200 Fort Roots Dr., 501-257-1000)
Clinics
El Dorado 71730 (460 W Oak St., 870-862-2489)
Ft Smith 72917 (1500 Dodson Ave., Sparks Med., 479-709-6850 or 1-877-604-0798)
Harrison 72601 (707 N Main St., 870-741-3592)
Hot Springs 71913 (1661 Airport Rd., Suite E, 501-881-4112)
Jonesboro 72401 (223 E Jackson, 870-972-0063)
Mena 71953 (1706 Hwy. 71 N, 479-394-4800)
Mountain Home 72653 (10 Medical Plaza, 870-424-4109)
Paragould 72450 (1101 Morgan St., 870-236-9756)
Pine Bluff 71603 (4010 Old Warren Road, 870-541-9300)
Texarkana 71854 (910 Realtor Ave., 870-216-2242)
Regional Office
North Little Rock 72114 (2200 Fort Roots Dr., Bldg. 65, statewide 1-800-827-1000)
Vet Center
North Little Rock 72114 (201 W. Broadway, Suite A, 501-324-6395)
National Cemeteries
Fayetteville 72701 (700 Government Ave., 479-444-5051)
Fort Smith 72901 (522 Garland Ave., 479-783-5345)
Little Rock 72206 (2523 Confederate Blvd., 501-324-6401)

CALIFORNIA
VA Medical Centers
Fresno 93703 (2615 E. Clinton Ave., 559-225-6100 or 888-826-2838)

Livermore 94550 (4951 Arroyo Rd., 925-373-4700)
Loma Linda 92357 (11201 Benton St., 909-825-7084 or 800-741-8387)
Long Beach 90822 (5901 E. 7th St., 562-826-8000 or 888-769-8387)
Los Angeles 90073 (11301 Wilshire Blvd., 310-478-3711 or 800-952-4852)
Menlo Park 94025 (795 Willow Rd., 650-416-9997)
Palo Alto 94304-1290 (3801 Miranda Avenue, 650-493-5000 or 800-455-0057)
Sacramento 95655 (10535 Hospital Way, Mather, 800-382-8387 or 916-366-5366)
San Diego 92161 (3350 La Jolla Village Drive, 858-552-8585 or 800-331-8387)
San Francisco 94121-1598 (4150 Clement Street, 415-221-4810 or 800-733-0502

Clinics

Anaheim 92801 (Professional Center, 3rd Floor, 303, 1801 W. Romneya Dr., 714-780-5400)
Atwater 95301-5140 (3605 Hospital Road, Suite D, 209-381-0105)
Auburn 95603 (11985 Heritage Oaks Place, 530-889-0872 or 888-227-5404)
Bakersfield 93301 (1801 Westwind Dr., 661-632-1800)
Brawley 92227 (Imperial Valley, 528 G St., 760-344-9085)
Capitola 95010-3906 (1350 N. 41st St., Suite 102, 831-464-5519)
Chico 95926 (280 Cohasset Rd., 800-382-8387 or 530-879-5000)
Chula Vista 91910 (South Bay, 835 3rd Ave., 619-409-1600)
City of Commerce 90040 (East Los Angeles, 5426 E. Olympic Blvd., 323-725-7557)
Corona 92879 (800 Magnolia Ave., 101, 951-817-8820)
Escondido 92025 (815 E. Pennsylvania Ave., 760-466-7020)
Eureka 95501 (714 F St., 707-442-5335)
Fairfield 94535 (103 Bodin Cir., Travis Air Force Base, 800-382-8387 or 707-437-1800)
French Camp 95231 (Stockton Clinic, 7777 South Freedom Dr., 209-946-3400)
Gardena 90247 (1251 Redondo Beach Blvd., 3rd Floor, 310-851-4705)
Lancaster 93536 (Antelope Valley, 547 West Lancaster Blvd., 661-729-8655 or 800-515-0031)
Long Beach 90806 (Villages at Cabrillo: 2001 River Ave., Bldg 28, 562-388-8000)
Los Angeles 90012 (351 East Temple St., 213-253-2677)
Los Angeles 90073 (West LA Ambulatory Care, 11301 Wilshire Blvd., 310-268-3526)
Lynwood 90262 (3737 Martin Luther King Blvd. Suite 515, 310-537-6825)
Martinez 94553 (Clinic and Center for Rehabilitation & Extended
Care, 150 Muir Rd., 800-382-8387 or 925-372-2000)
Modesto 95350 (1524 McHenry Ave., 209-557-6200)
Monterey 93955 (3401 Engineer Lane, Seaside, 831-883-3800)
North Hills 91343: (Sepulveda Clinic and Nursing Home, 16111 Plummer St., 818-891-7711 or 800-516-4567)
Oakland 94626 (Mental Health Clinic: 2505 West 14th St., Oakland Army Base, 800-382-8387 or 510-587-3400)
Oakland 94612 (2221 Martin Luther King Jr. Way, 800-382-8387 or 510-267-7800)
Oxnard 93030 (250 W. Citrus Grove Ave., Ste. 150, 805-983-6384)
Palm Desert 92211 (41-865 Boardwalk, Suite 103, 760-341-5570)
Redding 96002 (351 Hartnell Ave., 800-382-8387 or 530-226-7555)
Sacramento 95655 (Mental Health Clinic at Mather, 10633 Grissom Rd., 800-382-8387 or 916-366-5420)
Sacramento 95652 (McClellan Dental Clinic, 5401 Arnold Ave., 800-382-8387 or 916-561-7800)

Sacramento 95652 (McClellan Outpatient Clinic, 5342 Dudley Blvd., 800-382-8387 or 916-561-7400)
San Bruno 9406 (1001 Sneath Lane, Suite 300, Third Floor, 650-615-6000)
San Diego 92108 (Mission Valley, 8810 Rio San Diego Dr., 619-400-5000)
San Francisco 94107 (Downtown Clinic, 401 3rd St., 415-551-7300)
San Gabriel 91776 (Pasadera, 420 W. Las Tunas Drive, 626-289-5973)
San Jose 95119 (80 Great Oaks Boulevard, 408-363-3011)
San Luis Obispo 93401 (Pacific Med. Plaza, 1288 Morro St., Ste. 200, 805-543-1233)
Santa Ana 92704 (Bristol Medical, 2740 S. Bristol St., 1st Floor, 101, 714-825-3500)
Santa Barbara 93110 (4440 Calle Real, 805-683-1491)
Santa Fe Springs 90670 (10210 Orr & Day Rd., 562-864-5565)
Santa Maria 93454 (1550 East Main St., 805-354-6000)
Santa Rosa 95404 (3315 Chanate Rd., 707-570-3855 or 570-3800)
Seaside 93955 (Monterey Clinic, 3401 Engineering Lane, 831-883-3800)
Sonora 95370 (19747 Greenley Rd., 209-588-2600)
Stockton 95231 (500 West Hospital Rd., 209-946-3400)
Sun City 92586 (28125 Bradley Road, Suite 130, 951-672-1931)
Tulare 93274 (VA South Valley Clinic, 1050 N. Cherry St., 559-684-8703)
Ukiah 95482 (630 Kings Court 707-468-7700)
Upland 91786 (1238 E. Arrow Highway, No. 100, 909-946-5348)
Vallejo 94592 (Mare Island Clinic, 201 Walnut Ave., 800-382-8387 or 707-562-8200)
Victorville 92392 (12138 Industrial Boulevard, Suite 120, 760-951-2599)
Vista 92083 (1840 West Drive, 760-643-2000)

Regional Offices

Los Angeles 90024 (Fed. Bldg., 11000 Wilshire Blvd., serving counties of Inyo,
Kern, Los Angeles, San Bernardino, San Luis Obispo, Santa Barbara and Ventura, statewide 1-800-827-1000)
Oakland 94612 (1301 Clay St., Rm. 1300 North, serving all CA counties not served by the Los Angeles, San Diego, or Reno VA
Regional Offices, 1-800-827-1000)
San Diego 92108 (8810 Rio San Diego Dr., serving Imperial, Orange, Riverside and San Diego, statewide 1-800-827-1000). The counties of Alpine, Lassen, Modoc, and Mono are served by the Reno, NV, Regional Office.

Benefits Office

Sacramento 95827 (10365 Old Placerville Rd., 916-364-6500)

Vet Centers

Anaheim 92805 (859 S. Harbor Blvd., 714-776-0161)
Chico 95926 (280 Cohasset Rd., Suite 100, 530-899-8549)
Concord 94520 (1899 Clayton Rd., Suite 140, 925-680-4526)
Corona 92879 (800 Magnolia Ave., 110, 951-734-0525)
East Los Angeles 90022 (5400 E. Olympic Blvd., 140, 323-728-9966)
Eureka 95501 (2830 G St., Suite A, 707-444-8271)
Fresno 93726 (3636 N. 1st St., Suite 112, 559-487-5660)
Gardena 90247 (1045 W. Redondo Beach Blvd., 150, Gardena, 310-767-1221)
West Los Angeles 90230 (5730 Uplander Way, Suite 100, Culver City, 310-641-0326)
Modesto 95351 (1219 N. Carpenter Rd., 11 & 12, 209-527-1359 or 209-527-5961)

Oakland 94612 (1504 Franklin St., 200, 510-763-3904)
Redwood City 94062 (2946 Broadway St., 650-299-0672)
Rohnert Park 94928 (6225 State Farm Dr., Suite 101, 707-586-3295)
Sacramento 95825 (1111 Howe Ave., Suite 390, 916-566-7430)
San Bernardino 92408 (155 West Hospitality Lane, Suite 140, 909-890-0797)
San Diego 92103 (2900 6th Ave., 619-294-2040)
San Francisco 94102 (505 Polk St., 415-441-5051)
San Jose 95112 (278 N. 2nd St., 408-993-0729)
San Marcos 92069 (1 Civic Center Dr., Suite 140, 760-744-6914)
Santa Cruz 95010 (1350 41st Ave., Suite 102, 831-464-4575)
Sepulveda 91343 (9737 Haskell Ave., 818-892-9227)
Ventura 93001 (790 E. Santa Clara, Suite 100, 805-585-1860)

National Cemeteries

Fort Rosecrans 92106 (P.O. Box 6237, Point Loma, San Diego, 619-553-2084)
Golden Gate 94066 (1300 Sneath Ln., San Bruno, 650-589-7737)
Los Angeles 90049 (950 South Sepulveda Blvd., 310-268-4675)
Riverside 92518 (22495 Van Buren Blvd., 951-653-8417)
Sacramento Valley VA 95620 (5810 Midway Rd., Dixon, 707-693-2460)
San Francisco 94129 (1 Lincoln Blvd., Presidio of San Francisco, 650-589-7737)
San Joaquin Valley 95322 (32053 West McCabe Rd., Santa Nella, 209-854-1040)

COLORADO

Medical Centers

Denver 80220 (1055 Clermont Street, 303-399-8020 or toll free: 888-336-8262)
Grand Junction 81501 (2121 North Avenue, 970-242-0731 or toll free 866-206-6415)

Health Administration Center

Denver 80209 (3773 Cherry Creek North Dr., 303-331-7500)

Clinics

Alamosa 81101 (San Luis Valley Clinic/Sierra Blanca Med. Ctr.: 622 Del Sol Drive, 719-587-6800 or toll free 1-866-659-0930)
Aurora 80045 (13001 East 17th Place, Bld. 500, 2nd Floor, West Wing, 303-724-0190)
Burlington 80807 (1177 Rose Avenue, 719-346-5239)
Colorado Springs 80905 (25 North Spruce St., 719-327-5660 or 800-278-3883)
Craig 81625 (551 Tucker Street, 970-824-9721 or 970-242-0731)
Durango 81301 (400 S. Camino Del Rio, 970-247-2214)
Ft. Collins 80524 (1100 Poudre River Drive, 970-224-1550)
Greeley 80631 (2020 16th St., 970-313-0027)
La Junta 81050 (1100 Carson Ave., Suite 104, 719-383-5195)
Lakewood 80225 (155 Van Gordon St., Suite 395, 303-914-2680)
Lamar 81052 (High Plains Community Health Center 201 Kendall Dr., 719-336-5972)
Montrose 81401 (4 Hillcrest Plaza Way, 970-249-7791 or 970-242-0731)
Pueblo 81008 (4112 Outlook Boulevard, 719-553-1000 or 800-369-6748)

Regional Office

Denver 80225 (Mailing Address: PO Box 25126. Physical Address: 155 Van Gordon St., Lakewood, 80228, statewide 1-800-827-1000)

Vet Centers
Boulder 80302 (2336 Canyon Blvd., Suite 103, 303-440-7306)
Colorado Springs 80903 (416 E. Colorado Ave., 719-471-9992)
Denver 80230 (7465 E. First Ave., Ste. B, 303-326-0645)
Grand Junction 81505 (2472 F. Rd. Unit 16, 970-245-4156)
National Cemeteries
Fort Logan 80236 (4400 W. Kenyon Ave., Denver, 303-761-0117)
Fort Lyon 81504 (15700 County Road HH, Las Animas, 303-761-0117)

CONNECTICUT
VA Medical Centers
Newington 06111 (555 Willard Ave., 860-666-6951)
West Haven 06516 (950 Campbell Avenue, 203-932-5711)
Clinics
Danbury 06810 (7 Germantown Rd., Suite 2B, 203-798-8422)
New London 06320 (Shaw's Cove Four, 860-437-3611)
Stamford 06905 (1275 Summer St, Suite 102, 203-325-0649)
Waterbury 06706 (95 Scovill St., 203-465-5292)
Windham 06226 (Windham Hospital, 96 Mansfield St., 860-450-7583)
Winsted 06908 (Winsted Health Center, 115 Spencer St., 860-738-6985)
Regional Office
Hartford (Bldg 2E--RM 5137, 555 Willard Ave.; Newington, 06111-2693, statewide 1-800-827-1000)
Vet Centers
Wethersfield 06109 (30 Jordan Lane, 860-563-2320)
Norwich 06360 (2 Cliff St., 860-887-1755)
West Haven 06516 (141 Captain Thomas Blvd., 203-932-9899)

DELAWARE
VA Medical Center
Wilmington 19805 (1601 Kirkwood Highway, 302-994-2511 or 800-461-8262)
Clinics
Millsboro 19966 (214 W. DuPont Highway, 302-934-0195)
Seaford 19973 (121 S Front St., 302-628-8324)
Regional Office
Wilmington 19805 (1601 Kirkwood Hwy., local, 302-994-2511)
Vet Center
Wilmington 19805 (1601 Kirkwood Hwy., Bldg. 3, 302-994-1660)

DISTRICT OF COLUMBIA
VA Medical Center
Washington 20422 (50 Irving Street, NW., 202-745-8000 or 888-553-0242)
Clinic
Washington 20032 (820 Chesapeake Street, SE., 202-745-8685)
Regional Office
Washington, DC, 20421 (1722 I St., NW., local, 1-800-827-1000)

Vet Center
Washington, DC 20011 (1250 Taylor St., NW., 202-726-5212)

FLORIDA
VA Medical Centers
Bay Pines 33744 (10000 Bay Pines Blvd., Mailing Address: P.O. Box 5005, Bay Pines, FL 33744, 727-398-6661/888-820-0230)
Gainesville 32608-1197 (1601 SW. Archer Rd., 352-376-1611 or 800-324-8387)
Lake City 32025-5808 (619 S. Marion Avenue, 386-755-3016 or 800-308-8387)
Miami 33125 (1201 NW. 16th St., 305-575-7000 or 888-276-1785)
Orlando 32803 (5201 Raymond St., 407-629-1599 or 800-922-7521)
Tampa 33612 (13000 Bruce B. Downs Blvd., 813-972-2000 or 888-716-7787)
West Palm Beach 33410-6400 (7305 N. Military Trail, 561-422-8262 or 800-972-8262)
Clinics
Boca Raton 33433 (901 Meadows Rd., 561-416-8995)
Brooksville 34613 (14540 Cortez Blvd., Suite 200, 352-597-8287)
Coral Springs 33065 (9900 West Sample Road, Suite 100, 954-575-4940)
Daytona Beach 32114 (551 National Health Care Dr., 386-323-7500)
Deerfield Beach 33442 (2100 SW. 10th St., 954-570-5572)
Delray Beach 33445 (4800 Linton Blvd., Building E, Suite 300, 561-495-1973)
Dunedin 34698 (1721 Main St., 727-734-5276)
Ellenton 34222 (4333 U.S. Highway 301 North, 941-721-0649)
Fort Myers 33916 (3033 Winkler Extension, 239-939-3939)
Ft. Pierce 34950 (727 North US 1, 772-595-5150)
Hollywood 33021 (3702 Washington St., Suite 201, 954-986-1811)
Hollywood 33024 (Pembroke Pines, 7369 W. Sheridan St., Suite 102, 954-894-1668)
Homestead 33030 (950 Krome Avenue, Suite 401, 305-248-0874)
Jacksonville 32206 (1833 Boulevard, 904-232-2751)
Key Largo 33037 (105662 Overseas Highway, 305-451-0164)
Key West 33040 (1300 Douglas Circle, Building L-15, 305-293-4609)
Kissimmee 34741 (2285 North Central Avenue, 407-518-5004)
Lakeland 33803 (3240 S. Florida Avenue, 863-701-2470) Lecanto 34461
(2804 W. Marc Knighton Ct., Suite A, 352-746-8000)
Leesburg 34748 (711 W. Main St., 352-435-4000)
Miami 33135 (Healthcare for Homeless Vets., 1492 West Flagler St., 305-541-5864)
Miami 33135 (Substance Abuse Clinic, 1492 West Flagler St., 101, 305-541-8435)
Naples 34104 (2685 Horseshoe Drive--Suite 101, 239-659-9188)
New Port Richey 34654 (9912 Little Road, 727-869-4100)
Oakland Park 33334-3496 (Ft Lauderdale, 5599 North Dixie Highway, 954-771-2101)
Ocala 34470 (1515 Silver Springs Blvd., 352-369-3320)
Okeechobee 34972 (1201 N. Parrot Avenue, 863-824-3232)
Panama City Beach 32407 (6703 West Highway 98, 850-636-7000)
Panama City Beach 32407-7018 (Naval Support Activity-Panama City, 101 Vernon Ave 387, 850-636-7000)
Pembroke Pines (Pembroke Pines, 7369 W. Sheridan St., Suite 102, 954-894-1668)

Pensacola 32503 (312 Kenmore Road, 850-476-1100)
Port Charlotte 33952 (4161 Tamiami Trail Unit 4, 941-235-2710)
Sanford 32771 (1403 Medical Plaza Drive, Suite 109, 407-323-5999)
Sarasota 34233 (5682 Bee Ridge Rd., Suite 100, 941-371-3349)
Sebring 33870 (3760 U.S. Highway 27 South, 863-471-6227, Mental Health Phone 863-314-0325)
St. Augustine 32086 (1955 U.S. 1 South, Suite 200, 904-829-0814 or 866-401-8387)
St. Petersburg 33711 (3420 8th Avenue South, 727-322-1304)
Stuart 34997 (3501 S E Willoughby Boulevard, 772-288-0304)
Tallahassee 32308 (1607 St. James Ct., 850-878-0191)
The Villages 32162 (Laurel Lake Prof. Park, 1950 Laurel Manor Dr., Bldg. 240, 352-205-8900)
Vero Beach 32960 (372 17th Street, 772-299-4623)
Viera 32940 (2900 Veterans Way 321-637-3788)
Zephyrhills 33541 (6937 Medical View Ln., 813-780-2550)

Regional Office

St. Petersburg 33708 (mailing address: P.O. Box 1437, 33731; physical address: 9500 Bay Pines Blvd., statewide 1-800-827-1000)

Benefits Offices

Fort Lauderdale 33301 (VR&E, 299 East Broward Blvd., Room 324, 1-800-827-1000)
Jacksonville 32256 (VR&E, 7825 Baymeadows Way, Suite 120-B, 1-800-827-1000)
Orlando 32801 (1000 Legion Pl., VRE-Suite 1500, C&P-Suite 1550, 1-800-827-1000)
Pensacola 32503-7492 (C&P, 312 Kenmore Rd., Rm. 1G250, 1-800-827-1000)
West Palm Beach 33410 (C&P, 7305 North Military Tr., Suite 1A-167, 1-800-827-1000)

Vet Centers

Ft. Lauderdale 33304 (713 NE. 3rd Ave., 954-356-7926)
Gainesville 32607 (105 NW 75th St., Suite 2, 352-331-1408)
Jacksonville 32202 (300 East State St., 904-232-3621)
Melbourne 32935 (2098 Sarno Rd., 321-254-3410)
Miami 33122 (8280 NW 27th St., Suite 511, 305-859-8387)
Orlando 32822 (5575 S. Semoran Blvd., Suite 36, 407-857-2800)
Palm Beach 33461 (2311 10th Ave., North 13, 561-585-0441)
Pensacola 32501 (4501 Twin Oaks Dr., 850-456-5886)
Sarasota 34231 (4801 Swift Rd., 941-927-8285)
St. Petersburg 33713 (2880 1st Ave., N., 727-893-3791)
Tallahassee 32303 (548 Bradford Rd., 850-942-8810)
Tampa 33604 (8900 N. Armenia Ave., Ste. 312, 813-228-2621)

National Cemeteries

Barrancas 32508-1054 (80 Hovey Rd., Naval Air Station, Pensacola, 850-453-4846)
Bay Pines 33504-0477 (10000 Bay Pines Blvd., North Bay Pines, 727-398-9426)
Florida 33513 (6502 SW 102nd Ave., Bushnell, 352-793-7740) Jacksonville 32202 (300 N. Hogan St.)
St. Augustine 32084 (104 Marine St., 352-793-7740)
South Florida 33467 (6501 South State Road 7, Lake Worth, 561-649-6489)

GEORGIA

VA Medical Centers

Augusta 30904-6285 (1 Freedom Way, 706-733-0188 or 800-836-5561)

Decatur 30033 (1670 Clairmont Road, 404-321-6111 or 800-944-9726)
Dublin 31021 (1826 Veterans Blvd., 478-272-1210 or 800-595-5229)
Clinics
Aiken 29803 (951 Millbrook Rd., 803-643-9016)
Albany 31701 (417 4th Avenue, 229-446-9000)
Athens 30601 (9249 Highway 29, 706-227-4534)
Columbus 31906 (1310 13th St., 706-257-7200)
Decatur 30030 (755 Commerce Dr., 2nd Floor, 404-417-5200)
East Point 30344 (1513 Cleveland Ave., 404-321-6111 x2600)
Lawrenceville 30043 (1970 Riverside Pkwy, 404-417-1750)
Macon 31220 (5398 Thomaston Road, Suite B, 478-476-8868)
Oakwood 30566 (3931 Munday Mill Rd., 404-728-8212)
Rome 30161 (30 Chateau Dr, SE., 706-235-6581)
Savannah 31406 (325 West Montgomery Crossroads, 912-920-0214)
Smyrna 30082 (562 Concord Road, 404-417-1760)
Valdosta 31602 (2841 N. Patterson Street, 229-293-0132)
Regional Office
Decatur 30033 (1700 Clairmont Rd., statewide 1-800-827-1000)
Vet Centers
Atlanta 30324 (1440 Dutch Valley Place, Suite G, 404-347-7264)
Macon 31201 (750 Riverside Dr., 478-272-1210 ext. 3883/4)
Savannah 31406 (8110A White Bluff Rd., 912-652-4097)
National Cemeteries
Georgia 30114 (2025 Mt. Carmel Church Lane, Canton, 866-236-8159)
Marietta 30060 (500 Washington Ave., 866-236-8159)

GUAM
Clinic
Agana Heights 96919 (U.S. Naval Hospital, Bldg-1, E-200, Box 7608, 671-344-9200)
Benefits Office/Vet Center
Hagatna 96910 (Reflection Center, 201, 222 Chalan Santo Papa St., 671-472-7161)

HAWAII
Medical Center
Honolulu 96819-1522 (459 Patterson Rd., E Wing) (toll-free from Hawaii, Guam, Saipan, Rota and Tinian at 1-800-827-1000; toll-free from American Samoa at 1-877-899-4400)
Clinics
Hilo 96720 (1285 Wainuenue Ave., Suite 211, 808-935-3781)
Honolulu PTSD 96819 (3375 Koapaka St., 808-566-1546)
Kauai; Lihue 96766 (3-3367 Kuhio Hwy., Suite 200, 808-246-0497)
Kona; Kailua-Kona 96740 (75-377 Hualalai Rd., 808-329-0774)
Maui; Kahului 96732 (203 Ho'ohana St., Suite 303, 808-871-2454)
Regional Office

Honolulu 96819-1522 (459 Patterson Rd., E Wing. Mailing address: PO Box 29020, Honolulu, HI 96820) (toll-free from Hawaii, Guam, Saipan, Rota and Tinian, 1-800-827-1000; toll-free from American Samoa, 1-877-899-4400)

VR&E Benefits Offices

Hilo 96720 (1285 Waianuenue, 2nd Floor, 808-935-6691)
Kahului 96732 (203 Ho'ohana St., 808-873-9426)

Vet Centers

Hilo 96720 (120 Pu'uhonu St., Suite 2, 808-969-3833)
Honolulu 96814 (1680 Kapiolani Blvd., Suite F.3, 808-973-8387)
Kailua-Kona 96740 (Hale Kui Plaza, Suite 207, 73-4976 Kamanu St., 808-329-0574)
Lihue 96766 (3-3367 Kuhio Hwy., Suite 101, 808-246-1163)
Wailuku 96793 (35 Lunalilo, Suite 101, 808-242-8557)

National Cemetery

Nat. Cem. of the Pacific 96813-1729 (2177 Puowaina Dr., Honolulu, 808-532-3720)

IDAHO

Medical Center

Boise 83702 (500 West Fort St., 208-422-1000)

Clinics

Caldwell 83605 (120 E. Pine St., 208-454-4820)
Pocatello 83201 (444 Hospital Way, Suite 801, 208-232-6214)
Salmon 83467 (111 Lillian St., 203, 208-756-8515)
Twin Falls 83301 (260 2nd Ave, E., 208-732-0947)

Regional Office

Boise 83702 (805 W. Franklin St., statewide, 1-800-827-1000)

Vet Centers

Boise 83705 (5440 Franklin Rd., Suite 100, 208-342-3612)
Pocatello 83201 (1800 Garrett Way, 208-232-0316)

ILLINOIS

VA Medical Centers

Chicago 60612 (820 South Damen Ave., 312-569-8387)
Danville 61832-5198 (1900 East Main Street, 217-554-3000 or 800-320-8387)
Hines 60141 (5th & Roosevelt Rd. P.O. Box 5000, 708-202-8387)
Marion 62959 (2401 West Main, 618-997-5311)
North Chicago 60064 (3001 Green Bay Road, 847-688-1900 or 800-393-0865)

Clinics

Aurora 60506 (1700 N. Landmark Road, 630-859-2504)
Belleville 62223 (6500 W Main St., 314-286-6988)
Chicago 60620 (7731 S Halsted St., 773-962-3700)
Chicago 60611 (Lakeside, 333 E. Huron, 312-569-8387)
Chicago Heights 60411 (30 E. 15th Street, Suite 207, 708-756-5454)
Decatur 62526-9381 (3035 East Mound Road, 217-875-2670)

Effingham 62401 (1901 S 4th St Suite 21, 217-347-7600)
Elgin 60123 (450 W. Dundee Rd., 847-742-5920)
Evanston 60202 (107-109 Clyde St., 847-869-6315)
Freeport 61032 (1301 Kiwanis Dr., 815-235-4881) Galesburg 61401 (387 East Grove, 309-343-0311)
Joliet 60435 (2000 Glenwood Ave., 815-744-0492)
LaSalle 61301 (2970 Chartres, 815-223-9678)
Manteno 60950 (Illinois Veterans Home, One Veterans Dr., 815-468-1027)
McHenry 60050 (620 South Route 31, 815-759-2306)
Mt. Vernon 62864 (1 Doctors Park Rd., 618-246-2910)
Oak Lawn 60453 (4700 W. 95th St., 708-499-3675)
Oak Park 60302 (149 S. Oak Park Ave., 708-386-3008)
Peoria 61605-2400 (411 Dr. Martin Luther King Jr. Dr., 309-497-0790)
Quincy 62301 (721 Broadway, 217-224-3366)
Rockford 61108 (4940 East State St., 815-227-0081)
Springfield 62702 (700 North 7th Street, Suite C, 217-522-9730)

Regional Office

Chicago 60612 (2122 W. Taylor St., statewide 1-800-827-1000)

Vet Centers

Chicago 60620 (7731 S. Halsted St., Suite 200, 773-962-3740)
Chicago Heights 60411 (1600 S. Halsted St., 708-754-0340)
East St. Louis 62203 (1265 N. 89th St., Suite 5, 618-397-6602)
Evanston 60202 (565 Howard St., 847-332-1019)
Moline 61265 (1529 46th Ave., 6, 309-762-6954)
Oak Park 60302 (155 S. Oak Park Blvd., 708-383-3225)
Peoria 61603 (3310 N. Prospect Rd., 309-671-7300)
Springfield 62702 (624 S. 4th St., 217-492-4955)

National Cemeteries

Abraham Lincoln 60421 (27034 South Diagonal Rd., Elwood, 815-423-9958)
Alton 62003 (600 Pearl St., 314-260-8720)
Camp Butler 62707 (5063 Camp Butler Rd., Springfield, 217-492-4070)
Danville 61832 (1900 East Main St., 217-554-4550)
Mound City 62963 (Junction Highways 37 & 51, 314-260-8720)
Quincy 62301 (36th and Maine St., 309-782-2094)
Rock Island 61299-7090 (Rock Island Arsenal, Bldg. 118, 309-782-2094)

Indiana

VA Medical Centers

Fort Wayne 46805 (2121 Lake Ave., 260-426-5431 or 800-360-8387)
Indianapolis 46202 (1481 W. 10th St., 317-554-0000 or 888-878-6889)
Marion 46953-4589 (1700 East 38th St., 765-674-3321 or 800-360-8387)

Clinics

Bloomington 47403 (455 South Landmark Avenue, 812-336-5723, or toll free 877-683-0865)
Crown Point 46307 (9330 S. Broadway, 219-662-5000)
Evansville 47713 (500 E Walnut St., 812-465-6202)
Greendale 47025 (1600 Flossie Dr., 812-539-2313)
Muncie 47304-6357 (3500 W. Purdue Ave., 765-284-6822)
New Albany 47150 (811 Northgate Blvd., 502-287-4100)
Richmond 47374 (4351 South A St., 765-973-6915)
South Bend 46614-9668 (5735 S. Ironwood Road, 574-299-4847)
Terre Haute 47802 (110 W Honeycreek Pkwy, 812-232-2890)
West Lafayette 47906 (3851 N. River Road, 765-464-2280)

Regional Office

Indianapolis 46204 (575 N. Pennsylvania St., statewide 1-800-827-1000

Vet Centers

Evansville 47711 (311 N. Weinbach Ave., 812-473-5993 or 473-6084)
Fort Wayne 46802 (528 West Berry St., 260-460-1456)
Merrillville 46410 (6505 Broadway Ave., 219-736-5633)
Indianapolis 46208 (3833 N. Meridian St., Suite 120, 317-927-6440)

National Cemeteries

Crown Hill 46208 (700 W. 38th St., Indianapolis, 765-674-0284)
Marion 46952 (1700 E. 38th St., 765-674-0284)
New Albany 47150 (1943 Ekin Ave., 502-893-3852)

Iowa

VA Medical Centers

Des Moines 50310-5774 (3600 30th St., 515-699-5999 or 800-294-8387)
Iowa City 52246-2208 (601 Highway 6 West, 319-338-0581 or 800-637-0128)
Knoxville 50138 (1515 W. Pleasant Street, 641-842-3101 or 800-816-8878)

Clinics

Bettendorf 52722 (2979 Victoria St., 563-332-8528)
Dubuque 52001 (Mercy Health Center, 250 Mercy Dr., 563-589-8899)
Fort Dodge 50501 (2419 2nd Avenue N, 515-576-2235)
Mason City 50401 (520 S. Pierce, Suite 150, 641-421-8077)
Sioux City 51104 (1551 Indian Hills Drive, Suite 206, 712-258-4700)
Spirit Lake 51360 (1310 Lake St., 712-336-6400)
Waterloo 50701 (1015 S Hackett Rd., 319-235-1230)

Regional Office

Des Moines 50309 (210 Walnut St., Rm. 1063, statewide 1-800-827-1000)

Vet Centers

Cedar Rapids 52402 (1642 42nd St. NE., 319-378-0016)
Des Moines 50310 (2600 Martin Luther King Jr. Pkwy., 515-284-4929)

Sioux City 51104 (1551 Indian Hills Dr., Suite 214, 712-255-3808)
National Cemetery
Keokuk 52632 (1701 J St., 309-782-2094)

Kansas
VA Medical Centers
Leavenworth 66048-5055 (4101 S. 4th St., 913-682-2000 or 800-952-8387)
Topeka 66622 (2200 SW., Gage Boulevard, 785-350-3111 or 800-574-8387)
Wichita 67218 (5500 E. Kellogg, 316-685-2221 or 888-878-6881)
Clinics
Abilene 67410 (510 NE 10th St., 785 263-2100 ext. 161)
Chanute 66720 (Neosho Memorial Medical Center, 629 South Plummer, 620-431-4000 ext. 1553)
Emporia 66801 (Newman Hospital, 919 W. 12th Avenue, Suite D, 620-342-7432)
Ft. Dodge 67801 (300 Custer, 1-888-878-6881 x41040)
Ft. Scott 66701 (Newman Young Clinic: 902 Horton St., 620-223-8400, ext 8655)
Garnett 66032 (Anderson County Hospital: 421 South Maple, 785-448-3131 ext. 309)
Hays 67601 (Hays Clinic: 207-B East Seventh, 1-888-878-6881 x41000)
Holton 66436 (Holton Comm. Hosp. 1110 Columbine Dr., 785-364-2116 x115 or 154)
Junction City 66441 (715 Southwind Dr., 800-574-8387 ext. 54670)
Kansas City 66102 (21 N 12th St., Bethany Med. Blg., 110, 1-800-952-8387 x56990)
Lawrence 66049 (2200 Harvard Road, 800-574-8387 ext. 54650) Liberal 67901 (Liberal Clinic: 2 Rock Island Road, Suite 200, 620-626-5574)
Paola 66071 (510 South Hospital Drive, 816-922-2160)
Parsons 67357 (1401 North Main Street, 1-888-878-6881 x41060)
Russell 67665 (Regional Hosp. Medical Arts Blg., 200 S. Main St., 785-483-3131 x155)
Salina 67401 (1410 E. Iron, Suite 1, 1-888-878-6881 x41020)
Seneca 66538 (Nemaha Valley Hosp., 1600 Community Dr., 785-336-6181 x162)
Regional Office
Wichita 67218 (Robert J. Dole Regional Office, 5500 E. Kellogg Ave., 1-800-827-1000)
Vet Center
Wichita 67211 (413 S. Pattie, 316-265-3260)
National Cemeteries
Fort Leavenworth 66027 (395 Biddle Blvd., 913-758-4105)
Fort Scott 66701 (900 East National Ave., 620-223-2840)

Leavenworth 66048 (4101 South 4th St., Traffic Way, 913-758-4105)

Kentucky
VA Medical Centers
Lexington-Cooper Dr. Div. 40502 (1101 Veterans Dr., 859-233-4511 or 888-824-3577)
Lexington-Leestown Div. 40511 (2250 Leestown Rd., 859-233-4511 or 888-824-3577)
Louisville 40206 (800 Zorn Avenue, 502-287-4000 or 800-376-8387)
Clinics
Bellevue 41073 (103 Landmark Dr., 859-392-3840)
Bowling Green 42103 (Hartland Medical Plaza, 1110 Wilkinson Trace Cir., 270-796-3590)
Florence 41042 (7711 Ewing, 859-282-4480)
Ft. Campbell 42223 (Desert Storm Ave. Building 39, 270-798-4118)
Ft Knox 40121 (851 Ireland Loop, 502-624-9396)
Hanson 42413 (926 Veterans Drive, 270-322-8019)
Louisville 40207 (4010 Dupont Circle, 502-287-6986)
Louisville-Newburg 40218 (3430 Newburg Rd., 502-287-6223)
Louisville-Shively 40216 (3934 North Dixie Highway, Suite 210, 502-287-6000)
Louisville-Standiford Field 40213 (1101 Grade Ln., 502-413-4635)
Paducah 42001 (2620 Perkins Creek Dr., 270-444-8465)
Prestonsburg 41653 (Highlands Reg., Med., 5000 KY RT 321 Box 668, 606-886-1970)
Somerset 42503 (104 Hardin Ln., 606-676-0786)
Regional Office
Louisville 40202 (321 W. Main St., Ste., 390, statewide 1-800-827-1000)
Vet Centers
Lexington 40507 (301 E. Vine St., Suite C, 859-253-0717)
Louisville 40208 (1347 S. 3rd St., 502-634-1916)
National Cemeteries
Camp Nelson 40356 (6980 Danville Rd., Nicholasville, 859-885-5727)
Cave Hill 40204 (701 Baxter Ave., Louisville, 502-893-3852)
Danville 40442 (277 N. First St., 859-885-5727)
Lebanon 40033 (20 Highway 208, 502-893-3852)
Lexington 40508 (833 W. Main St., 859-885-5727)
Mill Springs 42544 (9044 West Highway 80, Nancy, 859-885-5727)
Zachary Taylor 40207 (4701 Brownsboro Rd., Louisville, 502-893-3852)

Louisiana
VA Medical Centers
Alexandria 71306 (: P.O. Box 69004, 318-473-0010 or 800-375-8387)
Shreveport 71101-4295 (510 E. Stoner Ave., 318-221-8411 or 800-863-

7441)
Clinics
Baton Rouge 70809 (7968 Essen Park Ave., 225-761-3400)
Hammond 70403 (1131 South Morrison Ave., 985-902-5026)
Houma 70360 (1750 Martin Luther King Jr Blvd. Ste 107, 985-851-0188)
Jennings 70546 (1907 Johnson St., 337-824-1000)
Lafayette 70501 (2100 Jefferson St., 337-261-0734)
LaPlace 70068 (501 Rue De Sante, Suite 10, 504-565-4705)
Monroe 71203 (250 De Siard Plaza Dr., 318-343-6100)
New Orleans 70161-1011 (1601 Perdido St., Mailing Address: P.O. Box 61011, 800-935-8387/504-412-3700)
Slidell 70461 (340 Gateway Dr., 1-800-935-8387)
Regional Office
Gretna 70056 (671A Whitney Ave., statewide 1-800-827-1000)
Vet Centers
Baton Rouge 70809 (5207 Essen Lane, Suite 2, 225-757-0045)
Kenner 70062 (2200 Veterans Blvd., Suite 114, 504-464-4743)
Shreveport 71104 (2800 Youree Dr., Bldg. 1, Suite 1, 318-861-1776)
National Cemeteries
Alexandria 71360 (209 E. Shamrock St., Pineville, 601-445-4981)
Baton Rouge 70806 (220 N. 19th St., 225-654-3767)
Port Hudson 70791 (20978 Port Hickey Rd., Zachary, 225-654-3767)

Maine
VA Medical Center
Augusta 04330 (1 VA Center, 207-623-8411 or 877-421-8263)
Clinics
Bangor 04401 304 Hancock St., Suite 3B, 207-561-3600)
Calais 04619 (50 Union St., 207-904-3700)
Caribou 04736 (163 Van Buren Drive, Suite 6, 207-493-3800)
Lincoln 04457 (99 River Road, 207-403-2000)
Rumford 04726 (431 Franklin St., 207-369-3200)
Saco 04072 (655 Main St., 207-294-3100)
Vet Centers
Bangor 04401 (368 Harlow St., 207-947-3391)
Caribou 04619 (456 York St., York Street Complex, 207-496-3900)
Lewiston 04240 (Pkwy Complex, 29 Westminster St., 207-783-0068)
Portland 04103 (475 Stevens Ave., 207-780-3584)
Springvale 04083 (628 Main St., 207-490-1513)
National Cemetery
Togus 04330 (1 VA Center, 508-563-7113)

Maryland
VA Medical Centers
Baltimore 21201 (10 North Greene St., 410-605-7000 or 800-463-6295)

Baltimore--Rehabilitation and Extended Care Center 21218 (3900 Loch Raven Boulevard, 410-605-7000)
Perry Point 21902 (410-642-2411 or 800 949-1003)
Clinics
Baltimore-Loch Raven 21218 (3901 The Alameda, 410-605-7651)
Cambridge 21613 (830 Chesapeake Dr., 410-228-6243 or 877-864-9611)
Charlotte Hall 20622 (State Veterans Home, 29431 Charlotte Hall Rd., 301-884-7102)
Cumberland 21502 (200 Glenn St., 301-724-0061)
Fort Howard 21052 (9600 North Point Rd., 410-477-1800 or 800-351-8387)
Glen Burnie 21061 (808 Landmark Dr., Suite 128, 410-590-4140)
Greenbelt 20770 (7525 Greenway Center Dr., Professional Cntr., T-4, 301-345-2463)
Hagerstown 21742 (Hub Plaza Bldg, 1101 Opal Ct., 301-665-1462)
Pocomoke 21851 (101B Market St., 410-957-6718)
Regional Office
Baltimore 21201 (31 Hopkins Plaza Federal Bldg., 1-800-827-1000)
Vet Centers
Baltimore 21207 (6666 Security Blvd., Suite 2, 410-277-3600)
Cambridge 21613 (5510 West Shore Dr., 410-228-6305 ext. 4123)
Elkton 21921 (103 Chesapeake Blvd., Suite A, 410-392-4485)
Silver Spring 20910 (1015 Spring St., Suite 101, 301-589-1073)
National Cemeteries
Annapolis 21401 (800 West St., 410-644-9696)
Baltimore 21228 (5501 Frederick Ave., 410-644-9696)
Loudon Park 21228 (3445 Frederick Ave., Baltimore, 410-644-9696)

Massachusetts
VA Medical Centers
Bedford 01730 (200 Springs Rd., 781-687-2000 or 800-422-1617)
Brockton 02301 (940 Belmont St., 508-583-4500)
Jamaica Plain 02130 (150 South Huntington Ave., 617-232-9500)
Leeds 01053-9764 (Northampton VA, 421 N Main St., 413-584-4040 or 800-893-1522)
West Roxbury 02132 (1400 VFW Parkway, 617-323-7700)
Clinics
Boston 02114 (251 Causeway St., 617-248-1000)
Dorchester 02121 (895 Blue Hill Ave, 617-822-7146)
Fitchburg 01420 (Burbank Hospital, 275 Nichols Rd., 978-342-9781)
Framingham 01702 (61 Lincoln St., Suite 112, 508-628-0205)
Gloucester 01930 (Addison Gilbert Hosp., 298 Washington St., 978-282-0676 x1782)
Greenfield 01301 (143 Munson St., 413-773-8428)
Haverhill 01830 (108 Merrimack St., 978-372-5207)

Hyannis 02601 (145 Falmouth Rd., 508-771-3190)
Lowell 01852 (130 Marshall Rd., 978-671-9000)
Lynn 01904 (225 Boston Rd., Suite 107, 781-595-9818)
Martha's Vineyard 02557 (Hospital Rd., 508-693-0410
Nantucket 02554 (Nantucket Cottage Hospital, 57 Prospect St., 508-825-VETS)
New Bedford 02740 (174 Elm St., 508-994-0217)
Pittsfield 01201 (73 Eagle St., 413-443-4857)
Quincy 02169 (Quincy Medical Center, 2nd floor, 114 Whitwell St., 617-376-2010)
Springfield 01104 (25 Bond St., 413-731-6000)
Worcester 01605 (605 Lincoln St., 508-856-0104)

Regional Office

Boston 02203-0393 (JFK Federal Building, Room 1265, Government Center, statewide 1-800-827-1000) (Towns of Fall River & New Bedford, counties of Barnstable, Dukes, Nantucket, Bristol, part of Plymouth served by Providence, R.I., VA Regional Office)

Vet Centers

Boston 02215 (665 Beacon St., 617-424-0665)
Brockton 02401 (1041-L Pearl St., 508-580-2730)
Hyannis 02601 (474 West Main St., (508-778-0124)
Lowell 01852 (73 East Merrimack St., 978-453-1151)
New Bedford 02740 (468 North St., 508-999-6920)
Springfield 01103 (1985 Main St., Northgate Plaza, 413-737-5167)
Worcester 01605 (691 Grafton St., 508-753-7902)

National Cemetery

Massachusetts 02532 (Connery Ave., Bourne, 508-563-7113)

Michigan

VA Medical Centers

Ann Arbor 48105 (2215 Fuller Rd., 734-769-7100 or 800-361-8387)
Battle Creek 49015 (5500 Armstrong Rd., 269-966-5600 or 888-214-1247)
Detroit 48201 (4646 John R. St., 313-576-1000 or 800-511-8056)
Iron Mountain 49801 (325 East H St., 906-774-3300 or 800-215-8262)
Saginaw 48602 (1500 Weiss St., 989-497-2500 or 800-406-5143)

Clinics

Benton Harbor 49022 (115 Main St., 269-934-9123)
Flint 48532 (G-3267 Beecher Rd., 810-720-2913)
Gaylord 49735 (806 S. Otsego, 989-732-7525)
Grand Rapids 49505 (3019 Coit St. NE., 616-365-9575)
Hancock 49930-1495 (787 Market St., Quincy Center Suite 9, 906-482-7762)
Ironwood 49938 (629 W. Cloverland Dr., Suite 1, 906-932-0032)
Jackson 49203 (Townsend Family Med., 400 Hinckley Blvd., Suite 300,

517-782-7436)
Kincheloe 49788 (Sault Ste. Marie Clinic: 16523 S. Watertower Dr., 1, 906-495-3030)
Lansing 48910 (2025 S. Washington Ave., 517-267-3925)
Marquette 49855 (425 Fisher St., 906-226-4618)
Menominee 49858 (1101 10th Ave., Suite 101, 906-863-1286)
Muskegon 49442 (165 E. Apple Ave., Suite 201, 231-725-4105)
Oscoda 48750 (5671 Skeel Ave., Suite 4, 989-747-0026)
Pontiac 48340 (1701 Baldwin Ave., Suite 101, 248-409-0585)
Traverse City 49684 (3271 Racquet Club Dr., 231-932-9720)
Yale 48097 (7470 Brockway Dr., 810-387-3211)

Regional Office

Detroit 48226 (Patrick V. McNamara Federal Bldg., 477 Michigan Ave., Rm. 1400, 1-800-827-1000)

Vet Centers

Dearborn 48124-3438 (2881 Monroe St., Suite 100, 313-277-1428)
Detroit 48201 (4161 Cass Ave., 313-831-6509)
Escanaba 49829 (Willow Creek Professional Bldg., 3500 Ludington St.)
Grand Rapids 49507 (1940 Eastern SE., 616-243-0385)
Saginaw 48603 (4048 Bay Rd., 989-321-4650)

National Cemeteries

Fort Custer 49012 (15501 Dickman Rd., Augusta, 269-731-4164)
Great Lakes 48442 (4200 Belford Rd., Holly, 866-348-8603)

Minnesota

VA Medical Centers

Minneapolis 55417 (One Veterans Dr., 612-725-2000 or 866-414-5058)
St. Cloud 56303 (4801 Veterans Dr., 320-252-1670 or 800-247-1739

Clinics

Bemidji 56601 (705 5th St., 218-755-6360)
Brainerd 56401 (11800 State Hwy 18, 218-855-1115)
Fergus Falls 56537 (Veterans Home, 1821 North Park St., 218-739-1400)
Hibbing 55746 (1101 East 37th St., Suite 220, 218-263-9698)
Maplewood 55109 (2785 White Bear Ave., Suite 210, 651-290-3040)
Montevideo 56265 (1025 North 13th St., 320-269-2222)
Rochester 55902 (1617 Skyline Dr., 507-252-0885)
St. James 56081 (1101 Moultin and Parsons Dr., 507-375-3391)

Regional Office

St. Paul 55111 (Bishop Henry Whipple Federal Bldg., 1 Federal Dr., 1-800-827-1000) (Counties of Becker, Beltrami, Clay, Clearwater, Kittson, Lake of the Woods, Mahnomen, Marshall, Norman, Otter Tail, Pennington, Polk, Red Lake, Roseau, Wilkin served by Fargo, N.D., VA Regional Office)

Vet Centers

Duluth 55802 (405 E. Superior St., 218-722-8654)
St. Paul 55114 (2480 University Ave., 651-644-4022)
National Cemetery
Fort Snelling 55450-1199 (7601 34th Ave. So., Minneapolis, 612-726-1127)

Mississippi
Medical Centers
Biloxi 39531 (400 Veterans Ave., 228-523-5000 or 800-296-8872)
Jackson 39216 (1500 E. Woodrow Wilson Dr., 601-362-4471 or 800-949-1009, instate)
Clinics
Byhalia 38611 (12 East Brunswick St., 662-838-2163)
Columbus 39702 (824 Alabama St., 662-244-0391)
Greenville 38703 (1502 S Colorado St., 662-332-9872)
Hattiesburg 39401 (231 Methodist Blvd., 601-296-3530)
Houlka 38850 (106 Walker St., 662-568-3316)
Kosciusko 39090 (332 Hwy 12W, 662-289-1800)
Meadville 39653 (595 Main Street East, 601-384-3650)
Meridian 39301 (13th St., 601-482-7154)
Natchez 39120 (46 Sgt Prentiss Dr., Ste 16, 601-442-7141)
Regional Office
Jackson 39216 (1600 E. Woodrow Wilson Ave., statewide 1-800-827-1000)
Vet Centers
Biloxi 39531 (288 Veterans Ave., 228-388-9938)
Jackson 39216 (1755 Lelia Dr., Suite 104, 601-965-5727)
National Cemeteries
Biloxi 39535-4968 (P.O. Box 4968, 400 Veterans Ave., 228-388-6668)
Corinth 38834 (1551 Horton St., 901-386-8311)
Natchez 39120 (41 Cemetery Rd., 601-445-4981)

Missouri
VA Medical Centers
Columbia 65201-5297 (800 Hospital Dr., 573-814-6000 or 800-349-8262
Kansas City 64128 (4801 Linwood Blvd., 816-861-4700 or 800-525-1483)
Poplar Bluff 63901 (1500 N. Westwood Blvd., 573-686-4151)
Saint Louis-Jefferson Barracks 63125-4101 (1 Jefferson Barracks Dr., 314-652-4100 or 800-228-5459)
Saint Louis-John Cochran Div. 63106 (915 N. Grand Blvd., 314-652-4100 or 800-228-5459)
Clinics
Belton 64012 (17140 Bel-Ray Pl., 816-922-2161)
Camdenton 65020 (Lake of the Ozarks Clinic, 246 E Highway 54, 573-317-1150)

Cameron 64429 (1111 Euclid Dr., 816-922-2500 ext. 54251)
Cape Girardeau 63701 (2420 Veterans Memorial Dr., 573-339-0909)
Farmington 63640 (1580 W. Columbia St., 573-760-1365)
Ft. Leonard Wood 65473 (126 Missouri Ave., Box 1239, 573-329-8305)
Kirksville 63501 (1108 East Patterson, Suite 9, 660-627-8387)
Mexico 65265 (Missouri Veterans Home, One Veterans Dr., 573-581-9630)
Mt Vernon 65712 (600 N Main, 417-466-0118)
Nevada 64772 (322 South Prewitt, 417-448-8905)
Salem 65560 (Hwy 72 North, 573-729-6626 or 1-888-557-8262)
St. Charles 63304 (7 Jason Ct., 314-286-6988)
St. James 65559-1999 (Missouri Veterans Home, 620 N. Jefferson, St., 573 265-0448)
St. Joseph 64506 (1314 North 36th St., Suite A, 1-800-952-8387 ext 56925)
St. Louis 63136 (10600 Lewis and Clark Blvd., 314-286-6988)
Warrensburg 64093 (1300 Veterans Dr., 816 922-2500 ext. 54281)
West Plains 65775 (1211 Missouri Ave, 417-257-2454)

Regional Office

St. Louis 63103 (400 South 18th St., statewide 1-800-827-1000)

Benefits Office

Kansas City 64128 (4801 Linwood Blvd., 816-922-2660 or 1-800-525-1483, x 52660)

Vet Centers

Kansas City 64111 (301 E. Armour Rd., 816-753-1866)
St. Louis 63103 (2345 Pine St., 314-231-1260)

National Cemeteries

Jefferson Barracks 63125 (2900 Sheridan Rd., St. Louis, 314-260-8720)
Jefferson City 65101 (1024 E. McCarty St., 314-260-8720)
Springfield 65804 (1702 E. Seminole St., 417-881-9499)

Montana

VA Medical Centers

Fort Harrison 59636-1500 (3687 Veterans Drive, P.O. Box 1500, 406-442-6410)

Clinics

Anaconda 59711 (118 East 7th St., 406-563-6090)
Billings 59102 (2345 King Avenue West, 406-651-5670)
Cut Bank 59427 (Glacier Community Health, 519 East Main St., 406-873-5670)
Bozeman 59715 (300 N. Wilson, Suite 703G, 406-522-8923)
Glasgow 59230 (621 3rd St., South, Suite 107, 406-228-3554)
Glendive 59330 (2000 Montana Ave., 406-488-2307)
Great Falls 59405 (1417-9th St., South, Suite 200, 877-468-8387 opt

3)
Kalispell 59901 (31 Three Mile Dr Ste 102, 406-751-5980)
Miles City 59301 (Clinic/Nursing Home, 210 S. Winchester, 406-874-5600)
Missoula 59808 (2687 Palmer St., Suite C, 877-468-8387 (temp)
Regional Office
Fort Harrison 59636 (3633 Veterans Dr., PO Box 1500, 1-800-827-1000)
Vet Centers
Billings 59102 (1234 Ave., C, 406-657-6071)
Missoula 59802 (500 N. Higgins Ave., 406-721-4918)

Nebraska
VA Medical Centers
Grand Island 68803-2196 (2201, No. Broadwell Ave., 308-382-3660/866-580-1810)
Lincoln 68510 (600 South 70th St., 402-489-3802/866-851-6052)
Omaha 68105 (4101 Woolworth Ave., 402-346-8800/800-451-5796)
Clinics
Alliance 69301 (524 Box Butte Ave., 605-745-2000 ext. 2474)
Norfolk 68701 (301 N 27th St, Suite 1, 402-844-8000)
North Platte 69101 (600 East Francis, Suite 3, 308-532-6906)
Rushville/Gordon 69343 (300 E. 8th St., 605-745-2000 ext. 2474)
Scottsbluff 69361 (1720 E Portal Place, 308-220-3930)
Sidney 69162 (1116 10th Ave., 308-254-5575)
Regional Office
Lincoln 68516 (5631 S. 48th St., statewide 1-800-827-1000)
Vet Centers
Lincoln 68508 (920 L St., 402-476-9736)
Omaha 68131 (2428 Cuming St., 402-346-6735)
National Cemetery
Fort McPherson 69151-1031 (12004 S. Spur 56A, Maxwell, 888-737-2800)

Nevada
VA Medical Centers
Las Vegas 89106 (901 Rancho Lane, Mailing Address P.O. Box 360001, North Las Vegas, NV 89036, 702-636-3000/888-633-7554)
Reno 89502 (1000 Locust Street, 775-786-7200 or 888-838-6256)

Clinics
Ely 89301 (William B. Ririe Hospital, 6 Steptoe Circle, 775-289-3612)
Fallon 89406 (Lahontan Valley Outpatient Clinic: 345 West A St., 775-428-6161)
Henderson 89014 (2920 N. Greenvalley Pkwy. Suite 215, 702-636-6363)
Las Vegas 89106 (Center for Homeless Veterans, 916 West Owens Ave.,

702-636-6380)
Minden 89423 (Carson Valley Clinic, 925 Ironwood Dr., 2102, 888-838-6256 x4000)
Pahrump 89048 (2100 E. Calvada Blvd., 775-727-7535)
Regional Office
Reno 89520 (5460 Reno Corporate Dr., statewide 1-800-827-1000)
Benefits Office
Las Vegas 89107 (4800 Alpine Pl., Suite 12, 1-800-827-1000)
Vet Centers
Las Vegas 89146 (1919 So. Jones Blvd., Suite A., 702-251-7873)
Reno 89503 (1155 W. 4th St., Suite 101, 775-323-1294)

New Hampshire

VA Medical Center
Manchester 03104 (718 Smyth Road, 603-624-4366 or 800-892-8384)
Conway 03818 (7 Greenwood Ave., 603-447-3500 ext. 11)
Littleton 03561 (Littleton Regional Hospital, 600 St. Johnsbury Rd., 603-444-9328)
Portsmouth 03803 (Pease Intl., Tradeport 302 Newmarket St., 603-624-4366 x5500)
Somersworth 03878 (200 Route 108, 603-624-4366, Ext. 5700)
Tilton 03276 (NH Veterans Home, 139 Winter St., 603-624-4366 ext. 5600)
Regional Office
Manchester 03101 (Norris Cotton Federal Bldg., 275 Chestnut St., 1-800-827-1000)
Vet Center
Manchester 03104 (103 Liberty St., 603-668-7060/61)

New Jersey
VA Medical Centers
East Orange 07018 (385 Tremont Avenue, 973-676-1000)
Lyons 07939 (151 Knollcroft Road, 908-647-0180)
Clinics
Brick 08724 (970 Rt. 70, 732-206-8900)
Cape May 08204 (1 Monroe Ave., 609-898-8700)
Elizabeth 07206 (654 East Jersey Street, Suite 2A, 908-994-0120)
Fort Monmouth 07703 (Paterson Army Health Clinic, Building 1075, Stephenson Ave., 732-532-4500)
Ft. Dix 08640 (Marshall Hall, 8th and Alabama, 609-562-2999)
Hackensack 07601 (385 Prospect Avenue, 201-487-1390)
Jersey City 07302 (115 Christopher Columbus Dr., 201-435-3055/3305)
Morristown 07960 (340 West Hanover Ave., 973-539-9791/9794)
New Brunswick 08901 (317 George Street, 732-729-0646/9555)

Newark 07102 (20 Washington Place, 973-645-1441)
Paterson 07503 (275 Getty Ave., St. Joseph's Hospital & Med. Center, 973-247-1666)
Sewell 08080-2525 (211 County House Road, 856-401-7665)
Trenton 08611-2425 (171 Jersey Street, Bldg. 36, 609-989-2355)
Ventnor 08406 (6601 Ventnor Avenue, Suite 406, 609-823-3122)
Vineland 08360 (Veterans Memorial Home, Northwest Boulevard, 856-692-1588)
Vineland 08360 (1051 West Sherman Ave., 856-692-2881)

Regional Office

Newark 07102 (20 Washington Pl., statewide 1-800-827-1000)
(Philadelphia, PA Regional Office serves counties of Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Salem)

Vet Centers

Bloomfield 07003 (2 Broad St., Suite 703, 973-748-0980)
Jersey City 07302 (115 Christopher Columbus Dr., Suite 200, 201-748-4467)
Ewing 08618 (934 Parkway Ave., 2nd Fl., 609-882-5744)
Ventnor 08406 (6601 Ventnor Ave., Suite 105, 609-487-8387)

National Cemeteries

Beverly 08010 (916 Bridgeboro Rd., 609-880-0827)
Finn's Point 08079 (Box 542, R.F.D. 3, Fort Mott Rd., Salem, 609-880-0827)

New Mexico

VA Medical Center

Albuquerque 87108-5153 (1501 San Pedro Dr., SE., 505-265-1711 or 800-465-8262)

Clinics

Alamogordo 88310 (1410 Aspen, 505-437-7000)
Artesia 88210-3712 (1700 W. Main St., 505-746-3531)
Clovis 88101 (921 East Llano Estacado, 505-763-4335)
Espanola 87532 (620 Coronado St., Suite B, 505-753-7395)
Farmington 87401-5638 (1001 W. Broadway, Suite B, 505-326-4383)
Gallup 87301 (320 Hwy. 564, 505-722-7234)
Hobbs 88340 (1601 N. Turner (4th Floor), 505-391-0354)
Las Cruces 88001 (1635 Don Roser, 505-522-1241)
Las Vegas 87701 (1235 8th St., Las Vegas, 505-425-6788)
Raton 87440-2234 (1275 S. 2nd St., 505-445-2391)
Santa Fe 87505 (2213 Brothers Road, Suite 600, 505-986-8645)
Silver City 88601 (1302 32nd St., 505-538-2921)
Truth or Consequences 87901 (1960 North Date St., 505-894-7662)

Regional Office

Albuquerque 87102 (Dennis Chavez Federal Bldg., 500 Gold Ave SW., statewide 1-800-827-1000)

Vet Centers
Albuquerque 87104 (1600 Mountain Rd. NW., 505-346-6562)
Farmington 87402 (4251 E. Main, Suite C, 505-327-9684)
Las Cruces 88001 (230 S. Water St., 575-523-9826)
Santa Fe 87505 (2209 Brothers Rd., Suite 110, 505-988-6562)
National Cemeteries
Fort Bayard 88036 (P.O. Box 189, 915-564-0201)
Santa Fe 87501 (501 N. Guadalupe St., 505-988-6400 or toll-free 877-353-6295)

New York
VA Medical Centers
Albany 12208 (113 Holland Ave., 518-626-5000)
Batavia 14020 (222 Richmond Ave., 585-297-1000 or 888-798-2302)
Bath 14810 (76 Veterans Ave., 607-664-4000 or 877-845-3247)
Bronx 10468 (130 West Kingsbridge Rd., 718-584-9000 or 800-877-6976)
Brooklyn 11209 (800 Poly Place, 718-836-6600)
Buffalo 14215 (3495 Bailey Ave., 716-834-9200 or 800-532-8387)
Canandaigua 14424 (400 Fort Hill Ave., 585-394-2000)
Castle Point 12511 (Route 9D, 845-831-2000 or 800-269-8749)
Montrose 10548 (2094 Albany Post Rd., Route 9A, P.O. Box 100, 914-737-4400 ext. 2400 or 800-269-8749)
New York 10010 (423 East 23rd Street, 212-686-7500)
Northport 11768 (79 Middleville Road, 631-261-4400 or 800-551-3996)
Syracuse 13210 (800 Irving Ave., 315-425-4400 or 800-792-4334)
Domicialiaries
Jamaica 11425 (St. Albans Primary & Extended Care Center, 179-00 Linden Blvd. & 179 St., 718-526-1000)
Montrose 10548 ((2094 Albany Post Rd., Route 9A, P.O. Box 100, 914-737-4400)
Clinics
Auburn 13021 (17 Lansing St., 315-255-7002)
Bainbridge 13733 (109 North Main St., 607-967-8590)
Binghamton 13901 (Garvin Building, 425 Robinson St., 607-772-9100)
Bronx 10459 (953 Southern Blvd., 718-741-4900)
Brooklyn 11201 (40 Flatbush Ave. Extension, 8th Fl., 718-439-4300)
Carmel 10512 (Warwick Savings Bank, 2nd Fl, 1875 Rt 6, 845-228-
Carthage 13619 (3 Bridge St., 315-493-4180)
Catskill 12414 (Columbia Greene Medical Arts Building, Suite A102, 159, Jefferson Hgts., 518-943-7515)
Clifton Park 12065 (1673 Route 9, 518-383-8506)
Cortland 13045 (1104 Commons Avenue, 607-662-1517)
Dunkirk 14048 (166 East 4th St., 800-310-5001)
Elizabethtown 12932 (P.O. Box 277 Park St., 518-873-3295)
Elmira 14901 (200 Madison Avenue Suite 2E, 877-845-3247)

Fonda 12068 (2623 State Highway 30A, 518-853-1247)
Glens Falls 12801 (84 Broad St., 518-798-6066)
Goshen 10924 (30 Hatfield Lane, Suite 204, 845-294-6927)
Ithaca 14850 (10 Arrowwood Drive, 607-274-4680)
Jamestown 14701 (The Resource, Center, 896 East Second St., 716-661-1447)
Kingston 12401 (63 Hurley Ave., 845-331-8322)
Lackawanna 14218 (OLV Family Care Center, 227 Ridge Rd., 716-822-5944)
Lockport 14094 (Ambulatory Care Center, 5875 S. Transit Rd., 716-433-2025)
Malone 12953 (183 Park St., 518-481-2545)
Massena 13662 (Memorial Hospital, 1 Hospital Dr., 315-769-4253)
Monticello 12701 (60 Jefferson Street, Unit 3, Lower Parking Lot, 845-791-4936)
New City 10970 (20 Squadron Blvd., 845-634-8942)
New York 10027 (55 West 125th St., 212-828-5265)
New York 10011 (Opiate Substitution Program, 437 W 16 St., 212-462-4461)
Niagara Falls 14301-2300 (2201 Pine Avenue, 1-800-223-4810 ext. 65295)
Olean 14760-2658 (465 North Union St., 716-373-7709)
Oswego: 13126 (105 County Route 45A Suite 400, 315-343-0925)
Patchogue 11772 (4 Phyllis Drive, 631-475-6610/PC 631-758-4419)
Pine Plains 12567 (2881 Church St., Rt. 199, 518-398-9240)
Plainview 11803 (1425 Old Country Rd., 516-572-8567/PC 516-694-6008)
Plattsburgh 12901 (80 Sharron Ave. 518-561-6247)
Port Jervis 12771 (150 Pike St., 845-856-5396)
Poughkeepsie 12603 (Rt. 55, 488 Freedom Plains Rd., Suite 120, 845-452-5151)
Rochester 14620 (465 Westfall Rd., 585-463-2600)
Rome 13441 (125 Brookley Road, Building 510, 315-334-7100)
Schenectady 12308 (1322 Gerling Street, Sheridan Plaza, 518-346-3334)
Staten Island 10314 (1150 South Ave., 3rd Floor--Suite 301, 718-761-2973)
Sunnyside 11104 (41-03 Queens Blvd., 718-741-4800)
Troy 12180 (295 River St., 518-274-7707)
Warsaw 14569 (Wyoming Co. Community Hospital, 400 N. Main St., 585-786-2233)
Wellsville 14895 (3458 Riverside Dr., Route 19, 1-877-845-3247)
Westhampton 11978 (Community Air Base: 150 Old Riverhead Rd., 631-898-0599)
White Plains 10601 (23 South Broadway, 914-421-1951)
Yonkers 10705 (124 New Main St., 914-375-8055)

Regional Offices
Buffalo 14202 (Niagara Center, 130 S. Elmwood Ave., 1-800-827-1000. Serves counties not served by New York City VA Regional Office.)
New York City 10014 (245 W. Houston St., statewide 1-800-827-1000. Serves counties of Albany, Bronx, Clinton, Columbia, Delaware, Dutchess, Essex, Franklin, Fulton, Greene, Hamilton, Kings, Montgomery, Nassau, New York, Orange, Otsego, Putnam, Queens, Rensselaer, Richmond, Rockland, Saratoga, Schenectady, Schoharie, Suffolk, Sullivan, Ulster, Warren, Washington, Westchester.)
Benefits Offices
Albany 12208 (113 Holland Ave., 1-800-827-1000) Rochester 14620 (465 Westfall Rd., 1-800-827-1000)
Syracuse 13202 (344 W. Genesee St., 1-800-827-1000)
Vet Centers
Albany 12205 (17 Computer Drive West, 518-626-5130)
Babylon 11702 (116 West Main St., 631-661-3930)
Bronx 10458 (130 West Kingsbridge Rd., Rm. 7A-13, 718-367-3500)
Brooklyn 11201 (25 Chapel St., Suite 604, 718-624-2765)
Buffalo 14202 (564 Franklin St., 716-882-0505)
New York 10004 (32 Broadway, Suite 200, 212-742-9591)
New York 10027 (55 West 125th St., 11th Fl., 212-426-2200)
Rochester 14620 (1867 Mt. Hope Ave., 585-232-5040)
Staten Island 10301 (150 Richmond Terrace, 718-816-4499)
Syracuse 13210 (716 E. Washington St., 315-478-7127)
White Plains 10601 (300 Hamilton Ave., 1st Fl., 914-682-6250)
Watertown 02601 (210 Court St., 315-782-0217
Woodhaven 11421 (75-10B 91st Ave., 718-296-2871)
National Cemeteries
Bath 14810 (76 Veterans Ave., San Juan Ave., 607-664-4853)
Calverton 11933-1031 (210 Princeton Blvd., 631-727-5410/5770)
Cypress Hills 11208 (625 Jamaica Ave., Brooklyn, 631-454-4949)
Long Island 11735-1211 (2040 Wellwood Ave., Farmingdale, 631-454-4949)
Saratoga 12871-1721 (200 Duell Rd., Schuylerville, 518-581-9128)
Woodlawn 14901 (1825 Davis St., Elmira, 607-732-5411)

North Carolina
VA Medical Centers
Asheville 28805 (1100 Tunnel Road, 828-298-7911 or 800-932-6408)
Durham 27705 (508 Fulton St., 919-286-0411)
Fayetteville 28301 (2300 Ramsey St., 910-488-2120 or 800-771-6106)
Salisbury 28144 (1601 Brenner Avenue, 704-638-9000 or 800-469-8262)
Clinics
Charlotte 28262 (Presbyterian Plaza 8401 Medical Ctr. Dr. 350, 704-547-0020)

Durham 27705 (1824 Hillandale Road, 919-383-6107)
Greenville 27858 (800 Moye Blvd., 252-830-2149)
Jacksonville 28540 (1021 Hargett St., 910-219-1339)
Morehead City 28557 (5420 Highway 70, 252-240-2349)
Raleigh 27610 (3305 Sungate Blvd., 919-212-0129)
Wilmington 28401 (1606 Physicians Dr., Suite 104, 910-362-8811)
Winston-Salem 27103 (190 Kimel Park Drive, 336-768-3296)

Regional Office

Winston-Salem 27155 (Federal Bldg., 251 N. Main St., statewide 1-800-827-1000, nationwide Loan Guaranty Certificate of Eligibility Center 1-888-244-6711)

Vet Centers

Charlotte 28202 (223 S. Brevard St., Suite 103, 704-333-6107)
Fayetteville 28311 (4140 Ramsey St., Suite 110, 910-488-6252)
Greensboro 27406 (2009 S. Elm-Eugene St., 336-333-5366)
Greenville 27858 (150 Arlington Blvd., Suite B, 252-355-7920)
Raleigh 27604 (1649 Old Louisburg Rd., 919-856-4616)

National Cemeteries

New Bern 28560 (1711 National Ave., 252-637-2912)
Raleigh 27610-3335 (501 Rock Quarry Rd., 252-637-2912)
Salisbury 28144 (202 Government Rd., 704-636-2661/4621)
Wilmington 28403 (2011 Market St., 252-637-2912)

North Dakota

VA Medical Center

Fargo 58102 (2101 Elm Street, 701-232-3241 or 800-410-9723)

Clinics

Bismarck 58503 (2700 State Street, 701-221-9152)
Dickinson 58601 (33 9th Street, 701-483-6017)
Grafton 58237 (Developmental Center Health Bldg., West Sixth St., 701-352-4059)
Jamestown 58401 (419 Fifth Street NE., 701-952-4787)
Minot 58705 (10 Missile Avenue, 701-727-9800)
Williston 58801 (3 Fourth Street East, Suite 104, 701-577-9838)

Regional Office

Fargo 58102 (2101 Elm St., statewide 1-800-827-1000)

Vet Centers

Bismarck 58501 (1684 Capital Way, 701-224-9751)
Fargo 58103 (3310 Fiechtner Dr., Suite 100, 701-237-0942)
Minot 58701 (2041 3rd St. NW., 701-852-0177)

Ohio

VA Medical Centers

Brecksville 44141 (10000 Brecksville Rd., 440-526-3030)
Chillicothe 45601 (17273 State Route 104, 740-773-1141 or 800-358-

8262)
Cincinnati 45220 (3200 Vine Street, 513-861-3100 or 888-267-78730)
Cleveland 44106 (10701 East Blvd., 216-791-3800)
Columbus 43203 (543 Taylor Avenue, 614-257-5200 or 888-615-9448)
Dayton 45428 (4100 W. 3rd Street, 937-268-6511 or 800-368-8262)

Clinics

Akron 44319 (55 W. Waterloo 330-724-7715)
Ashtabula 44004 (1230 Lake Avenue, 440-964-6454)
Athens 45701 (510 West Union Street 740-593-7314)
Cambridge 43727 (2146 Southgate Pkwy., 740-432-1963)
Canton 44702 (733 Market Avenue South, 330-489-4600)
Cincinnati 45245 (4355 Ferguson Drive, Suite 270, 513-943-3680)
Cleveland 44113 (4242 Loraine Ave., 216-939-0699)
East Liverpool 43920 (15655 St Rt. 170, 330-386-4303)
Grove City 43123 (1955 Ohio Avenue, 614-257-5800)
Hamilton 45011 (1755-C South Erie Highway, 937-378-3413)
Lancaster 43130 (1550, Sheridan Drive Ste. 100, 740-653-6145)
Lima 45804 (1303 Bellefontaine Ave., 419-222-5788)
Lorain 44052 (205 West 20th Street, 440-244-3833
Mansfield 44906 (1456 Park Avenue West, 419-529-4602)
Marietta 45750 (418 Colegate Drive, 740-568-0412)
Marion 43302 (1203 Delaware Avenue, Corporate Center 2, 740-223-8089)
Middletown: 45042 (675 North University Boulevard, 513-423-8387)
New Philadelphia 44663 (1260 Monroe Ave., Suite 1A, New 330) 602-5339)
Newark 43055 (Tamarck Rd., 740-788-8328)
Painesville 44077 (7 West Jackson Street, 440-357-6740)
Portsmouth 45622 (621 Broadway Street, 740-353-3236)
Ravenna 44266 (6751 N. Chestnut St., 330-296-3641) Sandusky 44870 (3416 Columbus Avenue, 419-625-7350)
Springfield 45505 (512 South Burnett Road, 937-328-3385
St. Clairsville 43950 (107 Plaza Dr., 740-695-9321)
Toledo 43614 (3333 Glendale Avenue, 419-259-2000)
Warren 44485 (1400 Tod Ave. (NW), 330-392-0311)
Youngstown 44505 (2031 Belmont Avenue, 330-740-9200)
Zanesville 43701 (840 Bethesda Dr. Bldg. 3A, 740-453-7725)

Regional Office

Cleveland 44199 (Anthony J. Celebrezze Fed. Bldg., 1240 E. 9th St., 1-800-827-1000)

Benefits Offices

Cincinnati 45202 (36 E. Seventh St., Suite 210, 1-800-827-1000)
Columbus 43215 (Federal Bldg., Rm. 309, 200 N. High St., 1-800-827-1000)

Vet Centers

Cincinnati 45203 (801-B W. 8th St., 513-763-3500)
Cleveland Heights 44118 (2022 Lee Rd., 216-932-8471)
Columbus 43215 (30 Spruce St., 614-257-5550)
Dayton 45402 (111 W 1st St., Suite 101, 937-461-9150)
Parma 44129 (5700 Pearl Rd., Suite 102, 440-845-5023)
National Cemeteries
Dayton 45428-1088 (4100 W. Third St., 937-262-2115)
Ohio Western Reserve 44270 (10175 Rawiga Rd., Rittman, 330-335-3069)

Oklahoma
VA Medical Centers
Muskogee 74401 (1011 Honor Heights Drive, 918-577-3000 or 888-397-8387)
Oklahoma City 73104 (921 NE. 13th Street, 405-270-0501 or 866-835-5273)
Clinics
Ardmore: 73401(1015 S. Commerce, 580-223-2266)
Fort Sill 73503 (4303 Pittman and Thomas Bldg. 580-353-1131)
Konawa 74849 (527 W 3rd St. P.O. Box 358, 580-925-3286)
Tulsa 74145 (9322 East 41st St., 918-628-2500)
Ponca City 74601 (215 N. 3rd, 580-762-1777)
Regional Office
Muskogee 74401 (Federal Bldg., 125 S. Main St., Compensation & Pension: 1-800-827-1000, Education National Call Center: 1-888-442-4551, National Direct Deposit: 1-877-838-2778)
Benefits Office
Oklahoma City 73102 (Federal Campus, 301 NW 6th St., Suite 113, 1-800-827-1000)
Vet Centers
Oklahoma City 73118 (1024 NW. 47th, 405-270-5184)
Tulsa 74112 (1408 S. Harvard, 918-748-5105)
National Cemeteries
Fort Gibson 74434 (1423 Cemetery Rd., 918-478-2334)
Fort Sill 73538 (2648 NE Jake Dunn Rd., 580-492-3200)

Oregon
VA Medical Centers
Portland 97239 (3710 SW U.S. Veterans Hospital Rd., 503-220-8262 or outside Portland area 800-949-1004)
Roseburg 97470 (913 NW Garden Valley Blvd., 541-440-1000 or 800-549-8387
Domiciliary
White City 97503 (8495 Crater Lake Hwy., 541-826-2111)
Clinics
Bandon 97411 (1010 1st Street SE., Suite 100, 541-347-4736)

Bend 97701 (2115 NE Wyatt Ct., Suite 201, 503-220-8262 or outside Portland area 800-949-1004 x 51494)
Brookings 97415 (555 Fifth Street, 541-412-1152)
Eugene 97404 (100 River Ave., 541-607-0897)
Klamath Falls 97601 (2819 Dahlia St., 541-273-6206)
Ontario 97914 (20 SW 3rd, 208-422-1303)
Portland 97220 (10535 NE Glisan St., Gateway Medical Bldg., 2nd Fl., 503-220-8262 or outside Portland area 800-949-1004)
Salem 97301 (1660 Oak Street SE., 503-220-8262 or outside Portland 800-949-1004)
Warrenton 97146 (91400 Rilea Neacoxie St., Building 7315, 503-220-8262 or outside Portland area 800-949-1004)

Regional Office

Portland 97204 (Edith Green/Wendell Wyatt Federal Building, 1220 SW. Third Ave., 1-800-827-1000)

Vet Centers

Eugene 97403 (1255 Pearl St., 541-465-6918)
Grants Pass 97526 (211 SE. 10th St., 541-479-6912)
Portland 97220 (8383 NE. Sandy Blvd., Suite 110, 503-273-5370)
Salem 97301 (617 Chemeketa St., NE., 503-362-9911)

National Cemeteries

Eagle Point 97524 (2763 Riley Rd., 541-826-2511)
Roseburg 97470 (1770 Harvard Blvd., 541-826-2511)
Willamette 97266-6937 (11800 SE. Mt. Scott Blvd., Portland, 503-273-5250)

Pennsylvania

VA Medical Centers

Latona 16602 (2907 Pleasant Valley Boulevard, 814-943-8164)
Butler 16001 (325 New Castle Road, 724-287-4781 or 800-362-8262)
Coatesville 19320 (1400 Black Horse Hill Road, 610-384-7711)
Erie 16504 (135 East 38 Street, 814-868-8661 or 800-274-8387)
Lebanon 17042 (1700 South Lincoln Avenue, 717-272-6621 or 800-409-8771)
Philadelphia 19104 (University and Woodland Aves., 800-949-1001 or 215-823-5800)
Pittsburgh 15260 (Delafield Road, 866-482-7488 or 412-688-6000)
Pittsburgh 15206 (Highland Drive Division: 7180 Highland Drive, 412-365-4900 or 1-866-4VAPITT)
Pittsburgh 15240 (University Drive Division: University Drive, 1-866-482-7488)
Wilkes-Barre 18711 (1111 East End Blvd., 570-824-3521 or 877-928-2621)

Clinics

Allentown 18103 (3110 Hamilton Boulevard, 610-776-4304)

Bangor 18013 (701 Slate Belt Boulevard, 610-599-0127)
Berwick 18603 (301 W. Third Street, 570-759-0351)
Camp Hill 17011 (25 N. 32nd Street, 717-730-9782)
DuBois 15801 (190 West Park Avenue, Suite 8, 814-375-6817)
Ellwood City 16117 (Ellwood City Hospital, Medical Arts Building, 201, 304 Evans Drive, 724-285-2203)
Foxburg 16036 (ACV Medical Center, 855 Route 58, Suite 1, 724-659-5601)
Frackville 17931 (10 East Spruce St., 570-621-4904) Greensburg 15601 (Hempfield Plaza, Route 30, 724-837-5200)
Hermitage 16148 (295 N. Kerrwood Dr., Suite 110, 724-346-1569)
Horsham 19044 (433 Caredean Dr., 215-823-6050)
Johnstown 15904 (1425 Scalp Ave., Suite 29, 814-266-8696)
Kittanning 16201 (Armstrong Memorial Hospital 1 Nolte Dr., 724-543-8711)
Lancaster 17605 (1861 Charter Lane, Green Field Corp. Center, 118, 717-290-6900)
Meadville 16335 (18955 Park Ave. Plaza, 814-337-0170)
Monaca 15061 (90 Wagner Rd., 724-216-0326)
New Castle 16101 (Jameson Hospital, 1000, S. Mercer Street, 724-285-2203)
Oil City 16301 (174 Bissell Avenue, 814-678-2631)
Oil City 16301 (Venango County Clinic, UPMC Northwest, 174 E Bissell Ave., 814-677-7591 or 800-274-8387)
Philadelphia 19106 (214 North 4th Street, 215-923-2600)
Pottsville 17901 (Good Sama. Med. Mall, 700 Schuylkill Manor Rd., 6, 570-621-4115)
Reading 19601 (St. Joseph's Community Center, 145 N. 6th St., 610-208-4717)
Sayre 18840 (1537 Elmira St., 570-888-6803)
Schuylkill 17972 (6 South Greenview Rd., 570-621-4115)
Smethport 16749 (406 Franklin Street, 814-887-5655)
Spring City 19475 (11 Independence Drive 610-948-0981)
Springfield 19064 (Crozer Keystone Healthplex, 194 W. Sproul, Rd., 105, 610-543-3246)
State College 16801 (3048 Enterprise Drive, 814-867-5415)
Tobyhanna 18466 (Tobyhanna Army Depot Building 220, 570-895-8341)
Uniontown 15401 (404 W. Main St., 724-439-4990)
Warren 16365 (3 Farm Colony Dr., 814-723-9763)
Washington 15301 (100 Ridge Avenue, 724-250-7790)
Wilkes-Barre 18711 (1111 East End Boulevard, 570-924-3521)
Williamsport 17701 (1705 Warren Ave., Werner Blg-3rd Fl., 304, 570-322-4791)
York 17402 (1797 Third Avenue, 717-854-2481 or 717-854-2322)

Regional Offices

Philadelphia 19101 (Regional Office and Insurance Center, P.O. Box 8079, 5000 Wissahickon Ave., 1-800-827-1000; Serves counties of Adams, Berks, Bradford, Bucks, Cameron, Carbon, Centre, Chester, Clinton, Columbia, Dauphin, Delaware, Franklin, Juniata, Lackawanna, Lancaster, Lebanon, Lehigh, Luzerne, Lycoming, Mifflin, Monroe, Montgomery, Montour, Northampton, Northumberland, Perry, Philadelphia, Pike, Potter, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming, York.) Pittsburgh 15222 (1000 Liberty Ave., statewide 1-800-827-1000. Serves remaining counties of Pennsylvania.)

Benefits Office

Wilkes-Barre 18702 (1123 East End Blvd., Bldg. 35, Suite 11, 1-800-827-1000)

Vet Centers

Erie 16501 (1000 State St., Suite 1&2, 814-453-7955)
Harrisburg 17102 (1500 N. 2nd St., Suite 2, 717-782-3954)
McKeesport 15131 (2001 Lincoln Way, 412-678-7704)
Philadelphia 19107 (801 Arch St., Suite 102, 215-627-0238)
Philadelphia 19120 (101 E. Olney Ave., 215-924-4670)
Pittsburgh 15205 (2500 Baldwick Rd., Suite 15, 412-920-1765)
Scranton 18505 (1002 Pittston Ave., 570-344-2676)
Williamsport 17701 (805 Penn St., 570-327-5281)

National Cemeteries

Indiantown Gap 17003-9618 (R.R. 2, P.O. Box 484, Indiantown Gap Rd., Annville, 717-865-5254)
Cemetery of the Alleghenies 15017 (1158 Morgan Rd., Bridgeville, 724-746-4363)
Philadelphia 19138 (Haines St. & Limekiln Pike, 609-877-5460)

Philippines

Clinic

Pasay City 1300 (2201 Roxas Blvd., 011-632-833-4566)

Regional Office

Manila 0930 (1131 Roxas Blvd., 011-632-528-6300, International Mailing Address: PSC 501, FPO AP 96515-1100)

Puerto Rico

Medical Center

San Juan 00921-3201 (10 Casia Street, 787-641-7582 or 800-449-8729)

Clinics

Arecibo 00612 (Victor Rojas II/Zona Industrial Carr. 129, 787-816-1818)
Guayama 00784 (FISA Bldg 1st Floor, Paseo Del Pueblo, km 0.3, lote no 6, 787-866-8766)
Mayag[uuml]ez 00680-1507 (Avenida Hostos 345, 787-265-8805)

Ponce 00716-2001 (Paseo Del Veterano 1010, 787-812-3030)
Regional Office
San Juan 00918-1703 (150 Carlos Chardon Ave., Suite 300. Send mail to Suite 232. Serving all Puerto Rico and the Virgin Islands, 1-800-827-1000)
Benefits Offices
Mayaguez 00680-1507 (Ave. Hostos 345, Carretera 2, Frente al Centro Medico, 1-800-827-1000)
Ponce 00731 (10 Paseo del Veterano, 1-800-827-1000)
Arecibo 00612 (Gonzalo Marin 50, 1-800-827-1000)
Vet Centers
Arecibo 00612-4702 (52 Gonzalo Marin St., 787-879-4510/4581)
Ponce 00731 (35 Mayo St., 787-841-3260)
San Juan 00921 (Condominio Med. Ctr. Plaza, Suite LC8A11, La Riviera, 787-749-4409)
National Cemetery
Puerto Rico 00961 (Ave. Cementerio Nacional 50, Barrio Hato Tejas, Bayamon, 787-798-8400)

Rhode Island
VA Medical Center
Providence 02908 (830 Chalkstone Avenue, 401-273-7100 or 866-590-2976)
Clinic
Middletown 02842 (One Corporate Place, 401-847-6239)
Regional Office
Providence 02903 (380 Westminster St.; statewide, 1-800-827-1000)
Vet Center
Warwick 02889 (2038 Warwick Ave., 401-739-0167)

South Carolina
VA Medical Centers
Charleston 29401 (109 Bee Street, 843-577-5011 or 888-878-6884)
Columbia 29209 (6439 Garners Ferry Road, 803-776-4000)
Clinics
Anderson 29621 (1702 E. Greenville Street, 864-224-5450)
Beaufort 29902 (Pickney Road, 843-770-0444)
Florence 29505 (514-H Dargan St., 843-292-8383)
Greenville 29605 (3510 Augusta Rd., 864-299-1600)
Myrtle Beach 29577 (3381 Phillis Blvd., 843-477-0177)
North Charleston 29406 (9237 University Blvd., 843-789-6400)
Orangeburg 29118 (1767 Villagepark Drive, 803-533-1335)
Rock Hill 29730 (205 Piedmont Blvd., 803-366-4848)
Sumter 29150 (407 North Salem Avenue, 803-938-9901)
Nursing Home

Walterboro 29488 (2461 Sidneys Road, Veterans Victory House, 843-538-3000)
Regional Office
Columbia 29201 (1801 Assembly St., statewide 1-800-827-1000)
Vet Centers
Columbia 29201 (1513 Pickens St., 803-765-9944)
Greenville 29601 (14 Lavinia Ave., 864-271-2711)
North Charleston 29406 (5603-A Rivers Ave., 843-747-8387)
National Cemeteries
Beaufort 29902-3947 (1601 Boundary St., 843-524-3925)
Florence 29501 (803 E. National Cemetery Rd., 843-669-8783)

South Dakota
VA Medical Centers
Fort Meade 57741 (113 Comanche Road, 605-347-2511 or 800-743-1070)
Hot Springs 57747 (500 North 5th Street, 605-745-2000 or 800-764-5370)
Sioux Falls 57117 (2501 W. 22nd St., P.O. Box 5046, 605-336-3230 or 800-316-8387)
Clinics
Aberdeen 57401 (1440 15th Avenue NW., 605-622-2640)
Eagle Butte: 57625 (15 Main Street, 605-964-8000)
Mission 57555 (153 Main Street, 605-856-2295)
Pierre 57501 (1601 North Harrison, Suite 6, 605-945-1710)
Pine Ridge (605-867-2393)
Rapid City 57701 (3525 5th Street, 605-718-1095)
Winner 57580 (1436 E. 10th St., 605-842-2443)
Regional Office
Sioux Falls 57117 (P.O. Box 5046, 2501 W. 22nd St., statewide 1-800-827-1000)
Vet Centers
Martin 57551 (East Hwy 18, 605-685-1300)
Rapid City 57701 (621 6th St., Suite 101 Kansas City St., 605-348-0077)
Sioux Falls 57104 (601 S. Cliff Ave., Suite C, 605-330-4552)
National Cemeteries
Black Hills 57785 (20901 Pleasant Valley Dr., Sturgis, 605-347-3830)
Fort Meade 57785 (P.O. Box 640, Old Stone Rd., Sturgis, 605-347-3830)
Hot Springs 57747 (500 N 5th St., 605-347-3830)

Tennessee
VA Medical Centers
Memphis 38104 (1030 Jefferson Avenue, 901-523-8990 or 800-636-8262)
Mountain Home 37684 (Corner of Lamont and Sydney Streets, P.O. Box

4000, 423-926-1171 or 877-573-3529)
Murfreesboro 37129 (3400 Lebanon Pike, 615-867-6000 or 800-876-7093)
Nashville 37212 (1310 24th Avenue South, 615-327-4751 or 800-228-4973)

Clinics

Arnold Air Force Base 37389 (225 First Street, 931-454-6134)
Chattanooga 37411 (150 Debra Rd., Suite 5200, Bldg. 6200, 423-893-6500)
Clarksville 37043 (1731 Memorial St., Suite 110, 931-221-2171
Cookeville 38501 (851 S. Willow Avenue, Suite 108, 931-284-4060)
Dover 37204 (1021 Spring Street, 931-232-5329)
Nashville 37204 (601 Benton Ave, Nashville, 615-292-9770)
Knoxville 37923 (9031 Cross Park Drive, 865-545-4592)
Savannah 38372 (765-A Florence Rd, 731-925-2300)

Regional Office

Nashville 37203 (110 9th Ave., South, statewide 1-800-827-1000)

Vet Centers

Chattanooga 37411 (951 Eastgate Loop Rd., Bldg. 5700, Suite 300, 423-855-6570)
Johnson City 37604 (1615A W. Market St., 423-928-8387)
Knoxville 37914 (2817 E. Magnolia Ave., 865-545-4680)
Memphis 38104 (1835 Union, Suite 100, 901-544-0173)
Nashville 37217 (Airpark Bus. Cen. 1, Suite A-5, 1420 Donelson Pike, 615-366-1220)

National Cemeteries

Chattanooga 37404 (1200 Bailey Ave., 423-855-6590)
Knoxville 37917 (939 Tyson St., NW., 423-855-6590)
Memphis 38122 (3568 Townes Ave., 901-386-8311)
Mountain Home 37684 (P.O. Box 8, VAMC, Bldg. 117, 423-979-3535)
Nashville 37115-4619 (1420 Gallatin Rd. S., Madison, 615-860-0086)

Texas

VA Medical Centers

Amarillo 79106 (6010 Amarillo Boulevard West 806-355-9703 or 800-687-8262)
Big Spring 79720 (300 Veterans Blvd., 432 263-7361 or 800-472-1365)
Bonham 75418 (1201 E. 9th Street, 903-583-2111 or (800) 924-8387)
Dallas 75216 (4500 South Lancaster Road, 214-742-8387 or 800-849-3597)
El Paso 79930 (5001 North Piedras Street, 915-564-6100 or 800-672-3782)
Harlingen 78550 (South Texas VA Health Care Center, 2106 Treasure Hills Blvd., 956-366-4500)
Houston 77030 (2002 Holcombe Blvd., 713-791-1414 or 800-553-2278)
Kerrville 78028 (3600 Memorial Blvd., 830-896-2020)

San Antonio 78229 (7400 Merton Minter Blvd., 210-617-5300 or 888-686-6350
Temple 76504 (1901 Veterans Memorial Drive, 254-778-4811 or 800-423-2111)
Waco 76711 (4800 Memorial Drive, 254-752-6581 or 800-423-2111)

Clinics

Abilene 79602 (4225 Woods Place, 325-695-3252)
Austin 78741 (2901 Montopolis Drive, 512-389-1010)
Beaumont 77707 (3420 Veterans Circle, 409-981-8550 or 1-800-833-7734)
Beeville 78102 (302 S. Hillside Dr., 361-358-9912)
Bridgeport 76426 (808 Woodrow Wilson Ray Cir., 940-683-2297)
Brownwood 76801 (2600 Memorial Park Drive, 325-641-0568)
Cedar Park 78613 (701 Whitestone Boulevard, 512-260-1368)
Childress 79201 (1001 Hwy. 83 North, 940-937-3636)
College Station 77845 (1605 Rock Prairie Rd., Ste. 212, 979-680-0361)
Conroe 77304 (800 Riverwood Ct., Ste. 100, 936-522-4000)
Corpus Christi 78405 (5283 Old Brownsville Road, 361-806-5600)
Denton 76205 (2223 Colorado Blvd., 940-213-4100)
Fort Worth 76104 (300 W., Rosedale Street, 817-335-2202 or 800-443-9672)
Fort Worth 76107 (855 Montgomery Street, 817-735-2228)
Fort Stockton 79735 (501 N. Main, 432-336-0700)
Galveston 77551 (6115 Avenue L, 409-741-0256 or 800-310-5001)
Granbury 76049 (2006 Fall Creek Hwy., 817-326-3440)
Greenville 75407 (4311 Wesley St., 903-455-5958)
Harlingen 78550 (1629 Treasure Hills Blvd., Suite 5-B, 956-366-4500)
Laredo 78041 (6551 Star Court, 956-523-7850, refills: 1-800-209-7377)
Longview 75601 (1205 E. Marshal Ave., 903-247-8262 or 800-957-8262)
Lubbock 79412 (6104 Avenue Q South Drive, 806-472-3400)
Lufkin 75901 (1301 Frank Avenue, 936-637-1342 or 1-800-209-3120)
McAllen 78501 (2101 S. Colonel Rowe Blvd., 956-618-7100 or 866-622-5536)
New Braunfels 78130 (189 E. Austin, Suite 106, 830-629-3614)
Odessa 79762 (4241 N. Tanglewood, Suite 201, 432-550-0149)
Palestine 75801 (2000 So. Loop 256, Suite 124, 903-723-9006)
Paris 75462 (635 Stone Ave., 903-785-9900)
San Antonio 78240 (Frank M, Tejeda OPC, 5788 Eckhert Road, 210-699-2100)
San Antonio Dental Clinic 78299 (8410 Data Point, 210-949-8900)
San Angelo 76905 (2018 Pulliam, 325-658-6138)
San Antonio 78226 (1831 S. General McMullen, 210-434-1400)
San Antonio Greenway 78217 (2455 NE., Loop 410, Ste. 100, 210- 599-

6000)
San Antonio Northern Hills 78217 (14100 Nacogdoches, Ste. 116, 210-653-8989)
San Antonio Pecan Valley 78222 (4243 E Southcross, Ste. 205, 210-304-3500)
Sherman 75090 (2612 N. Loy Lake, Ste. 300, 903-891-8317)
Stamford 79553 (Box 911, Hwy. 6 East, 325-773-2710)
Stratford 79084 (1220 Purnell, P.O. Box 1107, 806-396-2852)
Texas City 77591 (9300 Emmett F. Lowry Expressway, Suite 206, 409-986-1129 or 800-310-5001)
Tyler 75701 (3414 Golden Rd., 903-593-6064)
Victoria 77901 (1502 E. Airline Dr., Suite 40, 361-582-7700 or 800-209-7377)
Wichita Falls 76301 (1800 7th St., 940-723-2373)

Regional Offices

Houston 77030 (6900 Almeda Rd., statewide, 1-800-827-1000. Serves counties of Angelina, Aransas, Atacosa, Austin, Bandera, Bee, Bexar, Blanco, Brazoria, Brewster, Brooks, Caldwell, Calhoun, Cameron, Chambers, Colorado, Comal, Crockett, DeWitt, Dimitt, Duval, Edwards, Fort Bend, Frio, Galveston, Gillespie, Goliad, Gonzales, Grimes, Guadeloupe, Hardin, Harris, Hays, Hidalgo, Houston, Jackson, Jasper, Jefferson, Jim Hogg, Jim Wells, Karnes, Kendall, Kennedy, Kerr, Kimble, Kinney, Kleberg, LaSalle, Lavaca, Liberty, Live Oak, McCulloch, McMullen, Mason, Matagorda, Maverlck, Medina, Menard, Montgomery, Nacogdoches, Newton, Nueces, Orange, Pecos, Polk, Real, Refugio, Sabine, San Augustine, San Jacinto, San Patricio, Schleicher, Shelby, Starr, Sutton, Terrell, Trinity, Tyler, Uvalde, Val Verde, Victoria, Walker, Waller, Washington, Webb, Wharton, Willacy, Wilson, Zapata, Zavala)
Waco 76799 (One Veterans Plaza, 701 Clay; statewide, 1-800-827-1000; serves the rest of the state. In Bowie County, the City of Texarkana is served by Little Rock, AR, VA Regional Office, 1-800-827-1000.)

Benefits Offices

Abilene 79602 (Taylor County Plaza Bldg., Suite 103, 400 Oak St., 1-800-827-1000)
Amarillo 79106 (6010 Amarillo Blvd. W., 1-800-827-1000)
Austin 78741 (2901 Montopolis Dr., Room 108, 1-800-827-1000)
Corpus Christi 78405 (4646 Corona Dr., Suite 150, 1-800-827-1000)
Dallas 75216 (4500 S. Lancaster Rd., 1-800-827-1000)
El Paso 79930 (5001 Piedras Dr., 1-800-827-1000)
Ft. Worth 76104-4856 (300 W. Rosedale St., 1-800-827-1000)
Lubbock 79410 (6104 Ave. Q S Drive, Rm. 132, 1-800-827-1000)
McAllen 78503 (109 Toronto Ave., 1-800-827-1000)
San Antonio 78240 (5788 Eckert Rd., 1-800-827-1000)

Temple 76504 (1901 Veterans Memorial Dr., Room 5G38 [BRB], 1-800-827-1000)
Tyler 75701 (1700 SSE Loop 323, Suite 310, 1-800-827-1000)
Vet Centers
Amarillo 79109 (3414 Olsen Blvd., Suite E., 806-354-9779)
Austin 78745 (1110 W. Will Cannon Dr., Suite 301, 512-416-1314)
Corpus Christi 78411 (4646 Corona, Suite 250, 361-854-9961)
Dallas 75231 (10501 N. Central Expressway, Suite 213, 214-361-5896)
El Paso 79925 (1155 Westmoreland, Suite 121, 915-772-0013)
Fort Worth 76104 (1305 W. Magnolia, Suite B, 817-921-9095)
Harker Heights 76548 (302 Millers Crossing, Suite 4, 254-953-7100)
Houston 77006 (2990 Richmond Ave., Suite 325, 713-523-0884)
Houston 77024 (701 N. Post Oak Rd., Suite 102, 713-682-2288)
Laredo 78041 (6020 McPherson Rd., 1A, 956-723-4680)
Lubbock 79410 (3208 34th St., 806-792-9782)
McAllen 78504 (801 Nolana, Suite 140, 956-631-2147)
Midland 79703 (3404 W. Illinois, Suite 1, 432-697-8222)
San Antonio 78212 (231 W. Cypress St., Suite 100, 210-472-4025)
National Cemeteries
Dallas-Fort Worth 75211 (2000 Mountain Creek Parkway, 214-467-3374)
Fort Bliss 79906 (Box 6342, 5200 Fred Wilson Rd., 915-564-0201)
Fort Sam Houston 78209 (1520 Harry Wurzbach Rd., San Antonio, 210-820-3891/3894)
Houston 77038 (10410 Veterans Memorial Dr., 281-447-8686)
Kerrville 78028 (VAMC, 3600 Memorial Blvd., 210-820-3891/3894)
San Antonio 78202 (517 Paso Hondo St., 210-820-3891/3894)

Utah
VA Medical Center
Salt Lake City 84148 (500 Foothill Drive, 801-582-1565 or 800-613-4012)
Clinics
Fountain Green 84632 (300 W. 300 S., 435-623-3129)
Nephi 84648 (48 W. 1500 N., 435-623-3129)
Ogden 84403 (982 Chambers Street, 801-479-4105)
Orem 84057 (740 W. 800 N., Suite 440, 801-235-0953)
Roosevelt 84066 (210 W. 300 N. (75-3), 435-725-2082)
St. George 84770 (1067 East Tabernacle, Suite 7, 435-634-7608 Ext. 6000)
Regional Office: Salt Lake City 84158 (P.O. Box 581900, 550 Foothill Dr., statewide 1-800-827-1000)
Vet Centers
Provo 84604 (1807 No. 1120 West, 801-377-1117)
Salt Lake City 84106 (1354 East 3300 South, 801-584-1294)

Vermont
VA Medical Center
White River Junction 05009 (215 North Main Street, 802-295-9363 or 866-687-8387)
Clinics
Bennington 05201 (190 North Street, 802-447-6913)
Colchester 05446 (74 Hegeman Ave., 802-655-1356)
Rutland 05702 (215 Stratton Road, 802-773-3386)
Regional Office
White River Junction 05001 (215 N. Main St., 802-296-5177 or 1-800-827-1000 from within Vermont)
Vet Centers
South Burlington 05403 (359 Dorset St., 802-862-1806)
White River Junction 05001 (222 Holiday Inn Dr., 2 Gilman Office Complex, 802-295-2908 or 1-800-649-6603)

Virginia
VA Medical Centers
Hampton 23667 (100 Emancipation Drive, 757-722-9961)
Richmond 23249 (1201 Broad Rock Boulevard, 804-675-5000 or 800-784-8381)
Salem 24153 (1970 Roanoke Boulevard, 540-982-2463 or 888-982-2463)
Clinics
Alexandria 22301 (6940 South Kings Highway Suite 208, 703-313-0694)
Danville 24540 (100 Vicar Pl., 434-836-2100)
Fredericksburg 22401 (1960 Jefferson Davis Hwy., Suite 100, 540-370-4468)
Harrisonburg 22801 (847 Cantrell Avenue, Suite 100, 540-442-1773)
Martinsville 24112 (315 Hospital Way, Ste. 101, 276-632-5929)
Stephens City 22655 (106 Hyde Court, 540-869-0600)
Saltville 23470 (308 W. Main St., 276-496-4433)
Tazewell 24651 (123 Ben Bolt Ave., 276-988-2526)
Virginia Beach 23462 (244 Clearfield Ave., 757-726-6070)
Regional Office
Roanoke 24011 (210 Franklin Rd. SW., statewide 1-800-827-1000)
Vet Centers
Alexandria 22309 (8796 Sacramento Dr., Suite D&E, 703-360-8633)
Norfolk 23517 (2200 Colonial Ave., Suite 3, 757-623-7584)
Richmond 23230 (4902 Fitzhugh Ave., 804-353-8958)
Roanoke 24016 (350 Albemarle Ave. SW., 540-342-9726)
National Cemeteries
Alexandria 22314 (1450 Wilkes St., 703-221-2183/2184)
Balls Bluff 22075 (Rte. 7, Leesburg, 540-825-0027)

City Point 23860 (10th Ave. & Davis St., Hopewell, 804-795-2031)
Cold Harbor 23111 (6038 Cold Harbor Rd., Mechanicsville, 804-795-2031)
Culpeper 22701 (305 U.S. Ave., 540-825-0027)
Danville 24541 (721 Lee St., 704-636-2661)
Fort Harrison 23231 (8620 Varina Rd., Richmond, 804-795-2031)
Glendale 23231 (8301 Willis Church Rd., Richmond, 804-795-2031)
Hampton 23667 (Cemetery Rd. at Marshall Ave., 757-723-7104)
Hampton 23667 (VAMC, Emancipation Dr., 757-723-7104)
Quantico 22172 (P.O. Box 10, 18424 Joplin Rd. (Rte. 619), 703-221-2183/2184)
Richmond 23231 (1701 Williamsburg Rd., 804-795-2031)
Seven Pines 23150 (400 E. Williamsburg Rd., Sandston, 804-795-2031)
Staunton, 24401 (901 Richmond Ave., 540-825-0027)
Winchester 22601 (401 National Ave., 540-825-0027)

Virgin Islands
Clinics
St. Croix 00850-4701 (The Village Mall, RR 2 Box 10556, 340-774-6674)
St. Thomas 00802 (Havensight Mall, Building III (Upper), Suite 304 & 310, New Quarter, 340-774-6674)
Benefits
Served by San Juan, Puerto Rico, VA Regional Office, 1-800-827-1000
Vet Centers
St. Croix 00850 (Box 12, R.R. 02, Village Mall, 113, RR2 Box 10556, Kingshill, 340-778-5553)
St. Thomas 00802 (9800 Buchaneer Mall, Suite 8, 340-774-6674)

Washington
VA Medical Centers
Seattle 98108 (1660 S. Columbian Way, 800-329-8387 or 206-762-1010)
Spokane 99205 (4815 N. Assembly Street, 509-434-7000 or 800-325-7940)
Tacoma 98493 (9600 Veterans Dr., 253-582-8440 or 800-329-8387)
Vancouver 98661 (1601 E. 4th Plain Blvd., 360-696-4061 or 800-949-1004)
Walla Walla 99362 (77 Wainwright Drive, 509-525-5200 or 888-687-8863)
Clinics
Bellevue 98005 (13033 Bel-Red Road, Suite 210, 425-214-1055)
Bremerton 98312 (925 Adele Avenue, 360-782-0129)
Federal Way 98003 (34617 11th Place South, 253-336-4142)
Richland 99352 (946 Stevens Drive, Suite C, 509-946-1020)
Seattle 98125 (12360 Lake City Way NE., Suite 200, 206-384-4382)

Wenatchee 98801 (2530 Chester-Kimm Road, 509-663-7615)
Yakima 98902 (717 Fruitvale Blvd., 509-966-0199)
Yakima Mental Health Clinic 98902 (1111 N. 1st Street, Suite 1, 509-457-2736)

Regional Office

Seattle 98174 (Fed. Bldg., 915 2nd Ave., statewide 1-800-827-1000)
Benefits Offices
Fort Lewis 98433 (Waller Hall Rm. 700, P.O. Box 331153, 253-967-7106)
Bremerton 98337 (W. Sound Pre-Separation Center, 262 Burwell St., 360-782-9900)

Vet Centers

Bellingham 98226 (3800 Byron Ave., Suite 124, 360-733-9226)
Seattle 98121 (2030 9th Ave., Suite 210, 206-553-2706)
Spokane 99206 (100 N. Mullan Rd., Suite 102, 509-444-8387)
Tacoma 98409 (4916 Center St., Suite E, 253-565-7038)
Yakima 98901 (1111 N. First St., 509-457-2736)

National Cemetery

Tahoma 98042-4868 (18600 SE. 240th St., Kent, 425-413-9614

West Virginia

VA Medical Centers

Beckley 25801 (200 Veterans Avenue, 304-255-2121 or 877-902-5142)
Clarksburg 26301 (One Medical Center Drive, 304-623-3461 or 800-733-0512)
Huntington 25704 (1540 Spring Valley Drive, 304-429-6741 or 800-827-8244)
Martinsburg 25405 (510 Butler Avenue, 304-263-0811 or 800-817-3807)

Clinics

Charleston 25304 (104 Alex Ln., 304-926-6001)
Franklin 26807 (314 Pine Street, 304-358-2355)
Logan 25601 (513 Dingess St., 304-752-8355
Parkersburg 260101 (2311 Ohio Avenue, Suite A, 304-422-5114)
Parsons 26287 (206 Spruce Street, 304-478-2219)
Petersburg 26847 (Grant Memorial Hospital, P. O. Box 1019, 304-257-5817)
Sutton 26602 (93 Skidmore Lane, 304-765-3480)
Williamson 25661 (75 W 4th Ave, 304-235-2187)

Regional Office

Huntington 25701 (640 Fourth Ave., statewide 1-800-827-1000; counties of Brooke, Hancock, Marshall, Ohio, served by Pittsburgh, Pa., VA Regional Office)

Vet Centers

Beckley 25801 (101 Ellison Ave., 304-252-8220)
Charleston 25302 (521 Central Ave., 304-343-3825)

Huntington 25701 (3135 16th St. Rd., Suite 11, 304-523-8387)
Martinsburg 25401 (900 Winchester Ave., 304-263-6776)
Morgantown 26508 (1083 Greenbag Rd., 304-291-4303)
Princeton 24740 (905 Mercer St., 304-425-5653)
Wheeling 26003 (1206 Chapline St., 304-232-0587)
National Cemeteries
Grafton 26354 (431 Walnut St., 304-265-2044)
West Virginia 26354 (Rt. 2, Box 127, Grafton, 304-265-2044)

Wisconsin
VA Medical Centers
Madison 53705 (2500 Overlook Terrace, 608-256-1901)
Milwaukee 53295 (5000 West National Avenue, 888-469-6614 or 414-384-2000)
Tomah 54660 (500 E. Veterans Street, 608-372-3971 or 800-872-8662)
Clinics
Appleton 54914 (10 Tri-Park Way, 920-831-0070)
Baraboo 53913 (626 14th Street, 608-356-9318)
Beaver Dam 53916 (215 Corporate Drive, 920-356-9415)
Chippewa Falls 54729 (2501 & 2503 County Hwy I, 715-720-3780)
Cleveland 53015 (1205 North Avenue, 920-693-5600)
Green Bay 54303 (141 Siegler Street, 920-497-3126)
Hayward 54843 (15748 County Road B, 715-934-5454)
Janesville 53545 (111 N. Main Street, 608-758-9300)
Kenosha 53140 (800 55th Street, 262-653-9286)
La Crosse 54601 (2600 State Road, Phone: 608-784-3886)
Loyal 54446 (141 N. Main Street, 715-255-9799)
Rhinelander 54501 (639 West Kemp Street, 715-362-4080)
Rice Lake 54843 (2700A College Drive, 715-236-3355)
Superior 54880 (3520 Tower Avenue, 715-392-9711) Union Grove 53182 (21425 Spring Street, 262-878-7000)
Wausau 54401 (515 South 32nd Avenue, 715-842-2834)
Wisconsin Rapids 54494 (710 East Grand Ave., PO Box 26, 715-424-3844)
Regional Office
Milwaukee 53214 (5400 W. National Ave., statewide 1-800-827-1000)
Vet Centers
Madison 53703 (706 Williamson St., 608-264-5342)
Milwaukee 53218 (5401 N. 76th St., 414-536-1301)
National Cemetery
Wood 53295-4000 (5000 W. National Ave., Bldg. 1301, Milwaukee, 414-382-5300)

Wyoming
VA Medical Centers

Cheyenne 82001 (2360 E. Pershing Blvd., 307-778-7550 or 888-483-9127)
Sheridan (1898 Fort Road, 307-672-3473 or 866-822-6714)

Clinics

Casper 82601 (4140 S. Poplar St., 307-235-4143 or 1-866-338-5168)
Gillette 82718 (1701 Phillips Circle, 307-685-0676 or 1-866-612-1887)
Newcastle 57555 (1124 Washington Blvd., 605-745-2000 ext. 2474)
Powell 82435 (777 Avenue H, 307-754-7257 or 1-888-284-9308)
Riverton 82501 (2300 Rose Lane, 307-857-1211 or 1-866-338-2609)
Rock Springs 82901 (3000 College Drive, Suite C, 307-362-6641 or 866-381-2830)

Benefits Office

Cheyenne 82001 (2360 E. Pershing Blvd., statewide 1-800-827-1000)

Vet Centers

Casper 82601 (1030 North Poplar, Suite B, 307-261-5355)
Cheyenne 82001 (3219 East Pershing Blvd., 307-778-7370

ATTACHMENT 4
VA Form 21-526, Veterans Application for Compensation and/or Pension

Department of Veterans Affairs

INFORMATION AND INSTRUCTIONS FOR COMPLETING THE VETERAN'S APPLICATION FOR COMPENSATION AND/OR PENSION

IMPORTANT - Please read the information below carefully to help you complete this form more quickly and accurately. Some parts of the form also contain notes or specific instructions for completing that part.

Frequently Asked Questions

What do I use VA Form 21-526 for?

Use VA Form 21-526 to apply for compensation and/or pension benefits.

Should I apply for compensation or pension benefits?

You should apply for compensation benefits if:

- You currently have a disability that is the result of an injury, disease, or an event in military service.

You should apply for pension benefits if *all* of the following are true:

- You are age 65 or older or are permanently and totally disabled.
- You served on active duty with at least one day during a period of war.
- Your income and net worth does not exceed certain limits. Visit our web site at https://www.benefits.va.gov/pension/current_rates_veteran_pen.asp for the maximum yearly income we allow.

Note: Attach current medical evidence showing that you are permanently and totally disabled.

IMPORTANT: If you are a veteran who is age 65 or older, or determined to be disabled by the Social Security Administration, you DO NOT have to submit medical evidence with your application unless you are filing for special monthly pension. Special monthly pension is an allowance that may be paid to individuals who, due to mental or physical disability, require the assistance of another person to perform the basic activities of daily living, or their ability to leave home is very limited.

May I apply electronically?

You can apply for VA disability compensation and pension online through eBenefits at www.ebenefits.va.gov. For disability compensation claims, you can also upload all supporting evidence you may have and make your claim a Fully Developed Claim. To file a claim for VA disability compensation electronically, go to eBenefits, select Apply for Benefits and then select Apply for Disability Compensation. You will need to create an eBenefits account to apply for disability compensation online. To file a claim for VA pension electronically, go to eBenefits, select Apply for Benefits, and then select Apply for Veterans Benefits via VONAPP. Once you submit your claim, you can track the status using eBenefits.

NOTE: You can contact an accredited Veterans Service Officer to assist you with your application.

What parts of the form should I complete?

You should complete only the parts related to the benefit for which you are applying:

- If you are applying for compensation ONLY, skip parts VII, VIII, IX, X.
- If you are applying for pension, complete the ENTIRE form.
- If you need more space to answer a question or have a comment about a specific item on this form, please place it in Part XIII, Item 45, "Remarks." Please identify your answer or comment by the part and item number.

Where can I get help?

You can ask VA to help you fill out the form by contacting a regional office or call center. Before you contact us, make sure you gather the necessary materials and complete as much of the form as you can. You can contact VA in the following ways:

- **By internet:** https://iris.va.gov
- **In person:** You can locate the address of the closest regional office at http://www.va.gov/directory or in your telephone book blue pages under "United States Government, Veterans"
- **By telephone:** Please call one of the following telephone numbers:
  1-800-827-1000
  Relay Number 711 (Hearing Impaired TDD line)
  1-412-395-6272 (If living outside the U.S.)

You can also contact a county or national veterans' service organization (VSO) representative to help you with your claim. If you want to use a representative to help you, consult your local telephone book to contact a particular VSO or contact the closest VA office. Depending on the type of representative you want to designate, we will send you one of the following forms:

- VA Form 21-22, Appointment of Veterans Service Organization as Claimant's Representative
- VA Form 21-22A, Appointment of Individual as Claimant's Representative

What should I do when I have finished my application?

- You should provide your signature in Part XII, Item 42A. Be sure to sign every form you fill out before you send it to us. If you don't sign the form, VA will return it for you to sign, and it will take longer for us to process.
- Attach any materials that support and explain your claim.
- Mail or take your application to the closest VA regional office. VA regional office addresses are available on the internet at http://www.va.gov/directory

Do I need to keep a copy of my application?

It is important that you keep a copy of all completed forms and materials you give to VA.

Social Security and Supplemental Security Income Benefits

Social Security and Supplemental Security Income are two Federal programs that help people with disabilities. While these programs are different in many ways, the Social Security Administration (SSA) administers both programs. If you think you have a disabling condition, you may qualify for benefits under one or both of these programs and should contact Social Security.

How can I contact SSA if I have questions?

You can find answers to most questions and file a claim online at www.socialsecurity.gov. Specific information is available for active duty military, veterans, and their families at www.socialsecurity.gov/woundedwarriors.

You can also contact SSA in the following ways:

- **By phone:** (Monday-Friday, 7 a.m. - 7 p.m. EST) at one of the following toll-free numbers:
  1-800-772-1213
  Relay Number 711 (TDD if you are deaf or hard of hearing)
- **By mail or in person:** You can locate the address of the Social Security office nearest to you in your telephone book blue pages under "United States Government, Social Security Administration".

SPECIFIC INSTRUCTIONS FOR VA FORM 21-526

Part II - Nature and History of Service-Related Disability(ies)

What disabilities should I list?
List the disease(s) or medical condition(s) that form the basis of your claim for service connected compensation. Be as specific as you can. Indicate the approximate date the disability began and the place of treatment.

Do I have to include any records with this claim form?
If you have records that support your claim, you should attach them to this form. VA will help you obtain records by requesting them from the person, company, or agency that has them. On this form you must tell us the name and address of the person, company or agency that has these records, the approximate time frame covered by them, and the condition for which you were treated. If you received treatment from a non VA health care provider complete and return VA Form 21-4142, *Authorization to Disclose Information to the Department of Veterans Affairs (VA)* and VA Form 21-4142a, *General Release for Medical Provider Information to the Department of Veterans Affairs (VA)*, in order for VA to obtain your treatment records. Additional VA Forms 21-4142a can be obtained from the VA forms web site at www.va.gov/vaforms.

Part III - Active Duty Service Information

Do I need to include my active duty service information?
Please provide the information for each period of active duty (provide a copy of your DD214 or other separation papers for all periods of active duty service).

Part IV - Reserve and National Guard Service Information

What If I have Reserve or National Guard Service?
This section tells us if you were a member of the Reserve or National Guard. Complete information for each period of Reserve and National Guard service. Provide a copy of your DD214 or other separation papers for all periods of active service.

Part V - Military Retired/Severance Pay

What If I have received or will receive military pay?
This section asks about your military severance or separation pay, the type, and the amount. If you currently receive military retired pay, we may reduce your retired pay by the amount of any compensation that we award. It is to your advantage because VA compensation is not taxable while retired pay is taxable. However, if you wish to receive military retired pay rather than VA compensation, you must check the box in Item 25. Some veterans receive various readjustment, separation, or severance pay from service departments which may be recouped in full or in part from VA benefit payments.

Part VI - Marital and Dependency Information

Who can I count as a dependent spouse?
A spouse is a person who is married to the veteran (authority: 38 U.S.C. subsection 101(31)). If you are certifying that you are married for the purpose of VA benefits, your marriage must be recognized by the place where you and/or your spouse resided at the time of marriage, or where you and/or your spouse resided when you filed your claim (or a later date when you became eligible for benefits) (38 U.S.C. § 103(c)). Additional guidance on when VA recognizes marriages is available at http://www.va.gov/opa/marriage/.

Note: It is important that you provide your marital history and that of your spouse.

Who can be recognized as a dependent child?
VA recognizes the veteran's biological child, adopted child, and stepchild. However, the child must be unmarried and:

- under the age of 18, or
- at least 18 but under 23 and pursuing an approved course of education, or
- permanently incapable of self support before reaching the age of 18.

SPECIFIC INSTRUCTIONS FOR VA FORM 21-526 (Continued)

Part VII - Non-Service Connected Pension

This section asks you to provide the disabilities that prevent you from working. We also ask you to tell us if you require the regular assistance of another person, if you are housebound, if you are in a nursing home, if you are in receipt of Social Security, or if you have applied for Medicaid.

Part VIII - Income Information

This section asks you to provide specific information about the monthly income you and your dependants receive from all sources. Report the gross amount you receive monthly before deductions are taken out for taxes, health care, insurance, etc. Do not leave any blank boxes in this section! Complete each box with either a dollar figure, "0", or "none." If you expect to receive payment, but you don't know how much it will be, write "Unknown" in the space. If you are not sure about a particular type of income, report it and provide a full explanation of its source. If you are receiving monthly benefits from any source and have a copy of your most recent award letter, please include a copy of the letter with your application.

Part IX - Net Worth

This section asks you to provide specific information about your net worth and that of your dependents. Do not leave any blank boxes in this section! Complete each box with either a dollar figure, "0", or "none."

Net worth is the market value of all interest and rights in any kind of property, after subtracting any mortgages and other claims against the property. List all assets except the house in which you live, any reasonable area of land on which it sits, and those items you use everyday, such as your vehicle, clothing and furniture.

Clearly indicate if you and your spouse jointly share assets (such as money in a joint checking account). Report the value of farms or buildings that you or a dependent owns as "real property."

You must disclose all financial transactions that involve a transfer of assets that occurred within the last three years, even if the transaction occurred prior to the date of your application for VA pension. A gift of property or a sale below the property's value to a relative residing in the same household does not reduce net worth. Likewise, a gift of property to someone other than a relative residing in your household does not reduce net worth unless it is clear that you have relinquished all rights of ownership, including the right to control the property. Send in a separate sheet of paper listing all asset transfers, including the date and type of transfer.

Part X - Medical, Legal or Other Expenses

When determining your eligibility for pension, we may be able to deduct unreimbursed medical expenses from your income for the year in which the expenses are paid. Report the amount of unreimbursed medical expenses, including the Medicare deductions you paid (out-of-pocket) for yourself or relatives you are under an obligation to support. Also, show medical, legal, or other expenses you paid because of a disability for which civilian disability benefits have been awarded. Do not report any expenses you did not pay or expenses for which you were or will be reimbursed.

PRIVACY ACT INFORMATION: The VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is voluntary; however, no allowance of compensation or pension may be granted unless this form is completed fully as required by law. Giving us you and your dependents' Social Security numbers is mandatory. Applicants are required to provide their SSN and the SSN of any dependents for whom benefits are claimed under Title 38 USC 5101 (c)(1). The VA will not deny an individual benefits for refusing to provide his or her SSN unless the disclosure of the SSN is required by a Federal Statute of law in effect prior to January 1, 1975, and still in effect. The requested information is considered relevant and necessary to determine maximum benefits under the law. Information submitted is subject to verification through computer matching programs with other Federal or state agencies. Income and employment information furnished by you will be compared with information obtained by VA from the Secretary of Health and Human Services or the Secretary of the Treasury under clause (viii) of section 6103(1)(7)(D) of the Internal Revenue Code of 1986.

RESPONDENT BURDEN: We need this information to determine your eligibility for compensation and/or pension (38 U.S.C. 5101). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 1 hour to review the instructions, find the information, and complete this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at www.reginfo.gov/public/do/PRAMain. If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.

OMB Control No. 2900-0001
Respondent Burden: 1 hour
Expiration Date: 8/31/2017

Department of Veterans Affairs

VETERAN'S APPLICATION FOR COMPENSATION AND/OR PENSION

IMPORTANT - Read information and instructions carefully before completing the form. Type, print, or write plainly.

(DO NOT WRITE IN THIS SPACE) (VA DATE STAMP)

PART I - VETERAN'S INFORMATION

1. FOR WHAT BENEFIT ARE YOU APPLYING?
☐ COMPENSATION ☐ PENSION ☐ BOTH COMPENSATION AND PENSION

2. HAVE YOU PREVIOUSLY APPLIED FOR ANY VA BENEFIT(S)? *(Check applicable box)*
☐ PENSION ☐ COMPENSATION ☐ OTHER *(Specify)* _____

3. FIRST, MIDDLE, LAST NAME OF VETERAN

4A. VETERAN'S SOCIAL SECURITY NO.	4B. VA FILE NUMBER *(If applicable)*	4C. SPOUSE'S SOCIAL SECURITY NO.

4D. IF YOU SERVED UNDER ANOTHER NAME, GIVE NAME AND PERIOD DURING WHICH YOU SERVED AND SERVICE NO.

5. MAILING ADDRESS *(Number and street or rural route, city or P.O., State and ZIP Code)*

6. TELEPHONE NUMBER(S) *(Include Area Code)*			7. E-MAIL ADDRESS *(If applicable)*
A. DAYTIME	B. EVENING	C. CELL	

8A. DATE OF BIRTH *(Month, day, year)*	8B. PLACE OF BIRTH	9. SEX ☐ MALE ☐ FEMALE

10A. HAVE YOU EVER FILED A CLAIM FOR COMPENSATION FROM THE OFFICE OF WORKERS' COMPENSATION PROGRAMS? *(Formerly the U.S. Bureau of Employees Compensation)* ☐ YES ☐ NO *(If "Yes," complete Items 10B & 10C)*	10B. WHEN WAS THE CLAIM FILED? *(Mo., day, yr.)*	10C. FOR WHAT DISABILITY ARE YOU RECEIVING BENEFITS?

PART II - NATURE AND HISTORY OF SERVICE-RELATED DISABILITY(IES) *(If you need more space please use Item 45, "Remarks")*

11. PLEASE PROVIDE NATURE OF SICKNESS, DISEASE, OR INJURIES FOR WHICH THIS CLAIM IS MADE; DATE EACH BEGAN; AND PLACE OF TREATMENT

A. LIST DISABILITY(IES)	B. DATE BEGAN	C. PLACE OF TREATMENT

12A. ARE YOU NOW OR HAVE YOU RECEIVED TREATMENT OR DOMICILIARY CARE AT A VA MEDICAL FACILITY? ☐ YES ☐ NO *(If "Yes," complete Items 12B & 12C)*	12B. DATES OF TREATMENT/CARE			12C. NAME AND ADDRESS OF VA MEDICAL FACILITY *(If you need more space use Item 45, "Remarks")*
	Month	Day	Year	

13A. HAVE YOU EVER BEEN A PRISONER OF WAR? ☐ YES ☐ NO *(If "Yes," complete Items 13B and 13C)*	13B. NAME OF COUNTRY	13C. DATES OF CONFINEMENT	
		FROM	TO

14. ARE YOU CLAIMING A DISABILITY RELATED TO AGENT ORANGE OR OTHER HERBICIDE EXPOSURE? *(If "Yes," list disability(ies) below)* ☐ YES ☐ NO _____	15. ARE YOU CLAIMING A DISABILITY RELATED TO ASBESTOS EXPOSURE? *(If "Yes," list disability(ies) below)* ☐ YES ☐ NO _____
16. ARE YOU CLAIMING A DISABILITY RELATED TO MUSTARD GAS EXPOSURE? *(If "Yes," list disability(ies) below)* ☐ YES ☐ NO _____	17. ARE YOU CLAIMING A DISABILITY RELATED TO IONIZING RADIATION EXPOSURE? *(If "Yes," list disability(ies) below)* ☐ YES ☐ NO _____

18. ARE YOU CLAIMING A DISABILITY RELATED TO AN ENVIRONMENTAL HAZARD EXPOSURE DURING THE GULF WAR? *(If "Yes," list disability(ies) below)*
☐ YES ☐ NO _____

YOU MUST SIGN AND PRINT YOUR NAME AND DATE THIS FORM IN ITEMS 42A THRU 42C ON PAGE 10.

PART III - ACTIVE DUTY SERVICE INFORMATION

NOTE: Please complete the information for each period of active duty. Attach DD214 or other separation papers for all periods of active duty. If you do not have your DD214 form or other separation papers, check the box. ☐

19A. ENTERED INTO SERVICE		19B. SERVICE NUMBER	19C. SEPARATED FROM SERVICE		19D. BRANCH OF SERVICE	19E. GRADE, RANK OR RATING, ORGANIZATION
DATE	PLACE		DATE	PLACE		

PART IV - RESERVE AND NATIONAL GUARD SERVICE INFORMATION

NOTE: Enter complete information for each period of Reserves and National Guard service. Attach any separation papers you have.

20A. ENTERED INTO SERVICE		20B. SERVICE NUMBER	20C. SEPARATED FROM SERVICE		20D. SERVICE STATUS *(Reserve, National Guard)*	20E. GRADE, RANK OR RATING, ORGANIZATION
DATE	PLACE		DATE	PLACE		

21. IF DISABILITY OCCURRED DURING ACTIVE OR INACTIVE DUTY FOR TRAINING, GIVE BRANCH OF SERVICE AND DATE OF OCCURRENCE

22A. ARE YOU NOW A MEMBER OF THE RESERVES OR NATIONAL GUARD? IF SO, GIVE THE BRANCH OF SERVICE
☐ YES ☐ NO BRANCH _____

22B. RESERVE STATUS
☐ ACTIVE ☐ RESERVE OBLIGATION
☐ INACTIVE

22C. NAME, ADDRESS AND PHONE NO. OF RESERVE OR NATIONAL GUARD UNIT *(If additional space is needed, use Item 43 "Remarks")*

PART V - MILITARY RETIRED/SEVERANCE PAY

IMPORTANT - Unless you check the box in Item 25 below, you are telling us that you are choosing to receive VA compensation instead of military retired pay, if it is determined you are entitled to both benefits. If you are awarded military retired pay prior to compensation, we will reduce your retired pay by the amount of any compensation that you are awarded. VA will notify the Military Retired Pay Center of all benefit changes. If you receive both military retired pay and VA compensation, some of the amount you receive may be recouped by VA, or, in the case of Voluntary Separation Incentive (VSI), by the Department of Defense.

23A. ARE YOU RECEIVING MILITARY RETIRED PAY? *(If "Yes," complete Items 23C & 23D)*
☐ YES ☐ NO

23B. WILL YOU RECEIVE MILITARY RETIRED PAY IN THE FUTURE? *(If "Yes," explain, i.e. Future Reserve/National Guard Retirement, Pending MEB/PEB)*
☐ YES ☐ NO _____

23C. BRANCH OF SERVICE

23D. MONTHLY AMOUNT
$

24. RETIRED STATUS
☐ RETIRED ☐ TEMPORARY DISABILITY RETIRED LIST ☐ DISABLED RETIRED LIST

25. NO, I DO NOT WANT VA COMPENSATION IN LIEU OF MILITARY RETIRED PAY *(Check box, if applicable)* ☐

26. HAVE YOU EVER APPLIED FOR OR RECEIVED DISABILITY SEVERANCE/SEPARATION PAY, OR ANY OTHER LUMP SUM PAYMENT FROM THE ARMED FORCES? *(If "Yes," list type, amount, date it was received, and the branch of service below)*
☐ YES ☐ NO _____

PART VI - MARITAL AND DEPENDENCY INFORMATION

27A. MARITAL STATUS *(If married, complete Items 27B thru 29D)*
☐ MARRIED ☐ WIDOWED ☐ DIVORCED ☐ NEVER MARRIED *(If never married, skip to Item 30)*

27B. SPOUSE'S BIRTHDATE *(Mo., day, yr.)*

27C. NUMBER OF TIMES YOU HAVE BEEN MARRIED *(To include current marriage)*

27D. NUMBER OF TIMES YOUR PRESENT SPOUSE HAS BEEN MARRIED *(To include current marriage)*

27E. IS YOUR SPOUSE ALSO A VETERAN?
☐ YES ☐ NO *(If "Yes," complete Item 27F)*

27F. SPOUSE'S VA FILE NUMBER *(If any)*
C-

27G. DO YOU LIVE TOGETHER?
☐ YES ☐ NO *(If "No," complete Items 27H thru 27J)*

27H. REASON FOR SEPARATION *(For example, marital problems, job requirements, health, etc.)*

27I. PRESENT ADDRESS OF SPOUSE

27J. AMOUNT YOU CONTRIBUTE TO YOUR SPOUSE'S MONTHLY SUPPORT
$

27K. HOW WERE YOU MARRIED?
☐ CLERGYMAN OR AUTHORIZED PUBLIC OFFICIAL ☐ TRIBAL ☐ OTHER *(Explain)*
☐ COMMON-LAW ☐ PROXY _____

YOU MUST SIGN AND PRINT YOUR NAME AND DATE THIS FORM IN ITEMS 42A THRU 42C ON PAGE 10.

PART VI - MARITAL AND DEPENDENCY INFORMATION - CONTINUED *(If you need additional space, use Item 45 "Remarks")*

FURNISH THE FOLLOWING INFORMATION ABOUT EACH OF YOUR MARRIAGES *(IF NOT APPLICABLE, WRITE "N/A")*

28A. DATE AND PLACE OF MARRIAGE		28B. TO WHOM MARRIED	28C. TERMINATED *(Death, Divorce)*	28D. DATE AND PLACE TERMINATED	
MONTH, YEAR	CITY, STATE			MONTH, YEAR	CITY, STATE

FURNISH THE FOLLOWING INFORMATION ABOUT EACH PREVIOUS MARRIAGE OF YOUR PRESENT SPOUSE *(IF NOT APPLICABLE, WRITE "N/A")*

29A. DATE AND PLACE OF MARRIAGE		29B. TO WHOM MARRIED	29C. TERMINATED *(Death, Divorce)*	29D. DATE AND PLACE TERMINATED	
MONTH, YEAR	CITY, STATE			MONTH, YEAR	CITY, STATE

DEPENDENCY - Dependent Children Information *(If you need additional space, use Item 45 "Remarks")*

FURNISH THE FOLLOWING INFORMATION FOR EACH OF YOUR DEPENDENT CHILDREN

30A. NAME OF CHILD *(First, middle initial, last)*	30B. DATE & PLACE OF BIRTH *(City, state or country)*	30C. SOCIAL SECURITY NUMBER	30D. CHECK EACH APPLICABLE CATEGORY					
			BIOLOGICAL	ADOPTED	STEPCHILD	18-23 YRS. OLD AND IN SCHOOL	SERIOUSLY DISABLED BEFORE AGE 18	CHILD PREVIOUSLY MARRIED
	(Month, day, year) Place:		☐	☐	☐	☐	☐	☐
	(Month, day, year) Place:		☐	☐	☐	☐	☐	☐
	(Month, day, year) Place:		☐	☐	☐	☐	☐	☐

FURNISH THE FOLLOWING INFORMATION FOR EACH OF YOUR DEPENDENT CHILDREN WHO DO NOT LIVE WITH YOU

31A. NAME(S) OF ANY CHILD(REN) NOT IN YOUR CUSTODY	31B. NAME AND ADDRESS OF PERSON HAVING CUSTODY	31C. MONTHLY AMOUNT YOU CONTRIBUTE TO CHILD'S SUPPORT
		$
		$

PART VII - NON-SERVICE CONNECTED PENSION *(If you need additional space use Item 45 "Remarks")*

NOTE: You do not have to submit medical evidence or list disabilities if you are age 65 or older, unless you are housebound, or require the regular assistance of another person.

32. WHAT DISABILITIES PREVENT YOU FROM WORKING? *(List below)*	33. DO YOU NEED THE REGULAR ASSISTANCE OF ANOTHER PERSON OR ARE YOU GENERALLY CONFINED TO YOUR IMMEDIATE PREMISES? ☐ YES ☐ NO

NURSING HOME INFORMATION

NOTE: You may submit a statement by an official of the nursing home that tells us that you are a patient in the nursing home because of a physical or mental disability. The statement should include the monthly charge you are paying out-of-pocket for your care.

34A. ARE YOU NOW IN A NURSING HOME? ☐ YES ☐ NO *(If "YES," complete Items 34B thru 34D)*	34B. NAME AND COMPLETE MAILING ADDRESS OF THE FACILITY	34C. HAVE YOU APPLIED FOR MEDICAID? ☐ YES ☐ NO

34D. DOES MEDICAID COVER ALL OR PART OF YOUR NURSING HOME COSTS OR HAVE YOU APPLIED AND NOT RECEIVED A DECISION? ☐ YES ☐ NO ☐ APPLIED - NOT RECEIVED DECISION	34E. ARE YOU RECEIVING SUPPLEMENTAL SOCIAL SECURITY INCOME (SSI) OR HAVE YOU APPLIED FOR SSI BUT NO DECISION HAS BEEN MADE? ☐ YES ☐ NO ☐ APPLIED - NOT RECEIVED DECISION

YOU MUST SIGN AND PRINT YOUR NAME AND DATE THIS FORM IN ITEMS 42A THRU 42C ON PAGE 10.

PART VIII - INCOME INFORMATION *(Provide the income you received from all sources)*

NOTE: Report the total income before deductions for taxes, insurance, etc. If you do not receive any payments from one of the sources that we list, write "0" or "None" in the space. If you are receiving monthly benefits, give us a copy of your most recent award letter. This will help us determine the amount of benefits you should be paid. Payments from any source will be counted, unless the law says that they don't need to be counted.

MONTHLY INCOME - Provide the income that you and your dependents receive every month. For Items 35A-35F, if none, write "0" or "NONE." Do not leave blank spaces.

ITEM NO.	SOURCES OF RECURRING MONTHLY INCOME	VETERAN	SPOUSE	CHILD(REN) *(Provide the first, middle initial, and last name)* NAME	NAME	NAME
35A.	Social Security					
35B.	U.S. Civil Service					
35C.	U.S. Railroad Retirement					
35D.	Military Retired Pay					
35E.	Black Lung Benefits					
35F.	Other *(Interest, dividends, or one-time payments)*					

36A. WILL YOU RECEIVE ANY INCOME FROM RENTAL PROPERTY OR FROM THE OPERATION OF A BUSINESS WITHIN 12 MONTHS OF THE DAY YOU SIGN THIS FORM?	36B. WILL YOU RECEIVE ANY INCOME FROM THE OPERATION OF A FARM WITHIN 12 MONTHS OF THE DAY YOU SIGN THIS FORM?	36C. DO YOU THINK YOUR INCOME WILL CHANGE IN THE NEXT 12 MONTHS? *(If "Yes," explain below)*
☐ YES ☐ NO	☐ YES ☐ NO	☐ YES ☐ NO

PART IX - NET WORTH *(Provide specific information about the net worth of you and your dependents)*

NET WORTH is the market value of all interest and rights in any kind of property after subtracting any mortgages or other claims against the property. However, net worth does not include the house you live in or a reasonable area of land it sits on. Net worth also does not include the value of personal items such as your vehicle, clothing, and furniture.

NOTE: For Items 37A-37F provide amounts. If none, write "0" OR "NONE." Do not leave blank spaces.

ITEM NO.	SOURCE	VETERAN	SPOUSE	CHILD(REN) *(Provide the first, middle initial, and last name)* NAME	NAME	NAME
37A.	Cash, non-interest bearing bank accounts					
37B.	Interest bearing bank accounts, certificates of deposit *(CDs)*					
37C.	Retirement accounts *(IRAs, Keogh Plans, etc.)*					
37D.	Stocks, bonds, and mutual funds					
37E.	Value of business assets					
37F.	Real property *(not your home)*					

YOU MUST SIGN AND PRINT YOUR NAME AND DATE THIS FORM IN ITEMS 42A THRU 42C ON PAGE 10.

PART X - MEDICAL, LEGAL, OR OTHER EXPENSES

IMPORTANT - Complete items 38A through 38E only if you are applying for non service connected pension.

MEDICAL, LEGAL OR OTHER EXPENSES - Family medical expenses you actually paid (out-of-pocket) may be deducted from your income. Show the amount of unreimbursed medical expenses you paid for dependents you are under an obligation to support. Also, show medical, legal, or other expenses you paid because of a disability for which civilian disability benefits have been awarded. When determining your income, we may be able to increase benefits for the year in which the expenses are paid. Do not include any expenses for which you were reimbursed. Be sure to include the Medicare deduction. If more space is needed, you may use Item 45, "Remarks" or attach a separate sheet.

38A. AMOUNT YOU PAID	38B. DATE PAID *(Month, year)*	38C. PURPOSE *(Doctor's fees, hospital charges, attorney fees, etc.)*	38D. PAID TO *(Name of doctor, hospital, pharmacy, attorney, etc.)*	38E. PERSON FOR WHOM EXPENSE PAID *(Self, spouse, child)*

PART XI - DIRECT DEPOSIT

The Department of Treasury requires all Federal benefit payments be made by electronic funds transfer (EFT), also called direct deposit. Please attach a voided personal check or deposit slip or provide the information requested below in items 39, 40 and 41 to enroll in direct deposit. If you do not have a bank account, you must receive your payment through Direct Express Debit MasterCard. To request a Direct Express Debit MasterCard you must apply at www.usdirectexpress.com or by telephone at 1-800-333-1795. If you elect not to enroll, you must contact representatives handling waiver requests for the Department of Treasury at 1-888-224-2930. They will encourage your participation in EFT and address any questions or concerns you may have.

39. ACCOUNT NUMBER *(Please check the appropriate box and provide the account number, if applicable)*

☐ CHECKING _____ (Account Number)

☐ SAVINGS _____ (Account Number)

☐ I certify that I do not have an account with a financial institution or certified payment agent

40. NAME OF FINANCIAL INSTITUTION *(Please provide the name of the bank where you want your direct deposit to go)*

41. ROUTING OR TRANSIT NUMBER *(The first nine numbers located at the bottom left of your check or savings deposit slip)*

YOU MUST SIGN AND PRINT YOUR NAME AND DATE THIS FORM IN ITEMS 42A THRU 42C ON PAGE 10.

PART XII - CERTIFICATION, AUTHORIZATION, AND SIGNATURE(S)

I certify that the statements in this document are true and complete to the best of my knowledge and belief. I authorize any person or entity, including but not limited to any organization, service provider, employer or government agency, to give the Department of Veterans Affairs any information about me, and I waive any privilege which makes the information confidential.

IMPORTANT - If you sign with an "X", then you must have 2 people witness your signature. They must then print their names and addresses and sign the form.

42A. VETERAN'S SIGNATURE *(Do not print) (Please sign in ink)*	42B. VETERAN'S PRINTED NAME	42C. DATE SIGNED

43A. SIGNATURE OF WITNESS *(Do not print)*	43B. PRINTED NAME AND ADDRESS OF WITNESS

44A. SIGNATURE OF WITNESS *(Do not print)*	44B. PRINTED NAME AND ADDRESS OF WITNESS

PART XIII - REMARKS

(Use this space for any additional statements that you would like to make concerning your application for Compensation and/or Pension)

45. REMARKS *(If you need more space you may attach a separate sheet of paper)*

PENALTY - The law provides severe penalties which include fine or imprisonment, or both, for the willful submission of any statement or evidence of a material fact, knowing it to be false, or for the fraudulent acceptance of any payment to which you are not entitled.

YOU MUST SIGN AND PRINT YOUR NAME AND DATE THIS FORM IN ITEMS 42A THRU 42C ON THIS PAGE.

ATTACHMENT 5

VA Form 21-8951-2, Notice of Waiver of VA Compensation or Pension to Reserve Military Pay and Allowances

OMB Approved No. 2900-0463
Respondent Burden: 10 minutes

VA REGIONAL OFFICE	NOTICE OF WAIVER OF VA COMPENSATION OR PENSION TO RECEIVE MILITARY PAY AND ALLOWANCES
NAME AND ADDRESS OF VETERAN	VA FILE NUMBER
	SOCIAL SECURITY NUMBER
	DAYTIME TELEPHONE NUMBER (Include Area Code)
	EVENING TELEPHONE NUMBER (Include Area Code)

Active or inactive duty training pay cannot legally be paid concurrently with VA disability compensation or pension benefits (10 U.S.C. 12316 and 38 U.S.C. 5304(c)).

You may elect to keep the training pay you received from the military service department. However, to be legally entitled to keep your training pay, you must waive VA benefits for a number of days equal to the number of days for which you received training pay. In most instances, it will be to your advantage to waive benefits and keep your training pay.

Please enter the number of days for which you received training pay below:

FISCAL YEAR: TRAINING DAYS

NOTE: A fiscal year runs from October 1 through September 30. For example, fiscal year 1999 runs from October 1, 1998 through September 30, 1999.

Please note that reserve components are to report the number of days during the fiscal year for which a reservist/guardsman receives training pay as one full day's duty pay for each 4-hour training assembly attended. Therefore, you might be credited with 4 days training pay on a drill weekend. Most members will be paid for approximately 63 training days during a fiscal year. This normally consists of 48 armory drills or training sessions and 15 days active training.

If you waive VA benefits to receive training pay, VA will adjust your VA award to withhold future benefits for the same total number of days waived and at the monthly rate in effect for the fiscal year for which you received training pay. No overpayment will be created in your account and your normal VA rate will be restored when a sufficient number of days' benefits have been withheld.

VA FORM AUG 2011 21-8951-2 EXISTING STOCKS OF VA FORM 21-8951-2, MAR 2008, WILL BE USED. (Continued on Reverse)

Please fully complete this form, sign it, secure the signature of your unit commander or designee, and return it to the VA regional office address where your VA claims file is located. If you do not know where your VA claims file is located, return the form to the nearest VA regional office. Keep a photocopy of the completed form for your records.

Please check only one of the following blocks:

☐ I elect to waive VA benefits for the days indicated on the front of this form in order to retain my training pay.

☐ I elect to waive military pay and allowances for the days indicated on the front of this form in order to retain my VA compensation or pension. NOTE: Checking this option will give most veterans **LESS** money.

☐ I received no military pay and allowances during the last fiscal year.

SIGNATURE OF RESERVIST/GUARDSMAN	DATE SIGNED

To the best of my knowledge, the information shown on the front of the form concerning the member's training days is correct.

SIGNATURE OF UNIT COMMANDER OR DESIGNEE	DATE SIGNED
NAME AND MAILING ADDRESS OF RESERVE/GUARD UNIT	UNIT TELEPHONE NO. (Including Area Code)

NOTE: In the past you may have filed a one-time waiver of disability benefits which was to remain in effect until your reserve/guard status changed or you withdrew the waiver. That waiver is no longer valid. Annual waivers are again required.

If you have any questions about the information contained on this form or if you need assistance in completing the form, please call VA's toll-free number 1-800-827-1000.

PRIVACY ACT INFORMATION: The VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or shs an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is voluntary. Giving us your SSN account information is mandatory. Applicants are required to provide their SSN unless the disclosure of the SSN is required by a Federal Statute of law in effect prior to January 1, 1975, and still in effect. The requested information is considered relevant and necessary to determine maximum benefits under the law. The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer matching programs with other agencies.

RESPONDENT BURDEN: We need this information to determine whether you choose to waive your VA compensation or pension or your military pay and allowances for the days for which you received training pay (10 U.S.C. 12316 and 38 U.S.C.5304 (c). Title 38, United States Codek, allows us to ask for this information. We estimate that you will need an average of 10 minutes to review the instructions, find the information, and complete this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if t his number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at www.reginfo.gov/public/do/PRAMain. If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.

PENALTY: The law provides severe penalties which include fine, imprisonment, or both for the willful submission of any statement or evidence of a material fact, knowing it to be false, or for the fraudulent acceptance of any payment to which you are not entitled.

VA FORM 21-4951-2, AUG 2011